

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		225	242	-17	-7.0%
All ED presentations		2,359	2,699	-340	-12.6%
Emergency presentations		1,965	2,009	-44	-2.2%
Triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	103	73	30	41.1%
	T3: Urgent	692	650	42	6.5%
	T4: Semi-urgent	814	888	-74	-8.3%
	T5: Non-urgent	356	398	-42	-10.6%
Admissions to hospital from EDs <sup>1</sup>		241	352	-111	-31.5%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		833	862	-29	-3.4%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Average length of stay (days)					
Acute		**	**		
Acute overnight episodes		**	**		
Non-acute		**	**		
Hospital bed days					
All bed days		1,876	2,186	-310	-14.2%
Acute		**	**		
Non-acute		**	**		
Babies born in Deniliquin Health Service		35	22	13	59.1%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		84	73	11	15.1%
Urgency category	Urgent	20	19	1	5.3%
	Semi-urgent	54	36	18	50.0%
	Non-urgent	8	16	-8	-50.0%
Patients on waiting list ready for elective surgery at the end of quarter		34	36	-2	-5.6%
Urgency category	Urgent	<5	0		
	Semi-urgent	18	15	3	20.0%
	Non-urgent	16	21	-5	-23.8%

\*\* These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

<sup>1</sup> The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	4m	4m	0m
		90th percentile time to treatment	(*)	(*)	
		% started treatment on time	81.4%	84.5%	-3.1 percentage points
	T3: Urgent	Median time to treatment	9m	7m	2m
		90th percentile time to treatment	26m	23m	3m
		% started treatment on time	93.8%	97%	-3.2 percentage points
	T4: Semi-urgent	Median time to treatment	8m	6m	2m
		90th percentile time to treatment	31m	20m	11m
		% started treatment on time	98.9%	99.5%	-0.6 percentage points
	T5: Non-urgent	Median time to treatment	8m	6m	2m
		90th percentile time to treatment	37m	25m	12m
		% started treatment on time	100%	100%	0.0 percentage points
<b>Patients starting treatment on time %</b>			96.4%	98.2%	-1.8 percentage points
<b>Median time to leave the ED</b>			1h 06m	0h 50m	16m
<b>90th percentile time to leave the ED</b>			4h 11m	3h 37m	34m
<b>Patients leaving the ED within four hours of presentation</b>			89.0%	91.6%	-2.6 percentage points
Transfer of care	Median transfer of care time (minutes)		8m**	8m**	0m
	90th percentile transfer of care time (minutes)		22m**	31m**	-9m
	Percent on target		94.4%**	88.2%**	6.2 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	16 days	14 days	2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	37 days	49 days	-12 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	(*)	105 days	
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		(*)	100%	

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed