

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,624	1,832	-208	-11.4%	
ED Attendances	7,159	7,684	-525	-6.8%	
Emergency presentations	7,096	7,632	-536	-7.0%	
Emergency presentation by triage category	T1: Resuscitation	60	48	12	25.0%
	T2: Emergency	922	1,107	-185	-16.7%
	T3: Urgent	2,738	3,019	-281	-9.3%
	T4: Semi-urgent	2,841	3,027	-186	-6.1%
	T5: Non-urgent	535	431	104	24.1%
Admissions to hospital from EDs	1,876	2,049	-173	-8.4%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	9m
	T2: Emergency 90th percentile time to treatment	13m	17m	-4m	26m
	% started treatment on time	83.8%	75.0%	8.8 percentage points	61.4%
	Median time to treatment	15m	17m	-2m	20m
	T3: Urgent 90th percentile time to treatment	37m	43m	-6m	1h 14m
	% started treatment on time	85.0%	81.3%	3.7 percentage points	68.8%
	Median time to treatment	20m	22m	-2m	26m
	T4: Semi-urgent 90th percentile time to treatment	1h 06m	1h 25m	-19m	1h 54m
	% started treatment on time	88.1%	82.4%	5.7 percentage points	75.7%
	Median time to treatment	22m	23m	-1m	26m
	T5: Non-urgent 90th percentile time to treatment	1h 15m	1h 57m	-42m	1h 56m
	% started treatment on time	96.6%	90.5%	6.1 percentage points	90.8%
Patients starting treatment on time %	86.9%	81.3%	5.6 percentage points	72.6%	
Median time to leave the ED	2h 26m	2h 40m	-14m	2h 35m	
90th percentile time to leave the ED	5h 05m	5h 23m	-18m	6h 34m	
Patients leaving the ED within four hours of presentation	84.5%	82.2%	2.3 percentage points	74.4%	
Transfer of care	Median transfer of care time (minutes)	8m	10m	-2m	12m
	90th percentile transfer of care time (minutes)	16m	17m	-1m	28m
	Percent on target	98.5%	98.0%	0.5 percentage points	91.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	303	326	-23	-7.1%
<b>Urgency category</b>				
Urgent	46	41	5	12.2%
Semi-urgent	126	125	1	0.8%
Non-urgent	131	154	-23	-14.9%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	269	250	19	7.6%
<b>Urgency category</b>				
Urgent	5	<5		
Semi-urgent	54	51	3	5.9%
Non-urgent	210	199	11	5.5%

### Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	16 days	14 days	2 days	16 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	37 days	35 days	2 days	55 days
		90th percentile	64 days	67 days	-3 days	89 days
	Non-urgent	Median	287 days	172 days	115 days	336 days
		90th percentile	339 days	333 days	6 days	413 days
<b>Elective surgery procedures performed on time</b>	All procedures	99.7%	100%	-0.3 percentage points	83.5%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.9%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	91.4%	
	Non-urgent	99.2%	100.0%	-0.8 percentage points	71.6%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	2,881	3,128	-247	-7.9%
	Acute	2,644	2,818	-174	-6.2%
	Acute Overnight	1,469	1,597	-128	-8.0%
	Acute Same Day	1,175	1,221	-46	-3.8%
	Non-acute	237	310	-73	-23.5%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	3.1	2.7	0.4	
	Acute Overnight	4.7	4.0	0.7	
	Non-acute	16.5	17.2	-0.7	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	12,069	12,959	-890	-6.9%
	Acute	8,149	7,635	514	6.7%
	Non-acute	3,920	5,324	-1,404	-26.4%
	Mental health	0	0	0	
<b>Babies born in Ryde Hospital</b>	<5	14			

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(n/a) not applicable

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