

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		11,275	11,566	-291	-2.5%
All ED presentations		39,331	40,318	-987	-2.4%
Emergency presentations		38,439	39,472	-1,033	-2.6%
Triage category	T1: Resuscitation	255	303	-48	-15.8%
	T2: Emergency	4,744	4,733	11	0.2%
	T3: Urgent	14,416	15,476	-1,060	-6.8%
	T4: Semi-urgent	16,663	17,050	-387	-2.3%
	T5: Non-urgent	2,361	1,910	451	23.6%
Admissions to hospital from EDs		9,706	9,365	341	3.6%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		23,620	23,431	189	0.8%
	All acute episodes	21,338	21,322	16	0.1%
	Acute overnight	12,477	12,374	103	0.8%
	Same-day	8,861	8,948	-87	-1.0%
	Non-acute	1,662	1,573	89	5.7%
	Mental health	620	536	84	15.7%
Average length of stay (days)	Acute	3.2	3.3	-0.1	
	Acute overnight	4.8	4.9	-0.1	
	Non-acute	13.9	13.9	0.0	
	Mental health	17.9	15.4	2.5	
Hospital bed days	All bed days	102,468	99,634	2,834	2.8%
	Acute	68,316	69,463	-1,147	-1.7%
	Non-acute	23,085	21,936	1,149	5.2%
	Mental health	11,067	8,235	2,832	34.4%
Babies born in Illawarra Shoalhaven public hospitals		891	883	8	0.9%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		3,383	3,196	187	5.9%
Urgency category	Urgent	819	817	2	0.2%
	Semi-urgent	996	918	78	8.5%
	Non-urgent	1,356	1,240	116	9.4%
Patients on waiting list ready for elective surgery at the end of quarter		6,030	5,737	293	5.1%
Urgency category	Urgent	123	102	21	20.6%
	Semi-urgent	803	798	5	0.6%
	Non-urgent	5,104	4,837	267	5.5%

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	28m	29m	-1m
		% started treatment on time	58.3%	57.8%	0.5 percentage points
	T3: Urgent	Median time to treatment	24m	25m	-1m
		90th percentile time to treatment	1h 32m	1h 41m	-9m
		% started treatment on time	61.6%	60%	1.6 percentage points
	T4: Semi-urgent	Median time to treatment	26m	30m	-4m
		90th percentile time to treatment	1h 56m	2h 05m	-9m
		% started treatment on time	75%	72.6%	2.4 percentage points
	T5: Non-urgent	Median time to treatment	23m	29m	-6m
		90th percentile time to treatment	1h 51m	2h 02m	-11m
		% started treatment on time	91.7%	89.7%	2.0 percentage points
<b>Patients starting treatment on time %</b>			68.6%	66.4%	2.2 percentage points
<b>Median time to leave the ED</b>			3h 16m	3h 19m	-3m
<b>90th percentile time to leave the ED</b>			9h 30m	10h 28m	-58m
<b>Patients leaving the ED within four hours of presentation</b>			64.1%	62.7%	1.4 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	14m	-2m
	90th percentile transfer of care time (minutes)		33m	45m	-12m
	Percent on target		87.9%	80.4%	7.5 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	13 days	12 days	1 days
		90th percentile	27 days	26 days	1 days
	Semi-urgent	Median	58 days	57 days	1 days
		90th percentile	87 days	87 days	0 days
	Non-urgent	Median	314 days	326 days	-12 days
		90th percentile	372 days	365 days	7 days
Elective surgery procedures performed on time	All procedures		93.3%	94%	-0.7 percentage points
	Urgent		100%	99.9%	0.1 percentage points
	Semi-urgent		94.1%	92.7%	1.4 percentage points
	Non-urgent		88.6%	91%	-2.4 percentage points

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(n/a) No elective surgeries performed