

Patient Perspectives:**How do outpatient cancer clinics perform?**

Presenter: Dr Jean-Frederic Levesque, Chief Executive, BHI

This report is about the experience of care of patients that went to an outpatient cancer clinic in NSW public hospitals. It is a first-of-its-kind report where we have the opportunity to provide a baseline about the perception patients have about the care they received during their cancer treatment.

Overall patients were very positive with 99% of patients saying the care that they received was good or very good. However, it does highlight some areas for improvement such as the level by which patients were engaged in decisions about their cancer care.

Presenter: Dr Kim Sutherland, Director, System and Thematic Reports, BHI

This report represents a big step forward in our understanding of the impact of care on patients' health. For the first time we were able to ask patients about their symptoms and about their confidence in managing their own care.

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