

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	3,911	4,162	-251	-6.0%	
ED Attendances	13,954	14,785	-831	-5.6%	
Emergency presentations	13,875	14,725	-850	-5.8%	
Emergency presentation by triage category	T1: Resuscitation	53	66	-13	-19.7%
	T2: Emergency	1,998	1,982	16	0.8%
	T3: Urgent	5,657	6,182	-525	-8.5%
	T4: Semi-urgent	5,355	5,676	-321	-5.7%
	T5: Non-urgent	812	819	-7	-0.9%
Admissions to hospital from EDs	5,008	5,159	-151	-2.9%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	14m	-4m	8m
	T2: Emergency 90th percentile time to treatment	22m	35m	-13m	21m
	% started treatment on time	52.2%	33%	19.2 percentage points	70.9%
	Median time to treatment	23m	30m	-7m	18m
	T3: Urgent 90th percentile time to treatment	45m	1h 21m	-36m	58m
	% started treatment on time	72.8%	50.5%	22.3 percentage points	74.9%
	Median time to treatment	25m	36m	-11m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 04m	1h 36m	-32m	1h 26m
	% started treatment on time	88.5%	75.3%	13.2 percentage points	82.5%
	Median time to treatment	21m	32m	-11m	5m
	T5: Non-urgent 90th percentile time to treatment	1h 10m	1h 46m	-36m	50m
	% started treatment on time	96.7%	92.8%	3.9 percentage points	97.8%
Patients starting treatment on time %	77.2%	59.7%	17.5 percentage points	81.4%	
Median time to leave the ED	3h 15m	3h 36m	-21m	2h 42m	
90th percentile time to leave the ED	8h 25m	10h 34m	-129m	7h 43m	
Patients leaving the ED within four hours of presentation	66.0%	58.6%	7.4 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	12m	14m	-2m	11m
	90th percentile transfer of care time (minutes)	25m	40m	-15m	30m
	Percent on target	93.6%	84.2%	9.4 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	745	683	62	9.1%	
Urgency category	Urgent	91	89	2	2.2%
	Semi-urgent	208	198	10	5.1%
	Non-urgent	417	351	66	18.8%
Patients on waiting list ready for elective surgery at the end of quarter	1,658	1,537	121	7.9%	
Urgency category	Urgent	12	7	5	71.4%
	Semi-urgent	149	135	14	10.4%
	Non-urgent	1,497	1,395	102	7.3%

Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	17 days	12 days	5 days	15 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	64 days	49 days	15 days	58 days
		90th percentile	118 days	87 days	31 days	120 days
	Non-urgent	Median	365 days	288 days	77 days	352 days
		90th percentile	470 days	359 days	111 days	445 days
Elective surgery procedures performed on time	All procedures	66.3%	94.8%	-28.5 percentage points	74.1%	
	Urgent	98.9%	100%	-1.1 percentage points	99.7%	
	Semi-urgent	84.6%	94.9%	-10.3 percentage points	81.4%	
	Non-urgent	50.1%	93.4%	-43.3 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	9,555	9,468	87	0.9%
	Acute	8,967	8,804	163	1.9%
	Acute Overnight	4,840	4,993	-153	-3.1%
	Acute Same Day	4,127	3,811	316	8.3%
	Non-acute	435	503	-68	-13.5%
	Mental health	153	161	-8	-5.0%
Average length of stay (days)	Acute	2.5	2.9	-0.4	
	Acute Overnight	3.8	4.4	-0.6	
	Non-acute	10.6	9.9	0.7	
	Mental health	21.9	18.7	3.2	
Hospital bed days	All bed days	30,677	33,688	-3,011	-8.9%
	Acute	22,711	25,674	-2,963	-11.5%
	Non-acute	4,614	4,998	-384	-7.7%
	Mental health	3,352	3,016	336	11.1%

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(n/a) not applicable

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