

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		1,199	1,239	-40	-3.2%
All ED presentations		6,603	6,452	151	2.3%
Emergency presentations		6,360	6,213	147	2.4%
Triage category	T1: Resuscitation	28	25	3	12.0%
	T2: Emergency	969	772	197	25.5%
	T3: Urgent	1,992	2,021	-29	-1.4%
	T4: Semi-urgent	3,125	3,073	52	1.7%
	T5: Non-urgent	246	322	-76	-23.6%
Admissions to hospital from EDs		1,422	1,505	-83	-5.5%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change

BHI does not report admitted patient data for this facility.

Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		412	419	-7	-1.7%
Urgency category	Urgent	79	73	6	8.2%
	Semi-urgent	157	130	27	20.8%
	Non-urgent	153	184	-31	-16.8%
Patients on waiting list ready for elective surgery at the end of quarter		664	581	83	14.3%
Urgency category	Urgent	5	10	-5	-50.0%
	Semi-urgent	101	99	2	2.0%
	Non-urgent	558	472	86	18.2%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	12m	14m	-2m
		90th percentile time to treatment	32m	35m	-3m
		% started treatment on time	44%	34.3%	9.7 percentage points
	T3: Urgent	Median time to treatment	14m	18m	-4m
		90th percentile time to treatment	52m	49m	3m
		% started treatment on time	79.8%	77%	2.8 percentage points
	T4: Semi-urgent	Median time to treatment	14m	18m	-4m
		90th percentile time to treatment	1h 21m	1h 10m	11m
		% started treatment on time	86%	88.5%	-2.5 percentage points
	T5: Non-urgent	Median time to treatment	12m	16m	-4m
		90th percentile time to treatment	1h 00m	1h 03m	-3m
		% started treatment on time	95.8%	97.6%	-1.8 percentage points
Patients starting treatment on time %			77.9%	78.2%	-0.3 percentage points
Median time to leave the ED			2h 55m	3h 22m	-27m
90th percentile time to leave the ED			5h 58m	7h 43m	-105m
Patients leaving the ED within four hours of presentation			76.4%	64.4%	12.0 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	14m	-3m
	90th percentile transfer of care time (minutes)		21m	34m	-13m
	Percent on target		96.1%	87.5%	8.6 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	13 days	8 days	5 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	44 days	55 days	-11 days
		90th percentile	83 days	87 days	-4 days
	Non-urgent	Median	287 days	289 days	-2 days
		90th percentile	359 days	360 days	-1 days
Elective surgery procedures performed on time	All procedures		99.5%	99.2%	0.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.4%	100%	-0.6 percentage points
	Non-urgent		99.3%	98.4%	0.9 percentage points

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(n/a) No elective surgeries performed