

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	2,782	3,054	-272	-8.9%	
ED Attendances	10,940	11,166	-226	-2.0%	
Emergency presentations	10,911	11,084	-173	-1.6%	
Emergency presentation by triage category	T1: Resuscitation	67	84	-17	-20.2%
	T2: Emergency	1,462	1,454	8	0.6%
	T3: Urgent	5,114	5,266	-152	-2.9%
	T4: Semi-urgent	3,231	3,827	-596	-15.6%
	T5: Non-urgent	1,037	453	584	128.9%
Admissions to hospital from EDs	4,060	4,291	-231	-5.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	10m	-1m	9m
	T2: Emergency 90th percentile time to treatment	18m	20m	-2m	28m
	% started treatment on time	59.8%	54.8%	5.0 percentage points	57.2%
	Median time to treatment	18m	23m	-5m	22m
	T3: Urgent 90th percentile time to treatment	1h 00m	1h 15m	-15m	1h 18m
	% started treatment on time	75.4%	67.5%	7.9 percentage points	66.0%
	Median time to treatment	25m	32m	-7m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 36m	1h 50m	-14m	1h 55m
	% started treatment on time	80.8%	74.6%	6.2 percentage points	73.6%
	Median time to treatment	7m	26m	-19m	29m
	T5: Non-urgent 90th percentile time to treatment	47m	2h 00m	-73m	1h 58m
	% started treatment on time	96.9%	90.2%	6.7 percentage points	90.5%
Patients starting treatment on time %	76.8%	69.0%	7.8 percentage points	68.3%	
Median time to leave the ED	3h 06m	3h 32m	-26m	3h 40m	
90th percentile time to leave the ED	6h 40m	7h 12m	-32m	9h 46m	
Patients leaving the ED within four hours of presentation	72.3%	68.5%	3.8 percentage points	57.7%	
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m	13m
	90th percentile transfer of care time (minutes)	22m	21m	1m	39m
	Percent on target	96.6%	97.8%	-1.2 percentage points	84.6%

Notes: For Concord Repatriation General Hospital, 63.7% of triage 5 attendances were due to COVID-19 testing provided by the ED. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Elective surgery procedures performed	2,089	2,050	39	1.9%	
Urgency category	Urgent	462	469	-7	-1.5%
	Semi-urgent	626	656	-30	-4.6%
	Non-urgent	817	758	59	7.8%
Patients on waiting list ready for elective surgery at the end of quarter	2,040	2,008	32	1.6%	
Urgency category	Urgent	33	28	5	17.9%
	Semi-urgent	466	343	123	35.9%
	Non-urgent	1,541	1,637	-96	-5.9%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	7 days	6 days	1 days	10 days
		90th percentile	23 days	21 days	2 days	25 days
	Semi-urgent	Median	45 days	40 days	5 days	48 days
		90th percentile	84 days	80 days	4 days	100 days
	Non-urgent	Median	176 days	94 days	82 days	284 days
		90th percentile	368 days	274 days	94 days	442 days
Elective surgery procedures performed on time	All procedures	94.5%	99.9%	-5.4 percentage points	84.9%	
	Urgent	100.0%	99.8%	0.2 percentage points	99.8%	
	Semi-urgent	96.5%	100.0%	-3.5 percentage points	85.9%	
	Non-urgent	89.8%	100.0%	-10.2 percentage points	71.1%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	14,354	15,730	-1,376	-8.7%
	Acute	13,306	13,831	-525	-3.8%
	Acute Overnight	4,951	5,164	-213	-4.1%
	Acute Same Day	8,355	8,667	-312	-3.6%
	Non-acute	440	424	16	3.8%
	Mental health	608	1,475	-867	-58.8%
Average length of stay (days)	Acute	2.5	2.6	-0.1	
	Acute Overnight	5.1	5.3	-0.2	
	Non-acute	17.9	16.4	1.5	
	Mental health	22.1	11.2	10.9	
Hospital bed days	All bed days	54,914	59,668	-4,754	-8.0%
	Acute	33,560	36,155	-2,595	-7.2%
	Non-acute	7,894	6,956	938	13.5%
	Mental health	13,460	16,557	-3,097	-18.7%

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(n/a) not applicable

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