

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	4,354	4,747	-393	-8.3%	
ED Attendances	12,955	14,072	-1,117	-7.9%	
Emergency presentations	12,893	13,978	-1,085	-7.8%	
Emergency presentation by triage category	T1: Resuscitation	233	184	49	26.6%
	T2: Emergency	4,164	4,427	-263	-5.9%
	T3: Urgent	3,767	4,599	-832	-18.1%
	T4: Semi-urgent	3,180	3,785	-605	-16.0%
	T5: Non-urgent	1,549	983	566	57.6%
Admissions to hospital from EDs	4,261	5,659	-1,398	-24.7%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	19m	26m	-7m	20m
	% started treatment on time	66.5%	67.4%	-0.9 percentage points	72.2%
	Median time to treatment	18m	23m	-5m	15m
	T3: Urgent 90th percentile time to treatment	37m	1h 21m	-44m	46m
	% started treatment on time	82.7%	71.3%	11.4 percentage points	80.6%
	Median time to treatment	22m	35m	-13m	18m
	T4: Semi-urgent 90th percentile time to treatment	59m	1h 35m	-36m	1h 06m
	% started treatment on time	91.7%	79.7%	12.0 percentage points	88.0%
	Median time to treatment	20m	33m	-13m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 08m	1h 44m	-36m	46m
	% started treatment on time	98.3%	93.6%	4.7 percentage points	99.1%
Patients starting treatment on time %	80.7%	73.6%	7.1 percentage points	85.7%	
Median time to leave the ED	3h 35m	3h 45m	-10m	2h 28m	
90th percentile time to leave the ED	11h 58m	14h 14m	-136m	6h 53m	
Patients leaving the ED within four hours of presentation	60.0%	59.6%	0.4 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	12m	16m	-4m	10m
	90th percentile transfer of care time (minutes)	26m	37m	-11m	24m
	Percent on target	92.2%	84.8%	7.4 percentage points	93.2%

Notes: For Blacktown Hospital, 56.8% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		696	828	-132	-15.9%
Urgency category	Urgent	319	152	167	109.9%
	Semi-urgent	311	304	7	2.3%
	Non-urgent	50	302	-252	-83.4%
Patients on waiting list ready for elective surgery at the end of quarter		1,209	875	334	38.2%
Urgency category	Urgent	88	28	60	214.3%
	Semi-urgent	270	180	90	50.0%
	Non-urgent	851	667	184	27.6%

Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	17 days	13 days	4 days	13 days
		90th percentile	28 days	26 days	2 days	26 days
	Semi-urgent	Median	67 days	42 days	25 days	53 days
		90th percentile	137 days	77 days	60 days	116 days
	Non-urgent	Median	381 days	134 days	247 days	332 days
		90th percentile	(*)	323 days		424 days
Elective surgery procedures performed on time	All procedures		79.6%	100%	-20.4 percentage points	81.4%
	Urgent		99.7%	100%	-0.3 percentage points	99.3%
	Semi-urgent		66.6%	100%	-33.4 percentage points	77.9%
	Non-urgent		32%	100%	-68.0 percentage points	62.7%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	9,333	11,442	-2,109	-18.4%
	Acute	8,838	10,936	-2,098	-19.2%
	Acute Overnight	6,365	7,433	-1,068	-14.4%
	Acute Same Day	2,473	3,503	-1,030	-29.4%
	Non-acute	106	179	-73	-40.8%
	Mental health	389	327	62	19.0%
Average length of stay (days)	Acute	3.7	3.5		
	Acute Overnight	4.7	4.7		
	Non-acute	10.3	11.3		
	Mental health	10.9	14.7		
Hospital bed days	All bed days	37,615	45,250	-7,635	-16.9%
	Acute	32,285	38,443	-6,158	-16.0%
	Non-acute	1,097	2,014	-917	-45.5%
	Mental health	4,233	4,793	-560	-11.7%
Babies born in Blacktown Hospital		1,065	927	138	14.9%

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(n/a) not applicable

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