

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	20,686	22,514	-1,828	-8.1%	
ED Attendances	64,988	77,649	-12,661	-16.3%	
Emergency presentations	64,112	76,791	-12,679	-16.5%	
Emergency presentation by triage category	T1: Resuscitation	629	573	56	9.8%
	T2: Emergency	10,813	12,014	-1,201	-10.0%
	T3: Urgent	29,852	35,687	-5,835	-16.4%
	T4: Semi-urgent	18,677	24,092	-5,415	-22.5%
	T5: Non-urgent	4,141	4,425	-284	-6.4%
Admissions to hospital from EDs	21,524	24,925	-3,401	-13.6%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	24m	37m	-13m	23m
	% started treatment on time	63.2%	55.4%	7.8 percentage points	65.4%
	Median time to treatment	15m	21m	-6m	18m
	T3: Urgent 90th percentile time to treatment	49m	1h 25m	-36m	58m
	% started treatment on time	80%	65.7%	14.3 percentage points	74.4%
	Median time to treatment	17m	24m	-7m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 05m	1h 52m	-47m	1h 27m
	% started treatment on time	89%	77.6%	11.4 percentage points	82.3%
	Median time to treatment	13m	18m	-5m	10m
	T5: Non-urgent 90th percentile time to treatment	56m	1h 37m	-41m	1h 06m
	% started treatment on time	97.2%	93.4%	3.8 percentage points	96.9%
Patients starting treatment on time %	80.7%	69.0%	11.7 percentage points	78.9%	
Median time to leave the ED	3h 21m	3h 45m	-24m	2h 42m	
90th percentile time to leave the ED	8h 47m	9h 55m	-68m	7h 35m	
Patients leaving the ED within four hours of presentation	63.3%	56.0%	7.3 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	12m	15m	-3m	11m
	90th percentile transfer of care time (minutes)	30m	56m	-26m	30m
	Percent on target	89.4%	76.1%	13.3 percentage points	89.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	7,332	6,276	1,056	16.8%	
Urgency category	Urgent	1,178	1,198	-20	-1.7%
	Semi-urgent	1,798	2,034	-236	-11.6%
	Non-urgent	3,993	2,719	1,274	46.9%
Patients on waiting list ready for elective surgery at the end of quarter	10,209	9,839	370	3.8%	
Urgency category	Urgent	194	160	34	21.3%
	Semi-urgent	1,478	1,358	120	8.8%
	Non-urgent	8,537	8,321	216	2.6%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	14 days	10 days	4 days	12 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	48 days	45 days	3 days	49 days
		90th percentile	92 days	83 days	9 days	109 days
	Non-urgent	Median	331 days	271 days	60 days	330 days
		90th percentile	440 days	360 days	80 days	441 days
Elective surgery procedures performed on time	All procedures	77.3%	96.8%	-19.5 percentage points	79.8%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	89%	98.1%	-9.1 percentage points	84.9%	
	Non-urgent	65.3%	94.5%	-29.2 percentage points	65.8%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	61,883	62,504	-621	-1.0%
	Acute	59,203	59,881	-678	-1.1%
	Acute Overnight	28,668	31,784	-3,116	-9.8%
	Acute Same Day	30,535	28,097	2,438	8.7%
	Non-acute	1,548	1,612	-64	-4.0%
	Mental health	1,132	1,011	121	12.0%
Average length of stay (days)	Acute	2.8	2.9	-0.1	
	Acute Overnight	4.6	4.7	-0.1	
	Non-acute	16.5	16.7	-0.2	
	Mental health	14.6	16.9	-2.3	
Hospital bed days	All bed days	205,663	220,166	-14,503	-6.6%
	Acute	163,554	176,137	-12,583	-7.1%
	Non-acute	25,535	26,955	-1,420	-5.3%
	Mental health	16,574	17,074	-500	-2.9%

Babies born in South Western Sydney public

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(n/a) not applicable

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