

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		1,522	1,350	172	12.7%
All ED presentations		6,616	5,902	714	12.1%
Emergency presentations		6,591	5,861	730	12.5%
Triage category	T1: Resuscitation	11	16	-5	-31.3%
	T2: Emergency	598	479	119	24.8%
	T3: Urgent	1,410	1,353	57	4.2%
	T4: Semi-urgent	3,392	3,019	373	12.4%
	T5: Non-urgent	1,180	994	186	18.7%
Admissions to hospital from EDs		992	1,019	-27	-2.6%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		2,443	2,292	151	6.6%
All acute episodes		2,211	2,062	149	7.2%
	Overnight episodes	1,565	1,485	80	5.4%
	Same-day episodes	646	577	69	12.0%
Non-acute		232	230	2	0.9%
Average length of stay (days)	Acute	3.5	3.6	-0.1	-2.8%
	Acute overnight episodes	4.5	4.6	-0.1	-2.2%
	Non-acute	15.6	16.8	-1.2	-7.1%
Hospital bed days	All bed days	11,302	11,268	34	0.3%
	Acute	7,681	7,403	278	3.8%
	Non-acute	3,621	3,865	-244	-6.3%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		861	761	100	13.1%
Urgency category	Urgent	98	110	-12	-10.9%
	Semi-urgent	458	378	80	21.2%
	Non-urgent	251	221	30	13.6%
Patients on waiting list ready for elective surgery at the end of quarter		1,043	896	147	16.4%
Urgency category	Urgent	13	18	-5	-27.8%
	Semi-urgent	320	292	28	9.6%
	Non-urgent	710	586	124	21.2%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	18m	15m	3m
		% started treatment on time	72.9%	78.8%	-5.9 percentage points
	T3: Urgent	Median time to treatment	18m	17m	1m
		90th percentile time to treatment	51m	39m	12m
		% started treatment on time	79%	84.3%	-5.3 percentage points
	T4: Semi-urgent	Median time to treatment	26m	22m	4m
		90th percentile time to treatment	1h 38m	1h 23m	15m
		% started treatment on time	79.7%	84.2%	-4.5 percentage points
	T5: Non-urgent	Median time to treatment	30m	25m	5m
		90th percentile time to treatment	1h 59m	1h 49m	10m
		% started treatment on time	90.2%	92.3%	-2.1 percentage points
<b>Patients starting treatment on time %</b>			80.4%	84.9%	-4.5 percentage points
<b>Median time to leave the ED</b>			2h 57m	2h 47m	10m
<b>90th percentile time to leave the ED</b>			7h 48m	7h 12m	36m
<b>Patients leaving the ED within four hours of presentation</b>			68.9%	73.0%	-4.1 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	10m	2
	90th percentile transfer of care time (minutes)		25m	22m	3m
	Percent on target		93.2%	94.9%	-1.7 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	15 days	13 days	2 days
		90th percentile	(*)	26 days	
	Semi-urgent	Median	51 days	45 days	6 days
		90th percentile	84 days	75 days	9 days
	Non-urgent	Median	269 days	190 days	79 days
		90th percentile	347 days	328 days	19 days
Elective surgery procedures performed on time	All procedures		99.9%	100%	-0.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		99.6%	100%	-0.4 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed