

| Emergency department activity   |                    | Jul-Sep 2018 | Jul-Sep 2017 | Difference | % change |
|---|--------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance   |                    | 451          | 480          | -29        | -6.0%    |
| All ED presentations  |                    | 3,008        | 3,070        | -62        | -2.0%    |
| Emergency presentations   |                    | 2,898        | 2,968        | -70        | -2.4%    |
| Triage category   | T1: Resuscitation  | 5            | 8            | -3         | -37.5%   |
|   | T2: Emergency      | 349          | 321          | 28         | 8.7%     |
|   | T3: Urgent         | 996          | 938          | 58         | 6.2%     |
|   | T4: Semi-urgent    | 1,312        | 1,255        | 57         | 4.5%     |
|   | T5: Non-urgent     | 236          | 446          | -210       | -47.1%   |
| Admissions to hospital from EDs   |                    | 332          | 330          | 2          | 0.6%     |
| Admitted patient activity   |                    | Jul-Sep 2018 | Jul-Sep 2017 | Difference | % change |
| All admitted patient episodes   |                    | 609          | 1,198        | -589       | -49.2%   |
|   | All acute episodes | 509          | 1,113        | -604       | -54.3%   |
|   | Acute overnight    | 377          | 457          | -80        | -17.5%   |
|   | Same-day           | 132          | 656          | -524       | -79.9%   |
|   | Non-acute          | 100          | 85           | 15         | 17.6%    |
|   | Mental health      | 0            | 0            |            |          |
| Average length of stay (days)   | Acute              | 3.5          | 2.6          | 0.9        |          |
|   | Acute overnight    | 4.3          | 4.9          | -0.6       |          |
|   | Non-acute          | 12.8         | 11.0         | 1.8        |          |
|   | Mental health      | n/a          | n/a          |            |          |
| Hospital bed days   | All bed days       | 3,043        | 3,840        | -797       | -20.8%   |
|   | Acute              | 1,762        | 2,905        | -1,143     | -39.3%   |
|   | Non-acute          | 1,281        | 935          | 346        | 37.0%    |
|   | Mental health      | 0            | 0            | 0          |          |
| Elective surgery activity   |                    | Jul-Sep 2018 | Jul-Sep 2017 | Difference | % change |
| Elective surgery procedures performed                                     |                    | 16           | 37           | -21        | -56.8%   |
| Urgency category  | Urgent             | 0            | 7            | -7         | -100.0%  |
|   | Semi-urgent        | <5           | 7            |            |          |
|   | Non-urgent         | 16           | 23           | -7         | -30.4%   |
| Patients on waiting list ready for elective surgery at the end of quarter |                    | 17           | 31           | -14        | -45.2%   |
| Urgency category  | Urgent             | 0            | 0            | 0          |          |
|   | Semi-urgent        | 0            | <5           |            |          |
|   | Non-urgent         | 17           | 31           | -14        | -45.2%   |

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

| Emergency department performance                                 |   |                                   | Jul-Sep 2018 | Jul-Sep 2017 | Difference             |
|--|---|-----------------------------------|--------------|--------------|------------------------|
| Time to treatment by triage category                             | T2: Emergency                                   | Median time to treatment          | 8m           | 10m          | -2m                    |
|  |   | 90th percentile time to treatment | 33m          | 31m          | 2m                     |
|  |   | % started treatment on time       | 65.9%        | 53.1%        | 12.8 percentage points |
|  | T3: Urgent                                      | Median time to treatment          | 18m          | 16m          | 2m                     |
|  |   | 90th percentile time to treatment | 1h 00m       | 1h 06m       | -6m                    |
|  |   | % started treatment on time       | 70.9%        | 69.6%        | 1.3 percentage points  |
|  | T4: Semi-urgent                                 | Median time to treatment          | 27m          | 26m          | 1m                     |
|  |   | 90th percentile time to treatment | 1h 42m       | 1h 43m       | -1m                    |
|  |   | % started treatment on time       | 74.5%        | 74.5%        | 0.0 percentage points  |
|  | T5: Non-urgent                                  | Median time to treatment          | 25m          | 23m          | 2m                     |
|  |   | 90th percentile time to treatment | 1h 47m       | 2h 09m       | -22m                   |
|  |   | % started treatment on time       | 91.4%        | 88%          | 3.4 percentage points  |
| <b>Patients starting treatment on time %</b>                     |   |                                   | 73.3%        | 72.2%        | 1.1 percentage points  |
| <b>Median time to leave the ED</b>                               |   |                                   | 1h 43m       | 1h 56m       | -13m                   |
| <b>90th percentile time to leave the ED</b>                      |   |                                   | 4h 43m       | 5h 22m       | -39m                   |
| <b>Patients leaving the ED within four hours of presentation</b> |   |                                   | 85.8%        | 80.6%        | 5.2 percentage points  |
| Transfer of care   | Median transfer of care time (minutes)          |                                   | 13m          | 14m          | -1m                    |
|  | 90th percentile transfer of care time (minutes) |                                   | 37m          | 37m          | 0m                     |
|  | Percent on target                               |                                   | 84.1%        | 86.3%        | -2.2 percentage points |
| Elective surgery performance                                     |   |                                   | Jul-Sep 2018 | Jul-Sep 2017 | Difference             |
| Waiting time (days)  | Urgent  | Median                            | (n/a)        | (*)          |                        |
|  |   | 90th percentile                   | (n/a)        | (*)          |                        |
|  | Semi-urgent                                     | Median                            | (*)          | (*)          |                        |
|  |   | 90th percentile                   | (*)          | (*)          |                        |
|  | Non-urgent                                      | Median                            | 29 days      | 51 days      | -22 days               |
|  |   | 90th percentile                   | (*)          | (*)          |                        |
| Elective surgery procedures performed on time                    | All procedures                                  |                                   | 100%         | 100%         | 0.0 percentage points  |
|  | Urgent  |                                   | (n/a)        | (*)          |                        |
|  | Semi-urgent                                     |                                   | (*)          | (*)          |                        |
|  | Non-urgent                                      |                                   | 100%         | 100%         | 0.0 percentage points  |

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed