

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	211	215	-4	-1.9%	
ED Attendances	2,296	2,322	-26	-1.1%	
Emergency presentations	1,921	2,180	-259	-11.9%	
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	100	102	-2	-2.0%
	T3: Urgent	518	551	-33	-6.0%
	T4: Semi-urgent	897	1,256	-359	-28.6%
	T5: Non-urgent	406	271	135	49.8%
Admissions to hospital from EDs	79	147	-68	-46.3%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	3m	2m	8m
	T2: Emergency 90th percentile time to treatment	(*)	(*)		22m
	% started treatment on time	80.6%	84.4%	-3.8 percentage points	68.5%
	Median time to treatment	16m	17m	-1m	16m
	T3: Urgent 90th percentile time to treatment	53m	1h 15m	-22m	46m
	% started treatment on time	75.7%	70.9%	4.8 percentage points	79.0%
	Median time to treatment	22m	36m	-14m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 23m	2h 10m	-47m	1h 14m
	% started treatment on time	82.5%	69.4%	13.1 percentage points	86.0%
	Median time to treatment	13m	29m	-16m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 01m	2h 05m	-64m	1h 11m
	% started treatment on time	98.7%	89.5%	9.2 percentage points	97.0%
Patients starting treatment on time %	83.9%	72.9%	11.0 percentage points	83.4%	
Median time to leave the ED	0h 56m	1h 33m	-37m	1h 40m	
90th percentile time to leave the ED	3h 40m	4h 47m	-67m	4h 54m	
Patients leaving the ED within four hours of presentation	91.2%	86.0%	5.2 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	0m	6m	-6m	9m
	90th percentile transfer of care time (minutes)	0m	23m	-23m	21m
	Percent on target	100.0%	94.6%	5.4 percentage points	95.6%

Notes: For Gunnedah Hospital, 43.3% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	12	27	-15	-55.6%
Urgency category				
Urgent	7	<5		
Semi-urgent	5	16	-11	-68.8%
Non-urgent	<5	11		
Patients on waiting list ready for elective surgery at the end of quarter	30	32	-2	-6.3%
Urgency category				
Urgent	0	0	0	
Semi-urgent	6	8	-2	-25.0%
Non-urgent	24	24	0	0.0%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(*)	10 days	
		90th percentile	(*)	(*)	26 days	
	Semi-urgent	Median	(*)	49 days		42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	(*)	99 days		232 days
		90th percentile	(*)	(*)		410 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	87.8%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	(*)	100%		86.1%	
	Non-urgent	(*)	100%		82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	322	456	-134	-29.4%
	Acute	312	430	-118	-27.4%
	Acute Overnight	181	266	-85	-32.0%
	Acute Same Day	131	164	-33	-20.1%
	Non-acute	10	26	-16	-61.5%
	Mental health	0	0		
Average length of stay (days)	Acute	2.8	2.8		
	Acute Overnight	4.1	3.9		
	Non-acute	9.2	8.9		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	964	1,435	-471	-32.8%
	Acute	872	1,204	-332	-27.6%
	Non-acute	92	231	-139	-60.2%
	Mental health	0	0	0	
Babies born in Gunnedah Hospital	34	37	-3	-8.1%	

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(n/a) not applicable

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