

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	5,243	5,125	118	2.3%	
ED Attendances	18,980	18,220	760	4.2%	
Emergency presentations	18,889	18,125	764	4.2%	
Emergency presentation by triage category	T1: Resuscitation	152	151	1	0.7%
	T2: Emergency	2,192	1,963	229	11.7%
	T3: Urgent	6,192	6,124	68	1.1%
	T4: Semi-urgent	9,067	8,608	459	5.3%
	T5: Non-urgent	1,286	1,279	7	0.5%
Admissions to hospital from EDs	4,342	4,263	79	1.9%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	9m	-2m	8m
	T2: Emergency 90th percentile time to treatment	32m	48m	-16m	24m
	% started treatment on time	74.6%	56.7%	17.9 percentage points	67.3%
	Median time to treatment	26m	29m	-3m	21m
	T3: Urgent 90th percentile time to treatment	1h 28m	1h 44m	-16m	1h 11m
	% started treatment on time	58.9%	52.7%	6.2 percentage points	69.1%
	Median time to treatment	37m	39m	-2m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 41m	1h 56m	-15m	1h 48m
	% started treatment on time	73.9%	70.6%	3.3 percentage points	75.9%
	Median time to treatment	24m	27m	-3m	7m
	T5: Non-urgent 90th percentile time to treatment	1h 26m	1h 37m	-11m	1h 17m
	% started treatment on time	96.5%	94.3%	2.2 percentage points	95.5%
Patients starting treatment on time %	70.5%	64.4%	6.1 percentage points	75.6%	
Median time to leave the ED	3h 05m	3h 14m	-9m	2h 55m	
90th percentile time to leave the ED	7h 29m	7h 54m	-25m	7h 56m	
Patients leaving the ED within four hours of presentation	65.7%	63.5%	2.2 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	15m	12m	3m	12m
	90th percentile transfer of care time (minutes)	71m	50m	21m	33m
	Percent on target	68.0%	80.8%	-12.8 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

## Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	1,007	1,010	-3	-0.3%	
<b>Urgency category</b>	Urgent	144	125	19	15.2%
	Semi-urgent	557	426	131	30.8%
	Non-urgent	263	405	-142	-35.1%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	2,157	1,755	402	22.9%	
<b>Urgency category</b>	Urgent	13	5	8	160.0%
	Semi-urgent	343	320	23	7.2%
	Non-urgent	1,801	1,430	371	25.9%

## Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	16 days	19 days	-3 days	15 days
		90th percentile	27 days	27 days	0 days	28 days
	Semi-urgent	Median	59 days	47 days	12 days	57 days
		90th percentile	99 days	79 days	20 days	103 days
	Non-urgent	Median	354 days	287 days	67 days	340 days
		90th percentile	429 days	342 days	87 days	450 days
<b>Elective surgery procedures performed on time</b>	All procedures	80.1%	98.2%	-18.1 percentage points	78.1%	
	Urgent	98.6%	100.0%	-1.4 percentage points	99.6%	
	Semi-urgent	86.4%	98.6%	-12.2 percentage points	86.2%	
	Non-urgent	56.7%	97.3%	-40.6 percentage points	62.6%	

## Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	8,149	7,947	202	2.5%
	Acute	7,564	7,340	224	3.1%
	Acute Overnight	3,780	3,965	-185	-4.7%
	Acute Same Day	3,784	3,375	409	12.1%
	Non-acute	315	342	-27	-7.9%
	Mental health	270	265	5	1.9%
<b>Average length of stay (days)</b>	Acute	2.8	2.9	-0.1	
	Acute Overnight	4.6	4.5	0.1	
	Non-acute	12.9	12.4	0.5	
	Mental health	14.7	13.9	0.8	
<b>Hospital bed days</b>	All bed days	29,101	28,980	121	0.4%
	Acute	21,058	21,060	-2	0.0%
	Non-acute	4,073	4,246	-173	-4.1%
	Mental health	3,970	3,674	296	8.1%
<b>Babies born in Wyong Hospital</b>	<5	13			

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(n/a) not applicable

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