

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	959	968	-9	-0.9%	
ED Attendances	6,947	6,837	110	1.6%	
Emergency presentations	6,413	6,365	48	0.8%	
Emergency presentation by triage category	T1: Resuscitation	48	32	16	50.0%
	T2: Emergency	594	643	-49	-7.6%
	T3: Urgent	2,107	1,983	124	6.3%
	T4: Semi-urgent	2,908	2,886	22	0.8%
	T5: Non-urgent	756	821	-65	-7.9%
Admissions to hospital from EDs	1,039	996	43	4.3%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	9m
	T2: Emergency 90th percentile time to treatment	22m	27m	-5m	26m
	% started treatment on time	76.1%	59.0%	17.1 percentage points	61.4%
	Median time to treatment	21m	23m	-2m	20m
	T3: Urgent 90th percentile time to treatment	1h 09m	1h 10m	-1m	1h 14m
	% started treatment on time	67.0%	63.9%	3.1 percentage points	68.8%
	Median time to treatment	37m	33m	4m	26m
	T4: Semi-urgent 90th percentile time to treatment	1h 49m	1h 35m	14m	1h 54m
	% started treatment on time	67.9%	75.6%	-7.7 percentage points	75.7%
	Median time to treatment	45m	38m	7m	26m
	T5: Non-urgent 90th percentile time to treatment	2h 00m	1h 44m	16m	1h 56m
	% started treatment on time	90.1%	94.3%	-4.2 percentage points	90.8%
Patients starting treatment on time %	70.9%	72.5%	-1.6 percentage points	72.6%	
Median time to leave the ED	2h 32m	2h 09m	23m	2h 35m	
90th percentile time to leave the ED	7h 57m	6h 48m	69m	6h 34m	
Patients leaving the ED within four hours of presentation	70.6%	75.1%	-4.5 percentage points	74.4%	
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	12m
	90th percentile transfer of care time (minutes)	31m	27m	4m	28m
	Percent on target	89.3%	92.0%	-2.7 percentage points	91.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	615	563	52	9.2%
Urgency category				
Urgent	103	127	-24	-18.9%
Semi-urgent	211	198	13	6.6%
Non-urgent	296	236	60	25.4%
Patients on waiting list ready for elective surgery at the end of quarter	970	930	40	4.3%
Urgency category				
Urgent	6	16	-10	-62.5%
Semi-urgent	136	120	16	13.3%
Non-urgent	828	794	34	4.3%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	19 days	17 days	2 days	16 days
		90th percentile	29 days	29 days	0 days	27 days
	Semi-urgent	Median	51 days	42 days	9 days	55 days
		90th percentile	76 days	76 days	0 days	89 days
	Non-urgent	Median	366 days	312 days	54 days	336 days
		90th percentile	448 days	360 days	88 days	413 days
Elective surgery procedures performed on time	All procedures	74.9%	99.3%	-24.4 percentage points	83.5%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.9%	
	Semi-urgent	97.6%	99.5%	-1.9 percentage points	91.4%	
	Non-urgent	50.0%	98.7%	-48.7 percentage points	71.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	3,366	3,530	-164	-4.6%
	Acute	3,262	3,425	-163	-4.8%
	Acute Overnight	1,331	1,318	13	1.0%
	Acute Same Day	1,931	2,107	-176	-8.4%
	Non-acute	104	105	-1	-1.0%
	Mental health	0	0		
Average length of stay (days)	Acute	2.2	2.1	0.1	
	Acute Overnight	4.0	3.9	0.1	
	Non-acute	6.9	6.7	0.2	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	8,005	7,921	84	1.1%
	Acute	7,290	7,217	73	1.0%
	Non-acute	715	704	11	1.6%
	Mental health	0	0	0	
Babies born in Grafton Base Hospital	81	91	-10	-11.0%	

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(n/a) not applicable

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