

Bureau of Health Information (BHI)

Government contracts register

Ipsos Social Research Institute

BHI Contract Number	BHI_2210630
Name of Company	Ipsos Social Research Pty Ltd
ABN	52 070 101 352
Business Address	Level 2, 51 Berry Street, North Sydney, NSW 2060
Title	NSW Patient Survey Program
Particulars of the project	Provision of services related to the collection of patient experience data, principally the preparation of survey materials, packaging and posting of materials, data entry and processing, and provision of a high quality data set to BHI.
Estimated total value	\$7,282,815 (excluding GST) for 3 year initial term
Effective date	1 July 2022 – 30 June 2025
Duration	3 years (with options to extend to a maximum of a further 2 years)
Provisions under which the amount payable to the contractor may be varied	The estimated volume and types of surveys may vary over the term of the Contract
Provisions under which the Contract may be renegotiated	A pricing variation mechanism has been inserted into the Contract which is available should a variation be required
Provisions for contractor payment for providing operational or maintenance services	Not applicable
Tendering method	Open tender
Tender selection criteria	<ul style="list-style-type: none"> • Financial viability • Compliance with tender conditions • Response to BHI requirements • Previous contract experience • Capability and capacity to perform agreement • Fitness for purpose • Compliance with legislation • NSW Government policies • Innovation/value add services
Contract class	Class 1
Contract Award Notice Details	Please refer to the NSW eTendering website: tenders.nsw.gov.au/health/?event=public.cn.view&CNUUID=92998136-F550-73DB-FBA7718D006E60EF