

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	3,418	3,061	357	11.7%	
All ED presentations	10,302	9,306	996	10.7%	
All emergency presentations	10,208	9,291	917	9.9%	
Emergency presentation by triage category	T1: Resuscitation	89	55	34	61.8%
	T2: Emergency	1,732	1,568	164	10.5%
	T3: Urgent	2,919	2,449	470	19.2%
	T4: Semi-urgent	4,846	4,389	457	10.4%
	T5: Non-urgent	622	830	-208	-25.1%
Admissions to hospital from EDs	3,084	2,789	295	10.6%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	7m
	T2: Emergency 90th percentile time to treatment	12m	12m	0m	13m
	% started treatment on time	86.7%	87.9%	-1.2 percentage points	84.8%
	Median time to treatment	14m	15m	-1m	17m
	T3: Urgent 90th percentile time to treatment	41m	38m	3m	45m
	% started treatment on time	84.9%	86%	-1.1 percentage points	80.6%
	Median time to treatment	19m	20m	-1m	24m
	T4: Semi-urgent 90th percentile time to treatment	1h 33m	1h 25m	8m	1h 22m
	% started treatment on time	83.2%	85.1%	-1.9 percentage points	83.1%
	Median time to treatment	21m	25m	-4m	32m
	T5: Non-urgent 90th percentile time to treatment	2h 10m	2h 16m	-6m	1h 41m
	% started treatment on time	88.8%	86.9%	1.9 percentage points	94.1%
Patients starting treatment on time %	84.5%	85.9%	-1.4 percentage points	84.0%	
Median time to leave the ED	2h 46m	2h 45m	1m	2h 25m	
90th percentile time to leave the ED	7h 01m	6h 46m	15m	5h 51m	
Patients leaving the ED within four hours of presentation	72.6%	72.7%	-0.1 percentage points	79.7%	
Transfer of care	Median transfer of care time (minutes)	6m	4m	2m	7m
	90th percentile transfer of care time (minutes)	36m	23m	13m	32m
	Percent on target	85.9%	93.1%	-7.2 percentage points	88.6%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Elective surgery procedures performed	330	275	55	20.0%	
Urgency category	Urgent	111	122	-11	-9.0%
	Semi-urgent	160	97	63	64.9%
	Non-urgent	53	48	5	10.4%
Patients on waiting list ready for elective surgery at the end of quarter	239	161	78	48.4%	
Urgency category	Urgent	40	30	10	33.3%
	Semi-urgent	89	57	32	56.1%
	Non-urgent	110	74	36	48.6%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	14 days	-1 days	11 days
		90th percentile	28 days	27 days	1 days	27 days
	Semi-urgent	Median	42 days	43 days	-1 days	50 days
		90th percentile	77 days	(*)		84 days
	Non-urgent	Median	170 days	124 days	46 days	279 days
		90th percentile	(*)	(*)		360 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	99.8%	
	Urgent	100%	100%	0.0 percentage points	100.0%	
	Semi-urgent	100%	100%	0.0 percentage points	99.5%	
	Non-urgent	100%	100%	0.0 percentage points	100.0%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	4,456	4,199	257	6.1%
	Acute	4,319	4,083	236	5.8%
	Acute Overnight	2,719	2,673	46	1.7%
	Acute Same Day	1,600	1,410	190	13.5%
	Non-acute	137	116	21	18.1%
	Mental health	0	0		
Average length of stay (days)	Acute	3.2	3.0	0.2	
	Acute Overnight	4.5	4.1	0.4	
	Non-acute	10.3	10.2	0.1	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	15,194	13,547	1,647	12.2%
	Acute	13,778	12,366	1,412	11.4%
	Non-acute	1,416	1,181	235	19.9%
	Mental health	0	0	0	
Babies born in Calvary Mater Newcastle	<5	<5			

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(n/a) not applicable

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