

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		1,760	1,714	46	2.7%
All ED presentations		7,186	6,755	431	6.4%
All emergency presentations		7,145	6,721	424	6.3%
Emergency presentation by triage category	T1: Resuscitation	29	38	-9	-23.7%
	T2: Emergency	1,134	1,021	113	11.1%
	T3: Urgent	2,767	2,674	93	3.5%
	T4: Semi-urgent	2,777	2,578	199	7.7%
	T5: Non-urgent	438	410	28	6.8%
Admissions to hospital from EDs		2,026	2,055	-29	-1.4%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	9m
	T2: Emergency 90th percentile time to treatment	15m	16m	-1m	27m
	% started treatment on time	78%	75.2%	2.8 percentage points	61.1%
	Median time to treatment	16m	16m	0m	21m
	T3: Urgent 90th percentile time to treatment	41m	42m	-1m	1h 22m
	% started treatment on time	82%	83.2%	-1.2 percentage points	66.3%
	Median time to treatment	19m	17m	2m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 17m	1h 12m	5m	2h 00m
	% started treatment on time	84.9%	85.9%	-1.0 percentage points	73.4%
	Median time to treatment	24m	20m	4m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 47m	1h 42m	5m	2h 03m
	% started treatment on time	92.9%	92.9%	0.0 percentage points	89.5%
Patients starting treatment on time %		83.1%	83.5%	-0.4 percentage points	70.6%
Median time to leave the ED		2h 39m	2h 40m	-1m	2h 41m
90th percentile time to leave the ED		5h 21m	5h 45m	-24m	6h 47m
Patients leaving the ED within four hours of presentation		81.5%	79.5%	2.0 percentage points	73.7%
Transfer of care	Median transfer of care time (minutes)	9m	10m	-1m	11m
	90th percentile transfer of care time (minutes)	18m	20m	-2m	27m
	Percent on target	97.5%	97.4%	0.1 percentage points	91.5%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		319	327	-8	-2.4%
Urgency category	Urgent	43	28	15	53.6%
	Semi-urgent	135	123	12	9.8%
	Non-urgent	140	174	-34	-19.5%
Patients on waiting list ready for elective surgery at the end of quarter		258	297	-39	-13.1%
Urgency category	Urgent	8	6	2	33.3%
	Semi-urgent	59	78	-19	-24.4%
	Non-urgent	191	213	-22	-10.3%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	15 days	14 days	1 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	45 days	50 days	-5 days	49 days
		90th percentile	75 days	83 days	-8 days	82 days
	Non-urgent	Median	203 days	156 days	47 days	273 days
		90th percentile	340 days	353 days	-13 days	359 days
Elective surgery procedures performed on time	All procedures		99.7%	100%	-0.3 percentage points	97.8%
	Urgent		100%	100%	0.0 percentage points	99.9%
	Semi-urgent		99.3%	100%	-0.7 percentage points	99.3%
	Non-urgent		100%	100%	0.0 percentage points	96.2%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	3,142	3,203	-61	-1.9%
	Acute	2,740	2,795	-55	-2.0%
	Acute Overnight	1,635	1,744	-109	-6.3%
	Acute Same Day	1,105	1,051	54	5.1%
	Non-acute	402	408	-6	-1.5%
	Mental health	0	0		
Average length of stay (days)	Acute	2.8	3.1	-0.3	
	Acute Overnight	4.1	4.3	-0.2	
	Non-acute	13.9	14.6	-0.7	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	13,330	14,537	-1,207	-8.3%
	Acute	7,734	8,572	-838	-9.8%
	Non-acute	5,596	5,965	-369	-6.2%
	Mental health	0	0	0	
Babies born in Ryde Hospital		20	18	2	11.1%

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(n/a) not applicable

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