

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	6,619	6,933	-314	-4.5%	
ED Attendances	27,757	33,552	-5,795	-17.3%	
Emergency presentations	26,404	31,950	-5,546	-17.4%	
Emergency presentation by triage category	T1: Resuscitation	146	166	-20	-12.0%
	T2: Emergency	3,080	3,551	-471	-13.3%
	T3: Urgent	9,249	10,895	-1,646	-15.1%
	T4: Semi-urgent	11,318	13,696	-2,378	-17.4%
	T5: Non-urgent	2,611	3,642	-1,031	-28.3%
Admissions to hospital from EDs	6,415	7,295	-880	-12.1%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	19m	19m	0m	21m
	% started treatment on time	71.1%	70.2%	0.9 percentage points	68.5%
	Median time to treatment	16m	20m	-4m	15m
	T3: Urgent 90th percentile time to treatment	44m	1h 03m	-19m	45m
	% started treatment on time	79.5%	69.4%	10.1 percentage points	80.7%
	Median time to treatment	19m	26m	-7m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 08m	1h 35m	-27m	1h 06m
	% started treatment on time	87.3%	79.2%	8.1 percentage points	88.3%
	Median time to treatment	19m	26m	-7m	11m
	T5: Non-urgent 90th percentile time to treatment	1h 13m	1h 41m	-28m	52m
	% started treatment on time	97.2%	93.3%	3.9 percentage points	98.5%
Patients starting treatment on time %	83.5%	76.3%	7.2 percentage points	84.2%	
Median time to leave the ED	2h 11m	2h 17m	-6m	2h 27m	
90th percentile time to leave the ED	6h 41m	6h 57m	-16m	6h 42m	
Patients leaving the ED within four hours of presentation	76.8%	77.4%	-0.6 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	11m
	90th percentile transfer of care time (minutes)	27m	34m	-7m	24m
	Percent on target	92.1%	87.6%	4.5 percentage points	93.2%

Notes: For Mid North Coast LHD, 9.9% of triage 5 presentations in hospital peer groups A, A1, A2, B, C1 and C2, were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	1,619	2,765	-1,146	-41.4%
Urgency category				
Urgent	445	390	55	14.1%
Semi-urgent	705	760	-55	-7.2%
Non-urgent	369	1,421	-1,052	-74.0%
Patients on waiting list ready for elective surgery at the end of quarter	7,304	5,136	2,168	42.2%
Urgency category				
Urgent	104	74	30	40.5%
Semi-urgent	663	582	81	13.9%
Non-urgent	6,537	4,480	2,057	45.9%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	16 days	15 days	1 days	10 days
		90th percentile	27 days	27 days	0 days	24 days
	Semi-urgent	Median	53 days	53 days	0 days	50 days
		90th percentile	113 days	87 days	26 days	111 days
	Non-urgent	Median	295 days	247 days	48 days	301 days
		90th percentile	453 days	356 days	97 days	420 days
Elective surgery procedures performed on time	All procedures	83.2%	94.7%	-11.5 percentage points	84.7%	
	Urgent	99.1%	99.2%	-0.1 percentage points	99.6%	
	Semi-urgent	80%	93%	-13.0 percentage points	81.2%	
	Non-urgent	69.9%	94.3%	-24.4 percentage points	68.2%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	16,431	19,133	-2,702	-14.1%
	Acute	15,398	17,940	-2,542	-14.2%
	Acute Overnight	7,761	8,684	-923	-10.6%
	Acute Same Day	7,637	9,256	-1,619	-17.5%
	Non-acute	652	816	-164	-20.1%
	Mental health	381	377	4	1.1%
Average length of stay (days)	Acute	2.6	2.6		
	Acute Overnight	4.2	4.3		
	Non-acute	11.0	9.2		
	Mental health	12.5	14.9		
Hospital bed days	All bed days	52,340	59,990	-7,650	-12.8%
	Acute	40,415	46,885	-6,470	-13.8%
	Non-acute	7,159	7,505	-346	-4.6%
	Mental health	4,766	5,600	-834	-14.9%
Babies born in Mid North Coast public hospitals	558	524	34	6.5%	

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