

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,415	2,287	128	5.6%
All ED presentations		8,839	8,397	442	5.3%
Emergency presentations		8,708	8,160	548	6.7%
Triage category	T1: Resuscitation	66	44	22	50.0%
	T2: Emergency	1,167	1,224	-57	-4.7%
	T3: Urgent	3,525	3,362	163	4.8%
	T4: Semi-urgent	3,592	3,147	445	14.1%
	T5: Non-urgent	358	383	-25	-6.5%
Admissions to hospital from EDs		3,375	3,324	51	1.5%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		7,252	7,283	-31	-0.4%
All acute episodes		7,040	7,182	-142	-2.0%
Overnight episodes		3,796	3,767	29	0.8%
Same-day episodes		3,244	3,415	-171	-5.0%
Non-acute		212	101	111	109.9%
Average length of stay (days)	Acute	2.7	2.6	0.1	3.8%
	Acute overnight episodes	4.1	4.0	0.1	2.5%
	Non-acute	10.3	9.6	0.7	7.3%
Hospital bed days	All bed days	20,979	19,535	1,444	7.4%
	Acute	18,797	18,569	228	1.2%
	Non-acute	2,182	966	1,216	125.9%
Babies born in Port Macquarie Base Hospital		193	182	11	6.0%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		932	1,073	-141	-13.1%
Urgency category	Urgent	168	237	-69	-29.1%
	Semi-urgent	317	365	-48	-13.2%
	Non-urgent	384	386	-2	-0.5%
Patients on waiting list ready for elective surgery at the end of quarter		1,228	1,369	-141	-10.3%
Urgency category	Urgent	35	24	11	45.8%
	Semi-urgent	178	165	13	7.9%
	Non-urgent	1,015	1,180	-165	-14.0%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	11m	-2m
		90th percentile time to treatment	22m	29m	-7m
		% started treatment on time	63.3%	46.2%	17.1 percentage points
	T3: Urgent	Median time to treatment	21m	22m	-1m
		90th percentile time to treatment	1h 03m	1h 06m	-3m
		% started treatment on time	67.1%	65.7%	1.4 percentage points
	T4: Semi-urgent	Median time to treatment	28m	25m	3m
		90th percentile time to treatment	1h 33m	1h 32m	1m
		% started treatment on time	77.9%	78.8%	-0.9 percentage points
	T5: Non-urgent	Median time to treatment	26m	29m	-3m
		90th percentile time to treatment	2h 02m	1h 33m	29m
		% started treatment on time	89.9%	92.1%	-2.2 percentage points
Patients starting treatment on time %			71.4%	67.9%	3.5 percentage points
Median time to leave the ED			2h 53m	2h 56m	-3m
90th percentile time to leave the ED			9h 35m	8h 07m	88m
Patients leaving the ED within four hours of presentation			69.5%	68.9%	0.6 percentage points
Transfer of care	Median transfer of care time (minutes)		13m	12m	1
	90th percentile transfer of care time (minutes)		40m	40m	0m
	Percent on target		82.6%	84.1%	-1.5 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	14 days	15 days	-1 days
		90th percentile	27 days	24 days	3 days
	Semi-urgent	Median	52 days	50 days	2 days
		90th percentile	75 days	76 days	-1 days
	Non-urgent	Median	270 days	289 days	-19 days
		90th percentile	334 days	347 days	-13 days
Elective surgery procedures performed on time	All procedures		100%	98.5%	1.5 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	98.1%	1.9 percentage points
	Non-urgent		100%	97.9%	2.1 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed