

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	512	502	10	2.0%	
ED Attendances	2,420	2,343	77	3.3%	
Emergency presentations	2,308	2,214	94	4.2%	
Emergency presentation by triage category	T1: Resuscitation	5	7	-2	-28.6%
	T2: Emergency	229	200	29	14.5%
	T3: Urgent	666	641	25	3.9%
	T4: Semi-urgent	1,127	1,193	-66	-5.5%
	T5: Non-urgent	281	173	108	62.4%
Admissions to hospital from EDs	230	284	-54	-19.0%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	5m	0m	8m
	T2: Emergency 90th percentile time to treatment	12m	29m	-17m	23m
	% started treatment on time	88.9%	79.8%	9.1 percentage points	68.5%
	Median time to treatment	12m	10m	2m	18m
	T3: Urgent 90th percentile time to treatment	44m	43m	1m	59m
	% started treatment on time	84.6%	84.1%	0.5 percentage points	73.5%
	Median time to treatment	23m	20m	3m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 30m	1h 10m	20m	1h 40m
	% started treatment on time	81.5%	87.0%	-5.5 percentage points	78.1%
	Median time to treatment	20m	25m	-5m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 38m	1h 35m	3m	1h 40m
	% started treatment on time	92.7%	94.6%	-1.9 percentage points	93.3%
Patients starting treatment on time %	84.5%	86.0%	-1.5 percentage points	77.8%	
Median time to leave the ED	1h 46m	1h 30m	16m	1h 50m	
90th percentile time to leave the ED	4h 55m	4h 19m	36m	5h 10m	
Patients leaving the ED within four hours of presentation	83.9%	88.2%	-4.3 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	2m	4m	-2m	10m
	90th percentile transfer of care time (minutes)	14m	16m	-2m	23m
	Percent on target	99.3%	99.0%	0.3 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	49	49	0	0.0%
<b>Urgency category</b>				
Urgent	9	<5		
Semi-urgent	8	13	-5	-38.5%
Non-urgent	32	36	-4	-11.1%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	90	113	-23	-20.4%
<b>Urgency category</b>				
Urgent	0	0	0	
Semi-urgent	<5	10		
Non-urgent	90	103	-13	-12.6%

### Elective surgery performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results		
<b>Waiting time (days)</b>	Urgent	Median	(*)	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	(*)	37 days	42 days	
		90th percentile	(*)	(*)	85 days	
	Non-urgent	Median	265 days	300 days	-35 days	285 days
		90th percentile	(*)	(*)		427 days
<b>Elective surgery procedures performed on time</b>	All procedures	100%	100%	0.0 percentage points	83.0%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	(*)	100.0%		93.0%	
	Non-urgent	100.0%	100.0%	0.0 percentage points	74.5%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	960	1,198	-238	-19.9%
	Acute	949	1,158	-209	-18.0%
	Acute Overnight	400	480	-80	-16.7%
	Acute Same Day	549	678	-129	-19.0%
	Non-acute	11	40	-29	-72.5%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	2.1	1.9	0.2	
	Acute Overnight	3.5	3.3	0.2	
	Non-acute	17.9	5.1	12.8	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	2,145	2,459	-314	-12.8%
	Acute	1,948	2,257	-309	-13.7%
	Non-acute	197	202	-5	-2.5%
	Mental health	0	0	0	
<b>Babies born in Inverell Hospital</b>	52	59	-7	-11.9%	

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(n/a) not applicable

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