

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	69,843	73,044	-3,201	-4.4%	
ED Attendances	213,397	238,622	-25,225	-10.6%	
Emergency presentations	211,470	236,220	-24,750	-10.5%	
Emergency presentation by triage category	T1: Resuscitation	3,007	2,925	82	2.8%
	T2: Emergency	39,127	40,966	-1,839	-4.5%
	T3: Urgent	89,002	101,678	-12,676	-12.5%
	T4: Semi-urgent	67,077	78,577	-11,500	-14.6%
	T5: Non-urgent	13,257	12,074	1,183	9.8%
Admissions to hospital from EDs	76,606	87,940	-11,334	-12.9%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	26m	31m	-5m	23m
	% started treatment on time	58.8%	56%	2.8 percentage points	65.4%
	Median time to treatment	20m	25m	-5m	18m
	T3: Urgent 90th percentile time to treatment	1h 04m	1h 32m	-28m	58m
	% started treatment on time	70.9%	59.8%	11.1 percentage points	74.4%
	Median time to treatment	25m	33m	-8m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 33m	2h 03m	-30m	1h 27m
	% started treatment on time	80.1%	71.1%	9.0 percentage points	82.3%
	Median time to treatment	24m	31m	-7m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 33m	2h 06m	-33m	1h 06m
	% started treatment on time	94.7%	88.7%	6.0 percentage points	96.9%
Patients starting treatment on time %	72.8%	64.1%	8.7 percentage points	78.9%	
Median time to leave the ED	3h 35m	3h 43m	-8m	2h 42m	
90th percentile time to leave the ED	9h 44m	10h 10m	-26m	7h 35m	
Patients leaving the ED within four hours of presentation	59.2%	57.6%	1.6 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	12m	14m	-2m	11m
	90th percentile transfer of care time (minutes)	35m	48m	-13m	30m
	Percent on target	87.1%	80.3%	6.8 percentage points	89.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	26,143	25,784	359	1.4%
Urgency category				
Urgent	7,751	7,225	526	7.3%
Semi-urgent	7,421	8,237	-816	-9.9%
Non-urgent	9,698	9,025	673	7.5%
Patients on waiting list ready for elective surgery at the end of quarter	30,649	28,570	2,079	7.3%
Urgency category				
Urgent	1,078	959	119	12.4%
Semi-urgent	6,249	5,178	1,071	20.7%
Non-urgent	23,322	22,433	889	4.0%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	10 days	9 days	1 days	12 days
		90th percentile	26 days	25 days	1 days	26 days
	Semi-urgent	Median	43 days	41 days	2 days	49 days
		90th percentile	105 days	83 days	22 days	109 days
	Non-urgent	Median	309 days	192 days	117 days	330 days
		90th percentile	448 days	360 days	88 days	441 days
Elective surgery procedures performed on time	All procedures	84.1%	96.4%	-12.3 percentage points	79.8%	
	Urgent	99.9%	99.9%	0.0 percentage points	99.8%	
	Semi-urgent	85.5%	96.3%	-10.8 percentage points	84.9%	
	Non-urgent	70.3%	93.5%	-23.2 percentage points	65.8%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	217,666	229,467	-11,801	-5.1%
	Acute	208,801	218,570	-9,769	-4.5%
	Acute Overnight	105,140	113,724	-8,584	-7.5%
	Acute Same Day	103,661	104,846	-1,185	-1.1%
	Non-acute	4,685	5,902	-1,217	-20.6%
	Mental health	4,180	4,995	-815	-16.3%
Average length of stay (days)	Acute	3.1	3.2	-0.1	
	Acute Overnight	5.1	5.1	0.0	
	Non-acute	12.0	11.3	0.7	
	Mental health	14.1	12.4	1.7	
Hospital bed days	All bed days	757,157	818,755	-61,598	-7.5%
	Acute	641,824	690,293	-48,469	-7.0%
	Non-acute	56,231	66,714	-10,483	-15.7%
	Mental health	59,102	61,748	-2,646	-4.3%

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(n/a) not applicable

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