

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,006	2,290	-284	-12.4%	
ED Attendances	9,544	10,716	-1,172	-10.9%	
Emergency presentations	9,499	10,664	-1,165	-10.9%	
Emergency presentation by triage category	T1: Resuscitation	59	79	-20	-25.3%
	T2: Emergency	1,577	1,620	-43	-2.7%
	T3: Urgent	2,260	2,459	-199	-8.1%
	T4: Semi-urgent	4,053	5,099	-1,046	-20.5%
	T5: Non-urgent	1,550	1,407	143	10.2%
Admissions to hospital from EDs	3,331	3,649	-318	-8.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	5m	1m	8m
	T2: Emergency 90th percentile time to treatment	11m	11m	0m	21m
	% started treatment on time	88%	89.3%	-1.3 percentage points	70.9%
	Median time to treatment	11m	15m	-4m	18m
	T3: Urgent 90th percentile time to treatment	32m	51m	-19m	58m
	% started treatment on time	88.9%	77.7%	11.2 percentage points	74.9%
	Median time to treatment	12m	19m	-7m	23m
	T4: Semi-urgent 90th percentile time to treatment	50m	1h 19m	-29m	1h 26m
	% started treatment on time	93.2%	83.6%	9.6 percentage points	82.5%
	Median time to treatment	13m	16m	-3m	5m
	T5: Non-urgent 90th percentile time to treatment	47m	1h 23m	-36m	50m
	% started treatment on time	99.1%	96.1%	3.0 percentage points	97.8%
Patients starting treatment on time %	92.2%	84.7%	7.5 percentage points	81.4%	
Median time to leave the ED	2h 28m	2h 57m	-29m	2h 42m	
90th percentile time to leave the ED	5h 20m	6h 08m	-48m	7h 43m	
Patients leaving the ED within four hours of presentation	81.8%	74.6%	7.2 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	11m
	90th percentile transfer of care time (minutes)	22m	26m	-4m	30m
	Percent on target	95.5%	92.2%	3.3 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	658	689	-31	-4.5%
Urgency category				
Urgent	93	86	7	8.1%
Semi-urgent	219	203	16	7.9%
Non-urgent	321	375	-54	-14.4%
Patients on waiting list ready for elective surgery at the end of quarter	745	695	50	7.2%
Urgency category				
Urgent	12	<5		
Semi-urgent	116	103	13	12.6%
Non-urgent	617	592	25	4.2%

Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	10 days	7 days	3 days	15 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	32 days	35 days	-3 days	58 days
		90th percentile	84 days	77 days	7 days	120 days
	Non-urgent	Median	235 days	108 days	127 days	352 days
		90th percentile	399 days	319 days	80 days	445 days
Elective surgery procedures performed on time	All procedures	87.5%	98.6%	-11.1 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	93.6%	98%	-4.4 percentage points	81.4%	
	Non-urgent	79.8%	98.7%	-18.9 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	5,668	6,162	-494	-8.0%
	Acute	5,247	5,601	-354	-6.3%
	Acute Overnight	3,299	3,914	-615	-15.7%
	Acute Same Day	1,948	1,687	261	15.5%
	Non-acute	172	257	-85	-33.1%
	Mental health	249	304	-55	-18.1%
Average length of stay (days)	Acute	2.6	2.8	-0.2	
	Acute Overnight	3.6	3.6	0.0	
	Non-acute	17.9	14.3	3.6	
	Mental health	19.0	17.0	2.0	
Hospital bed days	All bed days	21,530	24,493	-2,963	-12.1%
	Acute	13,703	15,652	-1,949	-12.5%
	Non-acute	3,087	3,676	-589	-16.0%
	Mental health	4,740	5,165	-425	-8.2%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sept 2020 and provided only for comparison purposes