

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,272	2,052	220	10.7%
All ED presentations		13,317	12,698	619	4.9%
Emergency presentations		13,009	12,382	627	5.1%
Triage category	T1: Resuscitation	61	55	6	10.9%
	T2: Emergency	1,823	1,614	209	12.9%
	T3: Urgent	6,115	5,974	141	2.4%
	T4: Semi-urgent	4,097	3,882	215	5.5%
	T5: Non-urgent	913	857	56	6.5%
Admissions to hospital from EDs		4,653	4,339	314	7.2%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		9,238	8,428	810	9.6%
All acute episodes		8,935	8,292	643	7.8%
	Overnight episodes	4,557	4,628	-71	-1.5%
	Same-day episodes	4,378	3,664	714	19.5%
Non-acute		303	136	167	122.8%
Average length of stay (days)	Acute	2.3	2.6	-0.3	-11.5%
	Acute overnight episodes	3.6	3.8	-0.2	-5.3%
	Non-acute	10.8	5.5	5.3	96.4%
Hospital bed days	All bed days	23,830	22,037	1,793	8.1%
	Acute	20,568	21,292	-724	-3.4%
	Non-acute	3,262	745	2,517	337.9%
Babies born in The Tweed Hospital		285	308	-23	-7.5%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		913	879	34	3.9%
Urgency category	Urgent	250	251	-1	-0.4%
	Semi-urgent	340	311	29	9.3%
	Non-urgent	252	259	-7	-2.7%
Patients on waiting list ready for elective surgery at the end of quarter		896	895	1	0.1%
Urgency category	Urgent	27	37	-10	-27.0%
	Semi-urgent	185	190	-5	-2.6%
	Non-urgent	684	668	16	2.4%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	5m	1m
		90th percentile time to treatment	16m	15m	1m
		% started treatment on time	80.1%	82.7%	-2.6 percentage points
	T3: Urgent	Median time to treatment	19m	15m	4m
		90th percentile time to treatment	53m	47m	6m
		% started treatment on time	71.6%	78.6%	-7.0 percentage points
	T4: Semi-urgent	Median time to treatment	24m	13m	11m
		90th percentile time to treatment	1h 29m	1h 04m	25m
		% started treatment on time	79.9%	88.7%	-8.8 percentage points
	T5: Non-urgent	Median time to treatment	22m	10m	12m
		90th percentile time to treatment	1h 42m	59m	43m
		% started treatment on time	94.3%	97.8%	-3.5 percentage points
<b>Patients starting treatment on time %</b>			76.9%	83.6%	-6.7 percentage points
<b>Median time to leave the ED</b>			2h 26m	2h 12m	14m
<b>90th percentile time to leave the ED</b>			6h 18m	5h 49m	29m
<b>Patients leaving the ED within four hours of presentation</b>			77.9%	79.8%	-1.9 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	8m	1
	90th percentile transfer of care time (minutes)		28m	24m	4m
	Percent on target		90.3%	92.8%	-2.5 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	11 days	12 days	-1 days
		90th percentile	28 days	28 days	0 days
	Semi-urgent	Median	38 days	47 days	-9 days
		90th percentile	84 days	82 days	2 days
	Non-urgent	Median	245 days	246 days	-1 days
		90th percentile	357 days	346 days	11 days
Elective surgery procedures performed on time	All procedures		99%	99.8%	-0.8 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		98.8%	99.7%	-0.9 percentage points
	Non-urgent		98.4%	99.6%	-1.2 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed