

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	527	941	-414	-44.0%	
ED Attendances	6,825	8,585	-1,760	-20.5%	
Emergency presentations	6,700	8,301	-1,601	-19.3%	
Emergency presentation by triage category	T1: Resuscitation	0	0	0	
	T2: Emergency	97	133	-36	-27.1%
	T3: Urgent	1,170	1,590	-420	-26.4%
	T4: Semi-urgent	4,307	4,924	-617	-12.5%
	T5: Non-urgent	1,126	1,654	-528	-31.9%
Admissions to hospital from EDs	513	548	-35	-6.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	8m	-2m	6m
	T2: Emergency 90th percentile time to treatment	(*)	20m		10m
	% started treatment on time	75.3%	67.9%	7.4 percentage points	91.2%
	Median time to treatment	17m	21m	-4m	16m
	T3: Urgent 90th percentile time to treatment	40m	46m	-6m	44m
	% started treatment on time	79.3%	73.4%	5.9 percentage points	81.8%
	Median time to treatment	24m	28m	-4m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 02m	1h 10m	-8m	1h 25m
	% started treatment on time	89.2%	85.5%	3.7 percentage points	83.6%
	Median time to treatment	25m	37m	-12m	26m
	T5: Non-urgent 90th percentile time to treatment	1h 14m	1h 31m	-17m	1h 30m
	% started treatment on time	97.5%	96.2%	1.3 percentage points	94.4%
Patients starting treatment on time %	88.6%	84.9%	3.7 percentage points	84.8%	
Median time to leave the ED	2h 09m	2h 19m	-10m	2h 37m	
90th percentile time to leave the ED	4h 01m	4h 12m	-11m	6h 28m	
Patients leaving the ED within four hours of presentation	89.9%	88.8%	1.1 percentage points	75.4%	
Transfer of care	Median transfer of care time (minutes)	8m	8m	0m	8m
	90th percentile transfer of care time (minutes)	17m	19m	-2m	55m
	Percent on target	98.6%	97.8%	0.8 percentage points	80.0%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,820	1,391	429	30.8%
Urgency category				
Urgent	283	195	88	45.1%
Semi-urgent	393	386	7	1.8%
Non-urgent	1,132	802	330	41.1%
Patients on waiting list ready for elective surgery at the end of quarter	3,341	3,687	-346	-9.4%
Urgency category				
Urgent	5	10	-5	-50.0%
Semi-urgent	292	331	-39	-11.8%
Non-urgent	3,044	3,346	-302	-9.0%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	8 days	7 days	1 days	11 days
		90th percentile	23 days	27 days	-4 days	25 days
	Semi-urgent	Median	51 days	48 days	3 days	43 days
		90th percentile	84 days	83 days	1 days	80 days
	Non-urgent	Median	375 days	324 days	51 days	367 days
		90th percentile	421 days	361 days	60 days	417 days
Elective surgery procedures performed on time	All procedures	62.6%	100%	-37.4 percentage points	75.0%	
	Urgent	100.0%	100.0%	0.0 percentage points	100.0%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	100.0%	
	Non-urgent	40.2%	100.0%	-59.8 percentage points	48.9%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	3,118	2,670	448	16.8%
	Acute	3,060	2,626	434	16.5%
	Acute Overnight	1,127	1,186	-59	-5.0%
	Acute Same Day	1,933	1,440	493	34.2%
	Non-acute	(*)	44		
	Mental health	(*)	0		
Average length of stay (days)	Acute	1.5	1.7	-0.2	
	Acute Overnight	2.4	2.5	-0.1	
	Non-acute	(*)	16.7		
	Mental health	(*)	n/a		
Hospital bed days	All bed days	5,403	5,188	215	4.1%
	Acute	4,637	4,452	185	4.2%
	Non-acute	(*)	736		-100.0%
	Mental health	(*)	0		
Babies born in Sydney Hospital and Sydney Eye Hospital	<5	<5			

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(n/a) not applicable

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