## Healthcare Quarterly

## Western NSW LHD



| Emergency department activity   |   | Jul-Sep 2017                             | Jul-Sep 2016                             | Difference                         | % change                                |
|---|---|--|--|------------------------------------|---|
| All arrivals at ED by ambulance   |   | 6,150                                    | 5,565                                    | 585                                | 10.5%                                   |
| All ED presentations  |   | 33,856                                   | 30,468                                   | 3,388                              | 11.1%                                   |
| Emergency presentations   |   | 32,826                                   | 29,456                                   | 3,370                              | 11.4%                                   |
| Triage category   | T1: Resuscitation T2: Emergency T3: Urgent T4: Semi-urgent T5: Non-urgent | 152<br>3,963<br>9,399<br>13,997<br>5,315 | 134<br>3,393<br>8,132<br>12,904<br>4,893 | 18<br>570<br>1,267<br>1,093<br>422 | 13.4%<br>16.8%<br>15.6%<br>8.5%<br>8.6% |
| Admissions to hospital from EDs   |   | 6,449                                    | 6,317                                    | 132                                | 2.1%                                    |
| Admitted patient activity   |   | Jul-Sep 2017                             | Jul-Sep 2016                             | Difference                         | % change                                |
| All admitted patient episodes   |   | 21,750                                   | 21,822                                   | -72                                | -0.3%                                   |
| All acute episodes  |   | 20,947                                   | 21,347                                   | -400                               | -1.9%                                   |
|   | Overnight episodes  | 12,534                                   | 12,380                                   | 154                                | 1.2%                                    |
|   | Same-day episodes   | 8,413                                    | 8,967                                    | -554                               | -6.2%                                   |
| Non-acute   |   | 803                                      | 475                                      | 328                                | 69.1%                                   |
| Average length of etail   | Acute   | 2.8                                      | 2.9                                      | -0.1                               | -3.4%                                   |
| Average length of stay (days)   | Acute overnight episodes  | 4.1                                      | 4.3                                      | -0.2                               | -4.7%                                   |
|   | Non-acute   | 16.3                                     | 39.7                                     | -23.4                              | -58.9%                                  |
|   | All bed days  | 72,336                                   | 81,320                                   | -8,984                             | -11.0%                                  |
| Hospital bed days   | Acute   | 59,228                                   | 62,465                                   | -3,237                             | -5.2%                                   |
|   | Non-acute   | 13,108                                   | 18,855                                   | -5,747                             | -30.5%                                  |
| Babies born in Western NSW public hospitals                               |   | 908                                      | 902                                      | 6                                  | 0.7%                                    |
| Elective surgery activity   |   | Jul-Sep 2017                             | Jul-Sep 2016                             | Difference                         | % change                                |
| Elective surgery procedures performed                                     |   | 2,885                                    | 2,829                                    | 56                                 | 2.0%                                    |
|   | Urgent  | 420                                      | 406                                      | 14                                 | 3.4%                                    |
| Urgency category  | Semi-urgent Semi-urgent   | 786                                      | 740                                      | 46                                 | 6.2%                                    |
|   | Non-urgent  | 1,457                                    | 1,461                                    | -4                                 | -0.3%                                   |
| Patients on waiting list ready for elective surgery at the end of quarter |   | 4,135                                    | 4,156                                    | -21                                | -0.5%                                   |
| Urgency category  | Urgent  | 70                                       | 69                                       | 1                                  | 1.4%                                    |
|   | Semi-urgent Semi-urgent   | 485                                      | 514                                      | -29                                | -5.6%                                   |
|   | Non-urgent  | 3,580                                    | 3,573                                    | 7                                  | 0.2%                                    |

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| Emergency depart  | artment perfori                                 | mance                             | Jul-Sep 2017 | Jul-Sep 2016 | Difference             |  |
|---|---|-----------------------------------|--------------|--------------|------------------------|--|
|   |   | Median time to treatment          | 6m           | 6m           | 0m                     |  |
| Time to treatment by triage category                      | T2: Emergency                                   | 90th percentile time to treatment | 16m          | 15m          | 1m                     |  |
|   |   | % started treatment on time       | 80.1%        | 82%          | -1.9 percentage points |  |
|   |   | Median time to treatment          | 20m          | 19m          | 1m                     |  |
|   | T3: Urgent                                      | 90th percentile time to treatment | 1h 02m       | 57m          | 5m                     |  |
|   |   | % started treatment on time       | 71.1%        | 74.5%        | -3.4 percentage points |  |
|   |   | Median time to treatment          | 24m          | 24m          | 0m                     |  |
|   | T4: Semi-urgent                                 | 90th percentile time to treatment | 1h 35m       | 1h 31m       | 4m                     |  |
|   |   | % started treatment on time       | 80.5%        | 81.3%        | -0.8 percentage points |  |
|   |   | Median time to treatment          | 21m          | 22m          | -1m                    |  |
|   | T5: Non-urgent                                  | 90th percentile time to treatment | 1h 44m       | 1h 44m       | 0m                     |  |
|   |   | % started treatment on time       | 93%          | 93%          | 0.0 percentage points  |  |
| Patients starting treatment on time %                     |   |                                   | 79.6%        | 81.3%        | -1.7 percentage points |  |
| Median time to leave the ED                               |   |                                   | 2h 25m       | 2h 20m       | 5m                     |  |
| 90th percentile time to leave the ED                      |   |                                   | 7h 24m       | 7h 11m       | 13m                    |  |
| Patients leaving the ED within four hours of presentation |   |                                   | 76.6%        | 76.9%        | -0.3 percentage points |  |
| Transfer of care  | Median transfer of care time (minutes)          |                                   | 11m          | 12m          | -1                     |  |
|   | 90th percentile transfer of care time (minutes) |                                   | 30m          | 33m          | -3m                    |  |
|   | Percent on target                               |                                   | 89.5%        | 87.9%        | 1.6 percentage points  |  |
| Elective surgery perfomance                               |   |                                   | Jul-Sep 2017 | Jul-Sep 2016 | Difference             |  |
| Waiting time (days)                                       | Urgent  | Median                            | 14 days      | 14 days      | 0 days                 |  |
|   |   | 90th percentile                   | 27 days      | 27 days      | 0 days                 |  |
|   | Semi-urgent                                     | Median                            | 44 days      | 50 days      | -6 days                |  |
|   |   | 90th percentile                   | 81 days      | 84 days      | -3 days                |  |
|   |   | Median                            | 281 days     | 279 days     | 2 days                 |  |
|   | Non-urgent                                      | 90th percentile                   | 354 days     | 354 days     | 0 days                 |  |
| Elective surgery<br>procedures<br>performed on time       | All procedures                                  |                                   | 99.3%        | 99.5%        | -0.2 percentage points |  |
|   | Urgent  |                                   | 100%         | 100%         | 0.0 percentage points  |  |
|   | Semi-urgent                                     |                                   | 99.6%        | 99.2%        | 0.4 percentage points  |  |
|   | Non-urgent                                      |                                   | 99%          | 99.5%        | -0.5 percentage points |  |
|   |   |                                   |              |              |                        |  |

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy