## Healthcare Quarterly, Jul-Sep 2019

## Milton Ulladulla Hospital

District group 2 (C2)



| Emergency department a                    | activity          |              |              |            |          |
|---|-------------------|--------------|--------------|------------|----------|
|   |                   | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
| All arrivals at ED by ambulance           |                   | 536          | 514          | 22         | 4.3%     |
| All ED presentations                      |                   | 3,517        | 2,866        | 651        | 22.7%    |
| All emergency presentations               |                   | 3,436        | 2,756        | 680        | 24.7%    |
|   | T1: Resuscitation | 20           | 17           | 3          | 17.6%    |
|   | T2: Emergency     | 383          | 335          | 48         | 14.3%    |
| Emergency presentation by triage category | T3: Urgent        | 1,059        | 1,041        | 18         | 1.7%     |
| tilago oatogoly                           | T4: Semi-urgent   | 1,483        | 1,115        | 368        | 33.0%    |
|   | T5: Non-urgent    | 491          | 248          | 243        | 98.0%    |
| Admissions to hospital from EDs           |                   | 220          | 287          | -67        | -23.3%   |

| Emergency de  |                     |                                   | Jul-Sep 2019 | Jul-Sep 2018           | Difference             | Peer group results |
|---|---------------------|-----------------------------------|--------------|------------------------|------------------------|--------------------|
|   |                     | Median time to treatment          | 8m           | 8m                     | 0m                     | 8m                 |
|   | T2: Emergency       | 90th percentile time to treatment | 36m          | 25m                    | 11m                    | 25m                |
|   | o ,                 | % started treatment on time       | 59.2%        | 63%                    | -3.8 percentage points | 65.7%              |
|   |                     | Median time to treatment          | 24m          | 20m                    | 4m                     | 19m                |
|   | T3: Urgent          | 90th percentile time to treatment | 1h 12m       | 1h 05m                 | 7m                     | 1h 01m             |
| Time to treatment   |                     | % started treatment on time       | 60.6%        | 69.8%                  | -9.2 percentage points | 72.0%              |
| by triage category  |                     | Median time to treatment          | 34m          | 31m                    | 3m                     | 26m                |
|   | T4: Semi-urgent     | 90th percentile time to treatment | 1h 26m       | 1h 41m                 | -15m                   | 1h 45m             |
|   |                     | % started treatment on time       | 75.9%        | 75.5%                  | 0.4 percentage points  | 76.8%              |
|   | T5: Non-urgent      | Median time to treatment          | 38m          | 30m                    | 8m                     | 23m                |
|   |                     | 90th percentile time to treatment | 1h 33m       | 1h 46m                 | -13m                   | 1h 50m             |
|   |                     | % started treatment on time       | 95.7%        | 91.8%                  | 3.9 percentage points  | 91.7%              |
| Patients starting treatment on time %                     |                     | 72.0%                             | 73.1%        | -1.1 percentage points | 75.9%                  |                    |
| Median time to leave the ED                               |                     |                                   | 1h 57m       | 2h 14m                 | -17m                   | 1h 52m             |
| 90th percentile time to leave the ED                      |                     |                                   | 5h 48m       | 6h 31m                 | -43m                   | 5h 10m             |
| Patients leaving the ED within four hours of presentation |                     | 81.4%                             | 74.9%        | 6.5 percentage points  | 83.5%                  |                    |
|   | Median transfer of  | f care time (minutes)             | 14m**        | 15m                    | -1m                    | 10m**              |
| Transfer of care  | 90th percentile tra | nsfer of care time (minutes)      | 35m**        | 30m                    | 5m                     | 24m**              |
| Percent on target   |                     | 84.9%**                           | 88.6%        | -3.7 percentage points | 94.0%**                |                    |

<sup>\*\*</sup> Caution - Transfer of care could not be calculated for more than 30% of records

 $<sup>(\</sup>mbox{\ensuremath{^{\star}}})$  Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

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| Elective surgery a  | ctivity     |              |              |            |          |
|---|-------------|--------------|--------------|------------|----------|
|   |             | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
| Elective surgery procedures performed                                     |             | 18           | 23           | -5         | -21.7%   |
|   | Urgent      | <5           | <5           |            |          |
| Urgency category  | Semi-urgent | <5           | <5           |            |          |
|   | Non-urgent  | 18           | 23           | -5         | -21.7%   |
| Patients on waiting list ready for elective surgery at the end of quarter |             | 13           | 15           | -2         | -13.3%   |
|   | Urgent      | <5           | 0            |            |          |
| Urgency category  | Semi-urgent | <5           | <5           |            |          |
|   | Non-urgent  | 13           | 15           | -2         | -13.3%   |

| Elective surgery performance                  |                |                 |              |              |                       |                    |  |
|---|----------------|-----------------|--------------|--------------|-----------------------|--------------------|--|
|   |                |                 | Jul-Sep 2019 | Jul-Sep 2018 | Difference            | Peer group results |  |
| Waiting time (days)                           | Urgent         | Median          | (*)          | (*)          |                       | 13 days            |  |
|   |                | 90th percentile | (*)          | (*)          |                       | 27 days            |  |
|   | Semi-urgent    | Median          | (*)          | (*)          |                       | 41 days            |  |
|   |                | 90th percentile | (*)          | (*)          |                       | 77 days            |  |
|   | Non-urgent     | Median          | 55 days      | 56 days      | -1 days               | 148 days           |  |
|   |                | 90th percentile | (*)          | (*)          |                       | 333 days           |  |
| Elective surgery procedures performed on time | All procedures |                 | 100%         | 100%         | 0.0 percentage points | 99.6%              |  |
|   | Urgent         |                 | (*)          | (*)          |                       | 99.8%              |  |
|   | Semi-urgent    |                 | (*)          | (*)          |                       | 99.5%              |  |
|   | Non-urgent     |                 | 100%         | 100%         | 0.0 percentage points | 99.7%              |  |

| Admitted patient ac                      | tivity          |              |              |            |          |
|--|-----------------|--------------|--------------|------------|----------|
|  |                 | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|  | All episodes    | 629          | 648          | -19        | -2.9%    |
|  | Acute           | 606          | 609          | -3         | -0.5%    |
|  | Acute Overnight | 308          | 335          | -27        | -8.1%    |
| Episodes                                 | Acute Same Day  | 298          | 274          | 24         | 8.8%     |
|  | Non-acute       | 23           | 39           | -16        | -41.0%   |
|  | Mental health   | 0            | 0            |            |          |
| Average length of stay                   | Acute           | 3.7          | 3.4          | 0.3        |          |
| (days)                                   | Acute Overnight | 6.4          | 5.4          | 1.0        |          |
|  | Non-acute       | 14.1         | 7.7          | 6.4        |          |
|  | Mental health   | n/a          | n/a          |            |          |
|  | All bed days    | 2,589        | 2,391        | 198        | 8.3%     |
| 11 9. 1 1                                | Acute           | 2,264        | 2,089        | 175        | 8.4%     |
| Hospital bed days                        | Non-acute       | 325          | 302          | 23         | 7.6%     |
|  | Mental health   | 0            | 0            | 0          |          |
| Babies born in Milton Ulladulla Hospital |                 | <5           | <5           |            |          |

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