

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	7,557	7,988	-431	-5.4%	
ED Attendances	41,673	52,794	-11,121	-21.1%	
Emergency presentations	39,429	49,764	-10,335	-20.8%	
Emergency presentation by triage category	T1: Resuscitation	158	209	-51	-24.4%
	T2: Emergency	5,132	5,427	-295	-5.4%
	T3: Urgent	14,339	17,626	-3,287	-18.6%
	T4: Semi-urgent	16,115	21,543	-5,428	-25.2%
	T5: Non-urgent	3,685	4,959	-1,274	-25.7%
Admissions to hospital from EDs	9,229	10,279	-1,050	-10.2%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	18m	19m	-1m	21m
	% started treatment on time	74.6%	73.1%	1.5 percentage points	68.5%
	Median time to treatment	14m	18m	-4m	15m
	T3: Urgent 90th percentile time to treatment	44m	58m	-14m	45m
	% started treatment on time	81.9%	73.8%	8.1 percentage points	80.7%
	Median time to treatment	16m	24m	-8m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 10m	1h 34m	-24m	1h 06m
	% started treatment on time	86.9%	78.4%	8.5 percentage points	88.3%
	Median time to treatment	15m	21m	-6m	11m
	T5: Non-urgent 90th percentile time to treatment	1h 12m	1h 37m	-25m	52m
	% started treatment on time	97%	94.1%	2.9 percentage points	98.5%
Patients starting treatment on time %	84.3%	77.7%	6.6 percentage points	84.2%	
Median time to leave the ED	2h 01m	1h 59m	2m	2h 27m	
90th percentile time to leave the ED	6h 09m	5h 50m	19m	6h 42m	
Patients leaving the ED within four hours of presentation	78.2%	79.9%	-1.7 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	10m	11m	-1m	11m
	90th percentile transfer of care time (minutes)	24m	31m	-7m	24m
	Percent on target	93.2%	89.3%	3.9 percentage points	93.2%

Notes: For Northern New South Wales LHD, 8.2% of triage 5 presentations in hospital peer groups A, A1, A2, B, C1 and C2, were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	2,215	3,725	-1,510	-40.5%
Urgency category				
Urgent	759	915	-156	-17.0%
Semi-urgent	963	1,151	-188	-16.3%
Non-urgent	350	1,313	-963	-73.3%
Patients on waiting list ready for elective surgery at the end of quarter	6,168	5,304	864	16.3%
Urgency category				
Urgent	154	126	28	22.2%
Semi-urgent	1,182	768	414	53.9%
Non-urgent	4,832	4,410	422	9.6%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	12 days	13 days	-1 days	10 days
		90th percentile	26 days	27 days	-1 days	24 days
	Semi-urgent	Median	50 days	55 days	-5 days	50 days
		90th percentile	116 days	88 days	28 days	111 days
	Non-urgent	Median	350 days	292 days	58 days	301 days
		90th percentile	427 days	375 days	52 days	420 days
Elective surgery procedures performed on time	All procedures	81.1%	92.7%	-11.6 percentage points	84.7%	
	Urgent	98.7%	100%	-1.3 percentage points	99.6%	
	Semi-urgent	76.6%	92%	-15.4 percentage points	81.2%	
	Non-urgent	54.9%	88.3%	-33.4 percentage points	68.2%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	22,034	25,343	-3,309	-13.1%
	Acute	20,784	24,121	-3,337	-13.8%
	Acute Overnight	10,293	11,871	-1,578	-13.3%
	Acute Same Day	10,491	12,250	-1,759	-14.4%
	Non-acute	822	803	19	2.4%
	Mental health	428	419	9	2.1%
Average length of stay (days)	Acute	2.5	2.5		
	Acute Overnight	4.1	4.1		
	Non-acute	10.9	12.0		
	Mental health	16.4	12.5		
Hospital bed days	All bed days	68,235	75,452	-7,217	-9.6%
	Acute	52,232	60,603	-8,371	-13.8%
	Non-acute	8,999	9,622	-623	-6.5%
	Mental health	7,004	5,227	1,777	34.0%
Babies born in Northern NSW public hospitals	695	740	-45	-6.1%	

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(n/a) not applicable

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