

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	1,803	2,238	-435	-19.4%	
ED Attendances	8,856	10,894	-2,038	-18.7%	
Emergency presentations	8,810	10,837	-2,027	-18.7%	
Emergency presentation by triage category	T1: Resuscitation	72	70	2	2.9%
	T2: Emergency	1,285	1,653	-368	-22.3%
	T3: Urgent	1,914	2,350	-436	-18.6%
	T4: Semi-urgent	3,528	5,009	-1,481	-29.6%
	T5: Non-urgent	2,011	1,755	256	14.6%
Admissions to hospital from EDs	2,856	3,611	-755	-20.9%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	5m	0m	8m
	T2: Emergency 90th percentile time to treatment	11m	13m	-2m	20m
	% started treatment on time	88.9%	85.4%	3.5 percentage points	72.2%
	Median time to treatment	10m	14m	-4m	15m
	T3: Urgent 90th percentile time to treatment	30m	45m	-15m	46m
	% started treatment on time	90.4%	79.9%	10.5 percentage points	80.6%
	Median time to treatment	11m	19m	-8m	18m
	T4: Semi-urgent 90th percentile time to treatment	39m	1h 17m	-38m	1h 06m
	% started treatment on time	95.7%	83.7%	12.0 percentage points	88.0%
	Median time to treatment	9m	18m	-9m	10m
	T5: Non-urgent 90th percentile time to treatment	37m	1h 42m	-65m	46m
	% started treatment on time	99.7%	93.6%	6.1 percentage points	99.1%
Patients starting treatment on time %	94.5%	84.6%	9.9 percentage points	85.7%	
Median time to leave the ED	2h 08m	2h 53m	-45m	2h 28m	
90th percentile time to leave the ED	4h 57m	5h 46m	-49m	6h 53m	
Patients leaving the ED within four hours of presentation	84.3%	77.7%	6.6 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	10m
	90th percentile transfer of care time (minutes)	22m	22m	0m	24m
	Percent on target	95.1%	95.8%	-0.7 percentage points	93.2%

Notes: For Hornsby Ku-ring-gai Hospital, 55.2% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	382	643	-261	-40.6%
Urgency category				
Urgent	146	65	81	124.6%
Semi-urgent	136	203	-67	-33.0%
Non-urgent	92	352	-260	-73.9%
Patients on waiting list ready for elective surgery at the end of quarter	856	744	112	15.1%
Urgency category				
Urgent	12	8	4	50.0%
Semi-urgent	105	112	-7	-6.3%
Non-urgent	739	624	115	18.4%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	11 days	8 days	3 days	13 days
		90th percentile	22 days	(*)		26 days
	Semi-urgent	Median	28 days	39 days	-11 days	53 days
		90th percentile	85 days	72 days	13 days	116 days
	Non-urgent	Median	197 days	117 days	80 days	332 days
		90th percentile	(*)	347 days		424 days
Elective surgery procedures performed on time	All procedures	90.9%	98.7%	-7.8 percentage points	81.4%	
	Urgent	100%	100%	0.0 percentage points	99.3%	
	Semi-urgent	91.9%	99%	-7.1 percentage points	77.9%	
	Non-urgent	75%	98.3%	-23.3 percentage points	62.7%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	4,490	5,850	-1,360	-23.2%
	Acute	4,117	5,360	-1,243	-23.2%
	Acute Overnight	2,708	3,705	-997	-26.9%
	Acute Same Day	1,409	1,655	-246	-14.9%
	Non-acute	128	187	-59	-31.6%
	Mental health	245	303	-58	-19.1%
Average length of stay (days)	Acute	2.8	2.8		
	Acute Overnight	3.7	3.6		
	Non-acute	18.9	14.4		
	Mental health	18.6	17.3		
Hospital bed days	All bed days	18,413	22,983	-4,570	-19.9%
	Acute	11,438	15,037	-3,599	-23.9%
	Non-acute	2,418	2,699	-281	-10.4%
	Mental health	4,557	5,247	-690	-13.2%
Babies born in Hornsby Ku-ring-gai Hospital	262	291	-29	-10.0%	

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(n/a) not applicable

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