# Healthcare Quarterly, Apr-Jun 2019

## Cowra Health Service

District group 2 (C2)

## Emergency department activity

| | | Apr-Jun 2019 | Apr-Jun 2018 | Difference | % change |
|---|---|---|---|---|---|
| **All arrivals at ED by ambulance** | | 359 | 328 | 31 | 9.5% |
| **All ED presentations** | | 1,878 | 1,619 | 259 | 16.0% |
| **All emergency presentations** | | 1,805 | 1,555 | 250 | 16.1% |
| **Emergency presentation by triage category** | T1: Resuscitation | 8 | 9 | -1 | -11.1% |
| | T2: Emergency | 141 | 187 | -46 | -24.6% |
| | T3: Urgent | 491 | 410 | 81 | 19.8% |
| | T4: Semi-urgent | 897 | 667 | 230 | 34.5% |
| | T5: Non-urgent | 268 | 282 | -14 | -5.0% |
| **Admissions to hospital from EDs** | | 267 | 328 | -61 | -18.6% |

## Emergency department performance

| | | | Apr-Jun 2019 | Apr-Jun 2018 | Difference | Peer group results |
|---|---|---|---|---|---|---|
| **Time to treatment by triage category** | T2: Emergency | Median time to treatment | 7m | 8m | -1m | 8m |
| | | 90th percentile time to treatment | 23m | 23m | 0m | 23m |
| | | % started treatment on time | 74.6% | 60.4% | 14.2 percentage points | 68.3% |
| | T3: Urgent | Median time to treatment | 10m | 8m | 2m | 18m |
| | | 90th percentile time to treatment | 36m | 33m | 3m | 59m |
| | | % started treatment on time | 87.6% | 88.9% | -1.3 percentage points | 73.0% |
| | T4: Semi-urgent | Median time to treatment | 10m | 10m | 0m | 24m |
| | | 90th percentile time to treatment | 50m | 40m | 10m | 1h 35m |
| | | % started treatment on time | 93.9% | 96.4% | -2.5 percentage points | 79.2% |
| | T5: Non-urgent | Median time to treatment | 11m | 10m | 1m | 25m |
| | | 90th percentile time to treatment | 59m | 38m | 21m | 1h 45m |
| | | % started treatment on time | 97.5% | 97% | 0.5 percentage points | 92.8% |
| **Patients starting treatment on time %** | | | 91.1% | 90.0% | 1.1 percentage points | 77.9% |
| **Median time to leave the ED** | | | 1h 43m | 1h 38m | 5m | 1h 46m |
| **90th percentile time to leave the ED** | | | 4h 57m | 4h 36m | 21m | 4h 57m |
| **Patients leaving the ED within four hours of presentation** | | | 84.4% | 86.8% | -2.4 percentage points | 85.0% |
| **Transfer of care** | Median transfer of care time (minutes) | | 11m | 11m | 0m | 10m |
| | 90th percentile transfer of care time (minutes) | | 30m | 27m | 3m | 23m |
| | Percent on target | | 89.9% | 91.7% | -1.8 percentage points | 94.3% |

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Apr-Jun 2019 and provided only for comparison purposes

# Healthcare Quarterly, Apr-Jun 2019

## Cowra Health Service

District group 2 (C2)

## Elective surgery activity

| | | Apr-Jun 2019 | Apr-Jun 2018 | Difference | % change |
|---|---|---|---|---|---|
| **Elective surgery procedures performed** | | 149 | 151 | -2 | -1.3% |
| **Urgency category** | Urgent | 24 | 23 | 1 | 4.3% |
| | Semi-urgent | 58 | 50 | 8 | 16.0% |
| | Non-urgent | 66 | 77 | -11 | -14.3% |
| **Patients on waiting list ready for elective surgery at the end of quarter** | | 205 | 160 | 45 | 28.1% |
| **Urgency category** | Urgent | <5 | <5 | | |
| | Semi-urgent | 30 | 18 | 12 | 66.7% |
| | Non-urgent | 175 | 142 | 33 | 23.2% |

## Elective surgery performance

| | | | Apr-Jun 2019 | Apr-Jun 2018 | Difference | Peer group results |
|---|---|---|---|---|---|---|
| **Waiting time (days)** | Urgent | Median | 19 days | 8 days | 11 days | 13 days |
| | | 90th percentile | (*) | (*) | | 27 days |
| | Semi-urgent | Median | 55 days | 55 days | 0 days | 41 days |
| | | 90th percentile | (*) | (*) | | 77 days |
| | Non-urgent | Median | 294 days | 278 days | 16 days | 154 days |
| | | 90th percentile | (*) | (*) | | 330 days |
| **Elective surgery procedures performed on time** | All procedures | | 100% | 100% | 0.0 percentage points | 99.5% |
| | Urgent | | 100% | 100% | 0.0 percentage points | 99.8% |
| | Semi-urgent | | 100% | 100% | 0.0 percentage points | 99.0% |
| | Non-urgent | | 100% | 100% | 0.0 percentage points | 99.7% |

## Admitted patient activity

| | | Apr-Jun 2019 | Apr-Jun 2018 | Difference | % change |
|---|---|---|---|---|---|
| **Episodes** | All episodes | 835 | 826 | 9 | 1.1% |
| | Acute | 803 | 790 | 13 | 1.6% |
| | Acute Overnight | 401 | 420 | -19 | -4.5% |
| | Acute Same Day | 402 | 370 | 32 | 8.6% |
| | Non-acute | 32 | 36 | -4 | -11.1% |
| | Mental health | 0 | 0 | | |
| **Average length of stay (days)** | Acute | 2.3 | 2.3 | 0.0 | |
| | Acute Overnight | 3.7 | 3.4 | 0.3 | |
| | Non-acute | 12.7 | 10.2 | 2.5 | |
| | Mental health | n/a | n/a | | |
| **Hospital bed days** | All bed days | 2,277 | 2,177 | 100 | 4.6% |
| | Acute | 1,872 | 1,811 | 61 | 3.4% |
| | Non-acute | 405 | 366 | 39 | 10.7% |
| | Mental health | 0 | 0 | 0 | |
| **Babies born in Cowra Health Service** | | 25 | 35 | -10 | -28.6% |

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(n/a) not applicable

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