

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	2,569	2,483	86	3.5%	
ED Attendances	11,127	11,346	-219	-1.9%	
Emergency presentations	10,843	10,915	-72	-0.7%	
Emergency presentation by triage category	T1: Resuscitation	55	56	-1	-1.8%
	T2: Emergency	1,333	1,045	288	27.6%
	T3: Urgent	2,922	2,793	129	4.6%
	T4: Semi-urgent	5,140	5,577	-437	-7.8%
	T5: Non-urgent	1,393	1,444	-51	-3.5%
Admissions to hospital from EDs	3,011	3,005	6	0.2%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	51m	31m	20m	24m
	% started treatment on time	62.9%	70.9%	-8.0 percentage points	67.3%
	Median time to treatment	26m	22m	4m	21m
	T3: Urgent 90th percentile time to treatment	1h 42m	1h 26m	16m	1h 11m
	% started treatment on time	58.2%	65.3%	-7.1 percentage points	69.1%
	Median time to treatment	48m	40m	8m	28m
	T4: Semi-urgent 90th percentile time to treatment	2h 24m	2h 14m	10m	1h 48m
	% started treatment on time	58.5%	66.6%	-8.1 percentage points	75.9%
	Median time to treatment	44m	49m	-5m	7m
	T5: Non-urgent 90th percentile time to treatment	2h 16m	2h 24m	-8m	1h 17m
	% started treatment on time	86.5%	85.0%	1.5 percentage points	95.5%
Patients starting treatment on time %	62.4%	69.0%	-6.6 percentage points	75.6%	
Median time to leave the ED	2h 57m	3h 00m	-3m	2h 55m	
90th percentile time to leave the ED	6h 29m	6h 21m	8m	7h 56m	
Patients leaving the ED within four hours of presentation	68.8%	69.9%	-1.1 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	12m
	90th percentile transfer of care time (minutes)	39m	30m	9m	33m
	Percent on target	85.8%	89.2%	-3.4 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed		883	1,002	-119	-11.9%
Urgency category	Urgent	168	155	13	8.4%
	Semi-urgent	219	232	-13	-5.6%
	Non-urgent	450	551	-101	-18.3%
Patients on waiting list ready for elective surgery at the end of quarter		1,941	1,869	72	3.9%
Urgency category	Urgent	14	7	7	100.0%
	Semi-urgent	156	148	8	5.4%
	Non-urgent	1,771	1,714	57	3.3%

Elective surgery performance

			Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	15 days	14 days	1 days	15 days
		90th percentile	27 days	28 days	-1 days	28 days
	Semi-urgent	Median	54 days	52 days	2 days	57 days
		90th percentile	88 days	83 days	5 days	103 days
	Non-urgent	Median	339 days	305 days	34 days	340 days
		90th percentile	403 days	351 days	52 days	450 days
Elective surgery procedures performed on time	All procedures		79.9%	99.7%	-19.8 percentage points	78.1%
	Urgent		100.0%	100.0%	0.0 percentage points	99.6%
	Semi-urgent		95.4%	100.0%	-4.6 percentage points	86.2%
	Non-urgent		64.9%	99.5%	-34.6 percentage points	62.6%

Admitted patient activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Episodes	All episodes	7,226	6,967	259	3.7%
	Acute	6,917	6,666	251	3.8%
	Acute Overnight	3,475	3,474	1	0.0%
	Acute Same Day	3,442	3,192	250	7.8%
	Non-acute	84	61	23	37.7%
	Mental health	225	240	-15	-6.3%
Average length of stay (days)	Acute	2.7	2.7	0.0	
	Acute Overnight	4.4	4.2	0.2	
	Non-acute	19.5	16.3	3.2	
	Mental health	12.9	10.7	2.2	
Hospital bed days	All bed days	23,393	21,228	2,165	10.2%
	Acute	18,854	17,677	1,177	6.7%
	Non-acute	1,634	994	640	64.4%
	Mental health	2,905	2,557	348	13.6%
Babies born in Tamworth Hospital		235	219	16	7.3%

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(n/a) not applicable

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