

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		68,506	64,716	3,790	5.9%
All ED presentations		231,255	213,628	17,627	8.3%
Emergency presentations		228,569	210,488	18,081	8.6%
Triage category	T1: Resuscitation	2,796	2,674	122	4.6%
	T2: Emergency	37,098	34,414	2,684	7.8%
	T3: Urgent	93,848	87,207	6,641	7.6%
	T4: Semi-urgent	80,661	73,582	7,079	9.6%
	T5: Non-urgent	14,166	12,611	1,555	12.3%
Admissions to hospital from EDs		86,354	86,871	-517	-0.6%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		223,517	223,537	-20	0.0%
All acute episodes		212,985	217,772	-4,787	-2.2%
Overnight episodes		113,792	114,909	-1,117	-1.0%
Same-day episodes		99,193	102,863	-3,670	-3.6%
Non-acute		10,532	5,765	4,767	82.7%
Average length of stay (days)	Acute	3.2	3.3	-0.1	-3.0%
	Acute overnight episodes	5.1	5.4	-0.3	-5.6%
	Non-acute	11.2	12.0	-0.8	-6.7%
Hospital bed days	All bed days	794,042	787,061	6,981	0.9%
	Acute	676,589	717,852	-41,263	-5.7%
	Non-acute	117,453	69,209	48,244	69.7%
Babies born in Principal referral public hospitals		8,944	8,845	99	1.1%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		24,164	24,054	110	0.5%
Urgency category	Urgent	6,602	6,820	-218	-3.2%
	Semi-urgent	8,001	7,830	171	2.2%
	Non-urgent	8,258	8,162	96	1.2%
Patients on waiting list ready for elective surgery at the end of quarter		26,996	25,077	1,919	7.7%
Urgency category	Urgent	830	832	-2	-0.2%
	Semi-urgent	5,568	4,876	692	14.2%
	Non-urgent	20,598	19,369	1,229	6.3%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	35m	34m	1m
		% started treatment on time	57.7%	58.6%	-0.9 percentage points
	T3: Urgent	Median time to treatment	25m	23m	2m
		90th percentile time to treatment	1h 34m	1h 21m	13m
		% started treatment on time	59.6%	64.1%	-4.5 percentage points
	T4: Semi-urgent	Median time to treatment	34m	29m	5m
		90th percentile time to treatment	2h 02m	1h 44m	18m
		% started treatment on time	70.7%	76.3%	-5.6 percentage points
	T5: Non-urgent	Median time to treatment	34m	29m	5m
		90th percentile time to treatment	2h 09m	1h 53m	16m
		% started treatment on time	88.4%	91.7%	-3.3 percentage points
<b>Patients starting treatment on time %</b>			64.7%	68.9%	-4.2 percentage points
<b>Median time to leave the ED</b>			3h 42m	3h 32m	10m
<b>90th percentile time to leave the ED</b>			9h 48m	9h 09m	39m
<b>Patients leaving the ED within four hours of presentation</b>			58.2%	61.4%	-3.2 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	12m	2
	90th percentile transfer of care time (minutes)		43m	31m	12m
	Percent on target		82.1%	89.0%	-6.9 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	9 days	9 days	0 days
		90th percentile	25 days	26 days	-1 days
	Semi-urgent	Median	41 days	41 days	0 days
		90th percentile	83 days	83 days	0 days
	Non-urgent	Median	172 days	167 days	5 days
		90th percentile	357 days	354 days	3 days
Elective surgery procedures performed on time	All procedures		96.8%	97.4%	-0.6 percentage points
	Urgent		100%	99.7%	0.3 percentage points
	Semi-urgent		96.8%	96.6%	0.2 percentage points
	Non-urgent		94.3%	96.2%	-1.9 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed