

Healthcare Quarterly, Jul-Sept 2020
 Shoalhaven District Memorial Hospital
 Major (B)



Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	3,029	2,864	165	5.8%	
ED Attendances	9,285	10,208	-923	-9.0%	
Emergency presentations	9,173	10,077	-904	-9.0%	
Emergency presentation by triage category	T1: Resuscitation	50	47	3	6.4%
	T2: Emergency	1,213	1,115	98	8.8%
	T3: Urgent	3,209	3,700	-491	-13.3%
	T4: Semi-urgent	3,884	4,322	-438	-10.1%
	T5: Non-urgent	817	893	-76	-8.5%
Admissions to hospital from EDs	1,778	1,896	-118	-6.2%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	11m	14m	-3m	8m
	T2: Emergency 90th percentile time to treatment	32m	51m	-19m	21m
	% started treatment on time	45.8%	34.2%	11.6 percentage points	70.9%
	Median time to treatment	28m	37m	-9m	18m
	T3: Urgent 90th percentile time to treatment	1h 31m	2h 46m	-75m	58m
	% started treatment on time	56.7%	41.6%	15.1 percentage points	74.9%
	Median time to treatment	32m	46m	-14m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 55m	3h 04m	-69m	1h 26m
	% started treatment on time	73.2%	59.2%	14.0 percentage points	82.5%
	Median time to treatment	25m	46m	-21m	5m
	T5: Non-urgent 90th percentile time to treatment	1h 39m	2h 38m	-59m	50m
	% started treatment on time	93.7%	81.9%	11.8 percentage points	97.8%
Patients starting treatment on time %	65.2%	51.2%	14.0 percentage points	81.4%	
Median time to leave the ED	3h 21m	3h 43m	-22m	2h 42m	
90th percentile time to leave the ED	11h 03m	12h 10m	-67m	7h 43m	
Patients leaving the ED within four hours of presentation	60.0%	54.9%	5.1 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	13m	14m	-1m	11m
	90th percentile transfer of care time (minutes)	44m	58m	-14m	30m
	Percent on target	81.2%	75.0%	6.2 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	802	962	-160	-16.6%
Urgency category	Urgent	211	-68	-32.2%
	Semi-urgent	334	-56	-16.8%
	Non-urgent	375	-58	-15.5%
Patients on waiting list ready for elective surgery at the end of quarter	2,256	1,612	644	40.0%
Urgency category	Urgent	22	15	68.2%
	Semi-urgent	294	193	65.6%
	Non-urgent	1,296	436	33.6%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	15 days	17 days	-2 days	15 days
		90th percentile	26 days	28 days	-2 days	27 days
	Semi-urgent	Median	89 days	53 days	36 days	58 days
		90th percentile	196 days	126 days	70 days	120 days
	Non-urgent	Median	356 days	254 days	102 days	352 days
		90th percentile	490 days	400 days	90 days	445 days
Elective surgery procedures performed on time	All procedures	62.6%	81%	-18.4 percentage points	74.1%	
	Urgent	99.3%	97.2%	2.1 percentage points	99.7%	
	Semi-urgent	51.1%	77.2%	-26.1 percentage points	81.4%	
	Non-urgent	56.2%	75.2%	-19.0 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	4,723	5,270	-547	-10.4%
	Acute	4,525	5,096	-571	-11.2%
	Acute Overnight	2,442	2,810	-368	-13.1%
	Acute Same Day	2,083	2,286	-203	-8.9%
	Non-acute	136	105	31	29.5%
	Mental health	62	69	-7	-10.1%
Average length of stay (days)	Acute	2.9	3.0	-0.1	
	Acute Overnight	4.5	4.6	-0.1	
	Non-acute	14.8	16.2	-1.4	
	Mental health	16.9	20.1	-3.2	
Hospital bed days	All bed days	16,167	18,362	-2,195	-12.0%
	Acute	13,104	15,279	-2,175	-14.2%
	Non-acute	2,013	1,698	315	18.6%
	Mental health	1,050	1,385	-335	-24.2%

Babies born in Shoalhaven District Memorial

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(n/a) not applicable

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