

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	936	944	-8	-0.8%	
ED Attendances	4,538	6,208	-1,670	-26.9%	
Emergency presentations	4,290	5,893	-1,603	-27.2%	
Emergency presentation by triage category	T1: Resuscitation	34	41	-7	-17.1%
	T2: Emergency	543	725	-182	-25.1%
	T3: Urgent	1,714	2,144	-430	-20.1%
	T4: Semi-urgent	1,632	2,467	-835	-33.8%
	T5: Non-urgent	367	516	-149	-28.9%
Admissions to hospital from EDs	889	1,044	-155	-14.8%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	5m	0m	9m
	T2: Emergency 90th percentile time to treatment	9m	10m	-1m	22m
	% started treatment on time	98%	92.7%	5.3 percentage points	65.4%
	Median time to treatment	12m	13m	-1m	18m
	T3: Urgent 90th percentile time to treatment	38m	44m	-6m	57m
	% started treatment on time	85.1%	83.7%	1.4 percentage points	75.2%
	Median time to treatment	14m	17m	-3m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 01m	1h 28m	-27m	1h 30m
	% started treatment on time	89.7%	82.2%	7.5 percentage points	82.0%
	Median time to treatment	18m	30m	-12m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 25m	1h 59m	-34m	1h 30m
	% started treatment on time	95.8%	90%	5.8 percentage points	94.6%
Patients starting treatment on time %	89.4%	84.7%	4.7 percentage points	78.3%	
Median time to leave the ED	2h 23m	2h 08m	15m	2h 25m	
90th percentile time to leave the ED	6h 24m	5h 43m	41m	6h 24m	
Patients leaving the ED within four hours of presentation	76.4%	80.6%	-4.2 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	9m	8m	1m	11m
	90th percentile transfer of care time (minutes)	19m	17m	2m	25m
	Percent on target	97.4%	97.8%	-0.4 percentage points	93.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	319	291	28	9.6%
Urgency category				
Urgent	65	70	-5	-7.1%
Semi-urgent	124	108	16	14.8%
Non-urgent	109	91	18	19.8%
Patients on waiting list ready for elective surgery at the end of quarter	352	271	81	29.9%
Urgency category				
Urgent	9	<5		
Semi-urgent	78	50	28	56.0%
Non-urgent	265	221	44	19.9%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	9 days	14 days	-5 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	45 days	39 days	6 days	56 days
		90th percentile	76 days	76 days	0 days	95 days
	Non-urgent	Median	355 days	181 days	174 days	344 days
		90th percentile	394 days	(*)		426 days
Elective surgery procedures performed on time	All procedures	87.6%	100%	-12.4 percentage points	79.9%	
	Urgent	98.5%	100%	-1.5 percentage points	99.6%	
	Semi-urgent	99.2%	100%	-0.8 percentage points	88.5%	
	Non-urgent	67.9%	100%	-32.1 percentage points	68.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	3,082	3,107	-25	-0.8%
	Acute	2,999	3,000	-1	0.0%
	Acute Overnight	1,338	1,392	-54	-3.9%
	Acute Same Day	1,661	1,608	53	3.3%
	Non-acute	83	107	-24	-22.4%
	Mental health	0	0		
Average length of stay (days)	Acute	1.9	2.1	-0.2	
	Acute Overnight	3.1	3.3	-0.2	
	Non-acute	7.7	6.5	1.2	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	6,477	6,935	-458	-6.6%
	Acute	5,836	6,235	-399	-6.4%
	Non-acute	641	700	-59	-8.4%
	Mental health	0	0	0	

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(n/a) not applicable

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