

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		956	958	-2	-0.2%
All ED presentations		4,832	4,658	174	3.7%
Emergency presentations		4,673	4,460	213	4.8%
Triage category	T1: Resuscitation	16	23	-7	-30.4%
	T2: Emergency	598	530	68	12.8%
	T3: Urgent	1,911	1,918	-7	-0.4%
	T4: Semi-urgent	1,827	1,746	81	4.6%
	T5: Non-urgent	321	243	78	32.1%
Admissions to hospital from EDs		985	1,053	-68	-6.5%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		2,889	2,978	-89	-3.0%
	All acute episodes	2,538	2,658	-120	-4.5%
	Acute overnight	1,314	1,338	-24	-1.8%
	Same-day	1,224	1,320	-96	-7.3%
	Non-acute	138	127	11	8.7%
	Mental health	213	193	20	10.4%
Average length of stay (days)	Acute	2.5	2.4	0.1	
	Acute overnight	4.0	3.8	0.2	
	Non-acute	9.7	10.3	-0.6	
	Mental health	9.3	8.9	0.4	
Hospital bed days	All bed days	9,762	9,488	274	2.9%
	Acute	6,452	6,456	-4	-0.1%
	Non-acute	1,333	1,313	20	1.5%
	Mental health	1,977	1,719	258	15.0%
Babies born in Goulburn Base Hospital and Health Service		80	82	-2	-2.4%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		444	384	60	15.6%
Urgency category	Urgent	86	75	11	14.7%
	Semi-urgent	136	132	4	3.0%
	Non-urgent	220	174	46	26.4%
Patients on waiting list ready for elective surgery at the end of quarter		763	676	87	12.9%
Urgency category	Urgent	16	16	0	0.0%
	Semi-urgent	87	89	-2	-2.2%
	Non-urgent	660	571	89	15.6%

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	10m	9m	1m
		90th percentile time to treatment	27m	21m	6m
		% started treatment on time	54.3%	66.7%	-12.4 percentage points
	T3: Urgent	Median time to treatment	23m	22m	1m
		90th percentile time to treatment	1h 41m	1h 21m	20m
		% started treatment on time	61.1%	66.6%	-5.5 percentage points
	T4: Semi-urgent	Median time to treatment	31m	32m	-1m
		90th percentile time to treatment	2h 23m	1h 56m	27m
		% started treatment on time	68.4%	72.3%	-3.9 percentage points
	T5: Non-urgent	Median time to treatment	22m	26m	-4m
		90th percentile time to treatment	2h 17m	1h 54m	23m
		% started treatment on time	88.8%	91.7%	-2.9 percentage points
Patients starting treatment on time %			64.5%	70.0%	-5.5 percentage points
Median time to leave the ED			2h 36m	2h 28m	8m
90th percentile time to leave the ED			5h 34m	5h 26m	8m
Patients leaving the ED within four hours of presentation			76.1%	79.1%	-3.0 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	13m	-1m
	90th percentile transfer of care time (minutes)		35m	27m	8m
	Percent on target		86.2%	91.5%	-5.3 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	16 days	10 days	6 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	48 days	35 days	13 days
		90th percentile	84 days	75 days	9 days
	Non-urgent	Median	237 days	231 days	6 days
		90th percentile	348 days	395 days	-47 days
Elective surgery procedures performed on time	All procedures		99.1%	86.6%	12.5 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		98.5%	99.2%	-0.7 percentage points
	Non-urgent		99.1%	71.3%	27.8 percentage points

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(n/a) No elective surgeries performed