

**Emergency department activity**

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	305	408	-103	-25.2%	
ED Attendances	2,571	3,308	-737	-22.3%	
Emergency presentations	2,534	3,225	-691	-21.4%	
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	198	212	-14	-6.6%
	T3: Urgent	664	799	-135	-16.9%
	T4: Semi-urgent	1,396	1,831	-435	-23.8%
	T5: Non-urgent	276	383	-107	-27.9%
Admissions to hospital from EDs	296	389	-93	-23.9%	

**Emergency department performance**

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	22m	26m	-4m	22m
	% started treatment on time	72%	68.3%	3.7 percentage points	68.5%
	Median time to treatment	20m	22m	-2m	16m
	T3: Urgent 90th percentile time to treatment	57m	1h 08m	-11m	46m
	% started treatment on time	70.3%	64.9%	5.4 percentage points	79.0%
	Median time to treatment	32m	36m	-4m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 45m	1h 46m	-1m	1h 14m
	% started treatment on time	72.5%	72.7%	-0.2 percentage points	86.0%
	Median time to treatment	33m	37m	-4m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 45m	2h 04m	-19m	1h 11m
	% started treatment on time	92.7%	89.7%	3.0 percentage points	97.0%
Patients starting treatment on time %	74.1%	72.4%	1.7 percentage points	83.4%	
Median time to leave the ED	1h 31m	1h 35m	-4m	1h 40m	
90th percentile time to leave the ED	4h 06m	4h 05m	1m	4h 54m	
Patients leaving the ED within four hours of presentation	89.1%	89.7%	-0.6 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	3m	3m	0m	9m
	90th percentile transfer of care time (minutes)	8m	9m	-1m	21m
	Percent on target	100.0%	100.0%	0.0 percentage points	95.6%

Notes: For Singleton Hospital, 12.3 % of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

### Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>	99	118	-19	-16.1%
<b>Urgency category</b>	Urgent	5	14	280.0%
	Semi-urgent	45	7	15.6%
	Non-urgent	66	-38	-57.6%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	89	62	27	43.5%
<b>Urgency category</b>	Urgent	<5	<5	
	Semi-urgent	18	3	16.7%
	Non-urgent	44	24	54.5%

### Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	8 days	(*)	10 days	
		90th percentile	(*)	(*)	26 days	
	Semi-urgent	Median	21 days	28 days	-7 days	42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	104 days	33 days	71 days	232 days
		90th percentile	(*)	(*)		410 days
<b>Elective surgery procedures performed on time</b>	All procedures	98%	100%	-2.0 percentage points	87.8%	
	Urgent	100%	(*)		99.8%	
	Semi-urgent	96.2%	100%	-3.8 percentage points	86.1%	
	Non-urgent	100%	100%	0.0 percentage points	82.0%	

### Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
<b>Episodes</b>	All episodes	1,031	1,178	-147	-12.5%
	Acute	1,021	1,172	-151	-12.9%
	Acute Overnight	419	551	-132	-24.0%
	Acute Same Day	602	621	-19	-3.1%
	Non-acute	10	6	4	66.7%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	1.9	2.1		
	Acute Overnight	3.2	3.4		
	Non-acute	14.7	14.0		
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	2,079	2,600	-521	-20.0%
	Acute	1,932	2,516	-584	-23.2%
	Non-acute	147	84	63	75.0%
	Mental health	0	0	0	
<b>Babies born in Singleton Hospital</b>	25	40	-15	-37.5%	

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(n/a) not applicable

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