

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	4,508	4,730	-222	-4.7%	
ED Attendances	13,700	14,746	-1,046	-7.1%	
Emergency presentations	13,611	14,643	-1,032	-7.0%	
Emergency presentation by triage category	T1: Resuscitation	95	137	-42	-30.7%
	T2: Emergency	2,046	2,254	-208	-9.2%
	T3: Urgent	7,381	7,910	-529	-6.7%
	T4: Semi-urgent	3,619	3,878	-259	-6.7%
	T5: Non-urgent	470	464	6	1.3%
Admissions to hospital from EDs	4,735	5,193	-458	-8.8%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	11m	9m	2m	9m
	T2: Emergency 90th percentile time to treatment	31m	28m	3m	28m
	% started treatment on time	48.8%	57.8%	-9.0 percentage points	57.2%
	Median time to treatment	24m	22m	2m	22m
	T3: Urgent 90th percentile time to treatment	1h 23m	1h 14m	9m	1h 18m
	% started treatment on time	61.2%	64.4%	-3.2 percentage points	66.0%
	Median time to treatment	34m	28m	6m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 57m	1h 42m	15m	1h 55m
	% started treatment on time	70.3%	77.6%	-7.3 percentage points	73.6%
	Median time to treatment	30m	29m	1m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 47m	1h 55m	-8m	1h 58m
	% started treatment on time	92.8%	90.6%	2.2 percentage points	90.5%
Patients starting treatment on time %	62.5%	67.5%	-5.0 percentage points	68.3%	
Median time to leave the ED	3h 20m	3h 05m	15m	3h 40m	
90th percentile time to leave the ED	7h 37m	7h 10m	27m	9h 46m	
Patients leaving the ED within four hours of presentation	67.3%	72.2%	-4.9 percentage points	57.7%	
Transfer of care	Median transfer of care time (minutes)	14m	13m	1m	13m
	90th percentile transfer of care time (minutes)	38m	36m	2m	39m
	Percent on target	84.0%	85.9%	-1.9 percentage points	84.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,549	1,366	183	13.4%
Urgency category				
Urgent	285	211	74	35.1%
Semi-urgent	374	432	-58	-13.4%
Non-urgent	782	589	193	32.8%
Patients on waiting list ready for elective surgery at the end of quarter	2,099	1,879	220	11.7%
Urgency category				
Urgent	23	32	-9	-28.1%
Semi-urgent	409	299	110	36.8%
Non-urgent	1,667	1,548	119	7.7%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	16 days	14 days	2 days	10 days
		90th percentile	28 days	28 days	0 days	25 days
	Semi-urgent	Median	42 days	41 days	1 days	48 days
		90th percentile	75 days	82 days	-7 days	100 days
	Non-urgent	Median	267 days	226 days	41 days	284 days
		90th percentile	388 days	359 days	29 days	442 days
Elective surgery procedures performed on time	All procedures	93.1%	96.2%	-3.1 percentage points	84.9%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	99.2%	97.7%	1.5 percentage points	85.9%	
	Non-urgent	87.6%	93.7%	-6.1 percentage points	71.1%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	12,426	12,580	-154	-1.2%
	Acute	11,793	12,065	-272	-2.3%
	Acute Overnight	5,673	5,815	-142	-2.4%
	Acute Same Day	6,120	6,250	-130	-2.1%
	Non-acute	396	310	86	27.7%
	Mental health	237	205	32	15.6%
Average length of stay (days)	Acute	2.6	2.6	0.0	
	Acute Overnight	4.4	4.4	0.0	
	Non-acute	11.1	16.4	-5.3	
	Mental health	10.7	12.8	-2.1	
Hospital bed days	All bed days	38,160	39,625	-1,465	-3.7%
	Acute	31,240	31,933	-693	-2.2%
	Non-acute	4,380	5,076	-696	-13.7%
	Mental health	2,540	2,616	-76	-2.9%
Babies born in Bankstown-Lidcombe Hospital	433	470	-37	-7.9%	

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(n/a) not applicable

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