

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	678	629	49	7.8%	
ED Attendances	4,264	4,481	-217	-4.8%	
Emergency presentations	4,031	4,272	-241	-5.6%	
Emergency presentation by triage category	T1: Resuscitation	5	12	-7	-58.3%
	T2: Emergency	373	391	-18	-4.6%
	T3: Urgent	1,232	1,355	-123	-9.1%
	T4: Semi-urgent	2,133	2,229	-96	-4.3%
	T5: Non-urgent	288	285	3	1.1%
Admissions to hospital from EDs	278	277	1	0.4%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	25m	27m	-2m	22m
	% started treatment on time	61%	54.7%	6.3 percentage points	69.3%
	Median time to treatment	17m	22m	-5m	16m
	T3: Urgent 90th percentile time to treatment	54m	1h 06m	-12m	50m
	% started treatment on time	75.6%	67.4%	8.2 percentage points	77.6%
	Median time to treatment	20m	25m	-5m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 42m	2h 00m	-18m	1h 23m
	% started treatment on time	79.6%	75.9%	3.7 percentage points	83.0%
	Median time to treatment	15m	20m	-5m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 21m	2h 01m	-40m	1h 18m
	% started treatment on time	95.4%	89.8%	5.6 percentage points	95.9%
Patients starting treatment on time %	77.6%	71.9%	5.7 percentage points	81.8%	
Median time to leave the ED	1h 55m	2h 00m	-5m	1h 46m	
90th percentile time to leave the ED	5h 32m	5h 39m	-7m	5h 06m	
Patients leaving the ED within four hours of presentation	81.1%	79.8%	1.3 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	13m	14m	-1m	9m
	90th percentile transfer of care time (minutes)	30m	33m	-3m	22m
	Percent on target	89.7%	87.1%	2.6 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

## Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	307	278	29	10.4%	
<b>Urgency category</b>	Urgent	71	45	26	57.8%
	Semi-urgent	145	130	15	11.5%
	Non-urgent	65	72	-7	-9.7%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	369	289	80	27.7%	
<b>Urgency category</b>	Urgent	13	10	3	30.0%
	Semi-urgent	142	116	26	22.4%
	Non-urgent	214	163	51	31.3%

## Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	15 days	14 days	1 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	54 days	42 days	12 days	42 days
		90th percentile	187 days	84 days	103 days	94 days
	Non-urgent	Median	253 days	230 days	23 days	257 days
		90th percentile	(*)	(*)		437 days
<b>Elective surgery procedures performed on time</b>	All procedures	74.7%	98.8%	-24.1 percentage points	83.5%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	62.1%	97.7%	-35.6 percentage points	89.0%	
	Non-urgent	75.4%	100%	-24.6 percentage points	77.1%	

## Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	1,894	1,733	161	9.3%
	Acute	1,694	1,569	125	8.0%
	Acute Overnight	395	353	42	11.9%
	Acute Same Day	1,299	1,216	83	6.8%
	Non-acute	200	164	36	22.0%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	1.9	2.1	-0.2	
	Acute Overnight	4.7	5.9	-1.2	
	Non-acute	12.0	15.2	-3.2	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	5,556	5,788	-232	-4.0%
	Acute	3,151	3,299	-148	-4.5%
	Non-acute	2,405	2,489	-84	-3.4%
	Mental health	0	0	0	

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(n/a) not applicable

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