

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		61	70	-9	-12.9%
All ED presentations		841	1,012	-171	-16.9%
All emergency presentations		771	900	-129	-14.3%
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	60	68	-8	-11.8%
	T3: Urgent	179	183	-4	-2.2%
	T4: Semi-urgent	381	455	-74	-16.3%
	T5: Non-urgent	151	194	-43	-22.2%
Admissions to hospital from EDs		20	19	1	5.3%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	4m	3m	1m	8m
	T2: Emergency 90th percentile time to treatment	(*)	(*)		25m
	% started treatment on time	90%	88.1%	1.9 percentage points	65.7%
	Median time to treatment	9m	14m	-5m	19m
	T3: Urgent 90th percentile time to treatment	26m	40m	-14m	1h 01m
	% started treatment on time	92.8%	86%	6.8 percentage points	72.0%
	Median time to treatment	12m	19m	-7m	26m
	T4: Semi-urgent 90th percentile time to treatment	44m	59m	-15m	1h 45m
	% started treatment on time	95%	91.5%	3.5 percentage points	76.8%
	Median time to treatment	9m	14m	-5m	23m
	T5: Non-urgent 90th percentile time to treatment	45m	59m	-14m	1h 50m
	% started treatment on time	99%	99.3%	-0.3 percentage points	91.7%
Patients starting treatment on time %		94.8%	91.8%	3.0 percentage points	75.9%
Median time to leave the ED		0h 45m	0h 54m	-9m	1h 52m
90th percentile time to leave the ED		3h 06m	3h 31m	-25m	5h 10m
Patients leaving the ED within four hours of presentation		93.1%	91.6%	1.5 percentage points	83.5%
Transfer of care	Median transfer of care time (minutes)	(*)	(*)		10m(*)
	90th percentile transfer of care time (minutes)	(*)	(*)		24m(*)
	Percent on target	(*)	(*)		94.0%(*)

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		811	592	219	37.0%
Urgency category	Urgent	63	67	-4	-6.0%
	Semi-urgent	189	114	75	65.8%
	Non-urgent	555	408	147	36.0%
Patients on waiting list ready for elective surgery at the end of quarter		1,477	1,301	176	13.5%
Urgency category	Urgent	<5	10		
	Semi-urgent	71	100	-29	-29.0%
	Non-urgent	1,406	1,191	215	18.1%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	9 days	6 days	3 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	40 days	36 days	4 days	41 days
		90th percentile	70 days	68 days	2 days	77 days
	Non-urgent	Median	190 days	233 days	-43 days	148 days
		90th percentile	342 days	339 days	3 days	333 days
Elective surgery procedures performed on time	All procedures		99.9%	99.8%	0.1 percentage points	99.6%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		100%	100%	0.0 percentage points	99.5%
	Non-urgent		99.8%	99.8%	0.0 percentage points	99.7%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	1,083	860	223	25.9%
	Acute	959	727	232	31.9%
	Acute Overnight	174	139	35	25.2%
	Acute Same Day	785	588	197	33.5%
	Non-acute	124	133	-9	-6.8%
	Mental health	0	0		
Average length of stay (days)	Acute	2.6	2.8	-0.2	
	Acute Overnight	9.6	10.4	-0.8	
	Non-acute	18.6	20.3	-1.7	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	4,773	4,737	36	0.8%
	Acute	2,463	2,032	431	21.2%
	Non-acute	2,310	2,705	-395	-14.6%
	Mental health	0	0	0	
Babies born in Kurri Kurri Hospital		<5	<5		

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(n/a) not applicable

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