

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	6,959	6,683	276	4.1%	
ED Attendances	37,153	41,672	-4,519	-10.8%	
Emergency presentations	34,078	35,735	-1,657	-4.6%	
Emergency presentation by triage category	T1: Resuscitation	100	122	-22	-18.0%
	T2: Emergency	3,227	3,323	-96	-2.9%
	T3: Urgent	12,129	12,651	-522	-4.1%
	T4: Semi-urgent	13,064	14,514	-1,450	-10.0%
	T5: Non-urgent	5,558	5,125	433	8.4%
Admissions to hospital from EDs	6,101	7,024	-923	-13.1%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	6m	5m	1m	9m
	T2: Emergency 90th percentile time to treatment	11m	14m	-3m	26m
	% started treatment on time	88.4%	84.9%	3.5 percentage points	63.1%
	Median time to treatment	12m	11m	1m	20m
	T3: Urgent 90th percentile time to treatment	39m	38m	1m	1h 11m
	% started treatment on time	84.7%	85.5%	-0.8 percentage points	69.3%
	Median time to treatment	12m	11m	1m	27m
	T4: Semi-urgent 90th percentile time to treatment	59m	59m	0m	1h 48m
	% started treatment on time	90.6%	90.6%	0.0 percentage points	76.4%
	Median time to treatment	9m	9m	0m	14m
	T5: Non-urgent 90th percentile time to treatment	56m	59m	-3m	1h 30m
	% started treatment on time	97.7%	97.2%	0.5 percentage points	94.3%
Patients starting treatment on time %	89.4%	89.2%	0.2 percentage points	74.1%	
Median time to leave the ED	1h 51m	1h 39m	12m	2h 51m	
90th percentile time to leave the ED	6h 05m	5h 40m	25m	7h 42m	
Patients leaving the ED within four hours of presentation	79.8%	82.3%	-2.5 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	11m	10m	1m	12m
	90th percentile transfer of care time (minutes)	27m	28m	-1m	34m
	Percent on target	91.6%	90.8%	0.8 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	2,088	1,978	110	5.6%
Urgency category				
Urgent	400	389	11	2.8%
Semi-urgent	770	732	38	5.2%
Non-urgent	776	729	47	6.4%
Patients on waiting list ready for elective surgery at the end of quarter	3,538	3,241	297	9.2%
Urgency category				
Urgent	19	27	-8	-29.6%
Semi-urgent	477	462	15	3.2%
Non-urgent	3,042	2,752	290	10.5%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	16 days	18 days	-2 days	12 days
		90th percentile	28 days	28 days	0 days	26 days
	Semi-urgent	Median	52 days	53 days	-1 days	51 days
		90th percentile	83 days	83 days	0 days	95 days
	Non-urgent	Median	333 days	270 days	63 days	320 days
		90th percentile	399 days	361 days	38 days	435 days
Elective surgery procedures performed on time	All procedures	88.3%	97.3%	-9.0 percentage points	82.4%	
	Urgent	99.5%	100.0%	-0.5 percentage points	99.8%	
	Semi-urgent	99.6%	100.0%	-0.4 percentage points	88.3%	
	Non-urgent	71.4%	93.1%	-21.7 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	17,178	17,568	-390	-2.2%
	Acute	16,238	16,497	-259	-1.6%
	Acute Overnight	8,471	9,148	-677	-7.4%
	Acute Same Day	7,767	7,349	418	5.7%
	Non-acute	708	823	-115	-14.0%
	Mental health	232	248	-16	-6.5%
Average length of stay (days)	Acute	2.4	2.5	-0.1	
	Acute Overnight	3.6	3.7	-0.1	
	Non-acute	14.3	13.2	1.1	
	Mental health	14.2	18.4	-4.2	
Hospital bed days	All bed days	51,988	56,870	-4,882	-8.6%
	Acute	38,586	41,454	-2,868	-6.9%
	Non-acute	10,098	10,863	-765	-7.0%
	Mental health	3,304	4,553	-1,249	-27.4%
Babies born in Murrumbidgee public hospitals	531	529	2	0.4%	

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(n/a) not applicable

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