

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	663	646	17	2.6%	
All ED presentations	5,774	5,281	493	9.3%	
All emergency presentations	5,657	5,110	547	10.7%	
Emergency presentation by triage category	T1: Resuscitation	28	28	0	0.0%
	T2: Emergency	384	366	18	4.9%
	T3: Urgent	1,310	1,406	-96	-6.8%
	T4: Semi-urgent	2,807	2,476	331	13.4%
	T5: Non-urgent	1,128	834	294	35.3%
Admissions to hospital from EDs	409	358	51	14.2%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	19m	21m	-2m	23m
	% started treatment on time	70.3%	66.5%	3.8 percentage points	68.2%
	Median time to treatment	18m	21m	-3m	18m
	T3: Urgent 90th percentile time to treatment	42m	57m	-15m	55m
	% started treatment on time	79.8%	72%	7.8 percentage points	74.1%
	Median time to treatment	24m	26m	-2m	24m
	T4: Semi-urgent 90th percentile time to treatment	1h 20m	1h 34m	-14m	1h 31m
	% started treatment on time	82.7%	80.3%	2.4 percentage points	79.9%
T5: Non-urgent	Median time to treatment	29m	26m	3m	23m
	90th percentile time to treatment	1h 42m	1h 48m	-6m	1h 38m
	% started treatment on time	93.6%	92.8%	0.8 percentage points	93.5%
Patients starting treatment on time %	83.2%	78.6%	4.6 percentage points	78.7%	
Median time to leave the ED	1h 58m	2h 02m	-4m	1h 44m	
90th percentile time to leave the ED	4h 11m	4h 39m	-28m	4h 54m	
Patients leaving the ED within four hours of presentation	89.2%	86.3%	2.9 percentage points	85.3%	
Transfer of care	Median transfer of care time (minutes)	8m	10m	-2m	10m
	90th percentile transfer of care time (minutes)	14m	17m	-3m	24m
	Percent on target	99.1%	98.7%	0.4 percentage points	94.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	221	257	-36	-14.0%
Urgency category				
Urgent	23	44	-21	-47.7%
Semi-urgent	107	114	-7	-6.1%
Non-urgent	83	90	-7	-7.8%
Patients on waiting list ready for elective surgery at the end of quarter	218	254	-36	-14.2%
Urgency category				
Urgent	<5	<5		
Semi-urgent	66	94	-28	-29.8%
Non-urgent	152	160	-8	-5.0%

Elective surgery performance


		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	8 days	5 days	13 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	49 days	41 days	8 days	43 days
		90th percentile	85 days	72 days	13 days	81 days
	Non-urgent	Median	117 days	151 days	-34 days	151 days
		90th percentile	(*)	(*)		327 days
Elective surgery procedures performed on time	All procedures	98.6%	100%	-1.4 percentage points	99.5%	
	Urgent	100%	100%	0.0 percentage points	100.0%	
	Semi-urgent	97.2%	100%	-2.8 percentage points	99.0%	
	Non-urgent	100%	100%	0.0 percentage points	99.6%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	2,090	1,927	163	8.5%
	Acute	2,050	1,885	165	8.8%
	Acute Overnight	785	754	31	4.1%
	Acute Same Day	1,265	1,131	134	11.8%
	Non-acute	40	42	-2	-4.8%
	Mental health	0	0		
Average length of stay (days)	Acute	1.6	1.7	-0.1	
	Acute Overnight	2.5	2.8	-0.3	
	Non-acute	5.2	6.2	-1.0	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	3,434	3,509	-75	-2.1%
	Acute	3,227	3,249	-22	-0.7%
	Non-acute	207	260	-53	-20.4%
	Mental health	0	0	0	
Babies born in Queanbeyan Hospital and Health Service	125	141	-16	-11.3%	

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(n/a) not applicable

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