

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	1,238	1,048	190	18.1%	
All ED presentations	6,910	6,418	492	7.7%	
All emergency presentations	6,648	6,086	562	9.2%	
Emergency presentation by triage category	T1: Resuscitation	20	22	-2	-9.1%
	T2: Emergency	829	769	60	7.8%
	T3: Urgent	2,094	1,763	331	18.8%
	T4: Semi-urgent	3,457	3,155	302	9.6%
	T5: Non-urgent	248	377	-129	-34.2%
Admissions to hospital from EDs	1,423	1,233	190	15.4%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	12m	11m	1m	8m
		90th percentile time to treatment	30m	28m	2m	23m
		% started treatment on time	43.8%	46.1%	-2.3 percentage points	66.1%
	T3: Urgent	Median time to treatment	15m	14m	1m	20m
		90th percentile time to treatment	1h 09m	51m	18m	1h 07m
		% started treatment on time	73.9%	81.8%	-7.9 percentage points	71.5%
	T4: Semi-urgent	Median time to treatment	15m	12m	3m	24m
		90th percentile time to treatment	1h 38m	1h 12m	26m	1h 47m
		% started treatment on time	82.3%	88.2%	-5.9 percentage points	77.5%
	T5: Non-urgent	Median time to treatment	13m	12m	1m	24m
		90th percentile time to treatment	1h 07m	52m	15m	1h 54m
		% started treatment on time	95.9%	96.9%	-1.0 percentage points	91.2%
Patients starting treatment on time %	75.2%	81.4%	-6.2 percentage points	75.3%		
Median time to leave the ED	3h 00m	2h 53m	7m	2h 34m		
90th percentile time to leave the ED	6h 02m	6h 06m	-4m	6h 23m		
Patients leaving the ED within four hours of presentation	74.1%	74.2%	-0.1 percentage points	76.2%		
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	11m	
	90th percentile transfer of care time (minutes)	22m	22m	0m	23m	
	Percent on target	95.6%	95.9%	-0.3 percentage points	94.1%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	430	365	65	17.8%
Urgency category				
Urgent	68	66	2	3.0%
Semi-urgent	172	148	24	16.2%
Non-urgent	160	126	34	27.0%
Patients on waiting list ready for elective surgery at the end of quarter	570	674	-104	-15.4%
Urgency category				
Urgent	16	12	4	33.3%
Semi-urgent	95	104	-9	-8.7%
Non-urgent	459	558	-99	-17.7%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	10 days	8 days	2 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	54 days	51 days	3 days	54 days
		90th percentile	88 days	87 days	1 days	85 days
	Non-urgent	Median	304 days	206 days	98 days	267 days
		90th percentile	363 days	385 days	-22 days	357 days
Elective surgery procedures performed on time	All procedures	97.5%	91.5%	6.0 percentage points	97.8%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	98.3%	93.2%	5.1 percentage points	98.8%	
	Non-urgent	95.6%	84.9%	10.7 percentage points	96.7%	

Admitted patient activity

BHI does not report admitted patient activity for this facility.

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(n/a) not applicable

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