

## Emergency department activity


		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		2,399	2,154	245	11.4%
All ED presentations		13,648	13,133	515	3.9%
All emergency presentations		13,387	12,618	769	6.1%
Emergency presentation by triage category	T1: Resuscitation	78	70	8	11.4%
	T2: Emergency	2,047	1,765	282	16.0%
	T3: Urgent	6,476	5,850	626	10.7%
	T4: Semi-urgent	3,998	3,943	55	1.4%
	T5: Non-urgent	788	990	-202	-20.4%
Admissions to hospital from EDs		4,349	4,131	218	5.3%

## Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	19m	18m	1m	29m
	% started treatment on time	70.8%	74.4%	-3.6 percentage points	63.8%
	Median time to treatment	18m	17m	1m	23m
	T3: Urgent 90th percentile time to treatment	53m	47m	6m	1h 27m
	% started treatment on time	72.4%	77%	-4.6 percentage points	63.7%
	Median time to treatment	16m	18m	-2m	32m
	T4: Semi-urgent 90th percentile time to treatment	1h 16m	1h 13m	3m	2h 03m
	% started treatment on time	84.6%	85.5%	-0.9 percentage points	72.0%
	Median time to treatment	14m	13m	1m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 15m	1h 11m	4m	2h 02m
	% started treatment on time	96.7%	97.3%	-0.6 percentage points	89.6%
Patients starting treatment on time %		77.1%	80.8%	-3.7 percentage points	69.1%
Median time to leave the ED		2h 20m	2h 19m	1m	3h 18m
90th percentile time to leave the ED		5h 52m	6h 17m	-25m	8h 47m
Patients leaving the ED within four hours of presentation		77.2%	76.9%	0.3 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	13m
	90th percentile transfer of care time (minutes)	31m	32m	-1m	38m
	Percent on target	88.6%	88.6%	0.0 percentage points	85.1%

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sep 2019 and provided only for comparison purposes

## Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		1,011	853	158	18.5%
Urgency category	Urgent	307	273	34	12.5%
	Semi-urgent	337	287	50	17.4%
	Non-urgent	266	208	58	27.9%
Patients on waiting list ready for elective surgery at the end of quarter		1,139	976	163	16.7%
Urgency category	Urgent	44	31	13	41.9%
	Semi-urgent	217	266	-49	-18.4%
	Non-urgent	878	679	199	29.3%

## Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	16 days	15 days	1 days	14 days
		90th percentile	28 days	28 days	0 days	27 days
	Semi-urgent	Median	50 days	44 days	6 days	51 days
		90th percentile	107 days	85 days	22 days	85 days
	Non-urgent	Median	241 days	286 days	-45 days	282 days
		90th percentile	461 days	363 days	98 days	361 days
Elective surgery procedures performed on time	All procedures		84%	96.1%	-12.1 percentage points	95.2%
	Urgent		100%	99.3%	0.7 percentage points	99.8%
	Semi-urgent		78.9%	95.5%	-16.6 percentage points	95.3%
	Non-urgent		71.8%	92.8%	-21.0 percentage points	93.3%

## Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	9,120	8,585	535	6.2%
	Acute	8,775	8,207	568	6.9%
	Acute Overnight	4,540	4,444	96	2.2%
	Acute Same Day	4,235	3,763	472	12.5%
	Non-acute	150	165	-15	-9.1%
	Mental health	195	213	-18	-8.5%
Average length of stay (days)	Acute	2.4	2.5	-0.1	
	Acute Overnight	3.7	3.7	0.0	
	Non-acute	6.9	7.3	-0.4	
	Mental health	10.1	11.2	-1.1	
Hospital bed days	All bed days	24,260	23,790	470	2.0%
	Acute	21,258	20,194	1,064	5.3%
	Non-acute	1,042	1,207	-165	-13.7%
	Mental health	1,960	2,389	-429	-18.0%
Babies born in The Tweed Hospital		280	303	-23	-7.6%

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(n/a) not applicable

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