



Patient surveys

Each year, the Bureau of Health Information (BHI) uses surveys to ask people across NSW about their experiences in hospital. This information is used to improve care for patients.

BHI and the Centre for Aboriginal Health are working together to collect information on the experiences of care for Aboriginal patients in NSW.

If you are admitted to hospital, you may receive a copy of the Adult Admitted Patient Survey in the mail around two months after the end of your hospital stay.

Why should I fill in the survey?

This is your chance to tell us about what could have been done better and what worked well during your hospital visit.

The more people who do, the more information we'll have about what's working well for Aboriginal people and what needs to be improved.

What happens to survey responses?

Responses will be completely confidential and BHI will not report any results that may identify any individual. Hospital staff, Aboriginal Medical Services or general practitioners who provide care will not be able to see individual responses.

All responses will be combined and given to hospitals so they can improve the care they provide to Aboriginal patients.

The overall survey results will also be reported on BHI's website for those who want to learn from these experiences.



To view past results, use the QR code or visit bhi.nsw.gov.au

The original artwork on this letter was created by Marcus Lee, a proud Aboriginal descendant of the Karajarri people.



Want to know more?

If you have questions about the survey please contact the Survey Helpline on 1800 220 936