

**Emergency department activity**

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	1,127	1,168	-41	-3.5%	
ED Attendances	12,526	7,077	5,449	77.0%	
Emergency presentations	6,332	6,979	-647	-9.3%	
Emergency presentation by triage category	T1: Resuscitation	19	20	-1	-5.0%
	T2: Emergency	679	664	15	2.3%
	T3: Urgent	2,260	2,625	-365	-13.9%
	T4: Semi-urgent	2,834	3,096	-262	-8.5%
	T5: Non-urgent	540	574	-34	-5.9%
Admissions to hospital from EDs	1,869	2,021	-152	-7.5%	

**Emergency department performance**

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	8m	-2m	9m
	T2: Emergency 90th percentile time to treatment	13m	23m	-10m	22m
	% started treatment on time	84.3%	67.3%	17.0 percentage points	65.4%
	Median time to treatment	11m	18m	-7m	18m
	T3: Urgent 90th percentile time to treatment	42m	1h 09m	-27m	57m
	% started treatment on time	84.9%	72.6%	12.3 percentage points	75.2%
	Median time to treatment	11m	16m	-5m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 01m	1h 15m	-14m	1h 30m
	% started treatment on time	89.9%	86.9%	3.0 percentage points	82.0%
	Median time to treatment	8m	11m	-3m	21m
	T5: Non-urgent 90th percentile time to treatment	52m	1h 04m	-12m	1h 30m
	% started treatment on time	99.2%	96.4%	2.8 percentage points	94.6%
Patients starting treatment on time %	88.3%	80.3%	8.0 percentage points	78.3%	
Median time to leave the ED	0h 34m	2h 27m	-113m	2h 25m	
90th percentile time to leave the ED	4h 40m	8h 27m	-227m	6h 24m	
Patients leaving the ED within four hours of presentation	87.8%	73.4%	14.4 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	8m	11m	-3m	11m
	90th percentile transfer of care time (minutes)	22m	50m	-28m	25m
	Percent on target	93.7%	80.6%	13.1 percentage points	93.4%

Notes: For Bathurst Health Service, 92.4% of triage 5 attendances were due to COVID-19 testing provided by the ED. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	553	543	10	1.8%
<b>Urgency category</b>				
Urgent	75	80	-5	-6.3%
Semi-urgent	130	155	-25	-16.1%
Non-urgent	308	277	31	11.2%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	869	878	-9	-1.0%
<b>Urgency category</b>				
Urgent	14	17	-3	-17.6%
Semi-urgent	70	78	-8	-10.3%
Non-urgent	785	783	2	0.3%

### Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	21 days	16 days	5 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	63 days	50 days	13 days	56 days
		90th percentile	118 days	88 days	30 days	95 days
	Non-urgent	Median	352 days	292 days	60 days	344 days
		90th percentile	425 days	353 days	72 days	426 days
<b>Elective surgery procedures performed on time</b>	All procedures	69.6%	98.8%	-29.2 percentage points	79.9%	
	Urgent	100%	100%	0.0 percentage points		
	Semi-urgent	70%	97.4%	-27.4 percentage points		
	Non-urgent	62%	99.3%	-37.3 percentage points		

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	4,112	4,165	-53	-1.3%
	Acute	3,986	4,002	-16	-0.4%
	Acute Overnight	1,804	1,795	9	0.5%
	Acute Same Day	2,182	2,207	-25	-1.1%
	Non-acute	102	98	4	4.1%
	Mental health	24	65	-41	-63.1%
<b>Average length of stay (days)</b>	Acute	2.1	2.4	-0.3	
	Acute Overnight	3.5	4.0	-0.5	
	Non-acute	13.9	13.0	0.9	
	Mental health	14.9	10.5	4.4	
<b>Hospital bed days</b>	All bed days	10,209	11,378	-1,169	-10.3%
	Acute	8,436	9,425	-989	-10.5%
	Non-acute	1,416	1,273	143	11.2%
	Mental health	357	680	-323	-47.5%

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(n/a) not applicable

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