

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	2,021	1,891	130	6.9%	
ED Attendances	8,770	8,123	647	8.0%	
Emergency presentations	8,697	8,042	655	8.1%	
Emergency presentation by triage category	T1: Resuscitation	105	102	3	2.9%
	T2: Emergency	1,196	1,212	-16	-1.3%
	T3: Urgent	1,843	1,844	-1	-0.1%
	T4: Semi-urgent	2,986	3,199	-213	-6.7%
	T5: Non-urgent	2,567	1,685	882	52.3%
Admissions to hospital from EDs	1,942	1,881	61	3.2%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	8m
	T2: Emergency 90th percentile time to treatment	14m	12m	2m	24m
	% started treatment on time	86.1%	87.4%	-1.3 percentage points	67.3%
	Median time to treatment	23m	21m	2m	21m
	T3: Urgent 90th percentile time to treatment	1h 10m	1h 07m	3m	1h 11m
	% started treatment on time	67.2%	73.3%	-6.1 percentage points	69.1%
	Median time to treatment	32m	33m	-1m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 49m	1h 54m	-5m	1h 48m
	% started treatment on time	74.7%	73.9%	0.8 percentage points	75.9%
	Median time to treatment	21m	31m	-10m	7m
	T5: Non-urgent 90th percentile time to treatment	1h 52m	2h 01m	-9m	1h 17m
	% started treatment on time	91.8%	89.9%	1.9 percentage points	95.5%
Patients starting treatment on time %	79.5%	79.1%	0.4 percentage points	75.6%	
Median time to leave the ED	2h 56m	3h 03m	-7m	2h 55m	
90th percentile time to leave the ED	12h 09m	10h 50m	79m	7h 56m	
Patients leaving the ED within four hours of presentation	69.5%	70.3%	-0.8 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	12m
	90th percentile transfer of care time (minutes)	31m	28m	3m	33m
	Percent on target	89.7%	90.7%	-1.0 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>		965	946	19	2.0%
<b>Urgency category</b>	Urgent	175	148	27	18.2%
	Semi-urgent	349	286	63	22.0%
	Non-urgent	348	395	-47	-11.9%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		1,565	1,611	-46	-2.9%
<b>Urgency category</b>	Urgent	10	10	0	0.0%
	Semi-urgent	250	105	145	138.1%
	Non-urgent	1,305	1,496	-191	-12.8%

### Elective surgery performance

			Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	14 days	15 days	-1 days	15 days
		90th percentile	26 days	28 days	-2 days	28 days
	Semi-urgent	Median	71 days	62 days	9 days	57 days
		90th percentile	134 days	87 days	47 days	103 days
	Non-urgent	Median	348 days	326 days	22 days	340 days
		90th percentile	393 days	357 days	36 days	450 days
<b>Elective surgery procedures performed on time</b>	All procedures		74.8%	98.8%	-24.0 percentage points	78.1%
	Urgent		100.0%	100.0%	0.0 percentage points	99.6%
	Semi-urgent		67.6%	98.3%	-30.7 percentage points	86.2%
	Non-urgent		69.3%	98.7%	-29.4 percentage points	62.6%

### Admitted patient activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Episodes</b>	All episodes	6,080	5,615	465	8.3%
	Acute	5,675	5,229	446	8.5%
	Acute Overnight	3,214	3,215	-1	0.0%
	Acute Same Day	2,461	2,014	447	22.2%
	Non-acute	122	137	-15	-10.9%
	Mental health	283	249	34	13.7%
<b>Average length of stay (days)</b>	Acute	2.7	2.8	-0.1	
	Acute Overnight	4.1	3.9	0.2	
	Non-acute	14.1	15.6	-1.5	
	Mental health	40.1	32.0	8.1	
<b>Hospital bed days</b>	All bed days	28,627	24,728	3,899	15.8%
	Acute	15,558	14,627	931	6.4%
	Non-acute	1,724	2,131	-407	-19.1%
	Mental health	11,345	7,970	3,375	42.3%
<b>Babies born in Orange Health Service</b>		268	256	12	4.7%

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(n/a) not applicable

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