

Appendix 1: ED time performance measures by local health district

Appendix table 1a: Waiting times to treatment (minutes) for NSW emergency departments, by local health district, July to September 2013

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment
New South Wales								
Total New South Wales	8	38	22	117	30	165	26	152
Central Coast Local Health District (CCLHD)								
Gosford Hospital	7	37	27	139	53	206	47	218
Wyong Hospital	9	59	23	123	34	150	33	137
Total CCLHD	8	46	26	132	41	183	35	152
Far West Local Health District (FWLHD)								
Broken Hill Base Hospital	9	44	23	92	35	153	38	169
Total FWLHD	9	44	23	92	35	153	38	169
Hunter New England Local Health District (HNELHD)								
Armidale and New England Hospital	7	34	20	71	25	117	23	145
Belmont Hospital	9	30	20	89	26	127	27	135
Calvary Mater Newcastle	7	28	19	73	27	139	33	142
Cessnock District Hospital	7	32	21	70	33	120	42	133
Gunnedah District Hospital	5	*	16	94	33	155	18	152
Inverell District Hospital	2	24	10	85	30	156	26	160
John Hunter Hospital	7	36	22	119	32	171	31	163
Kurri Kurri District Hospital	4	*	14	123	22	114	12	104
Maitland Hospital	9	35	25	121	46	186	57	193
Manning Base Hospital	7	28	21	133	31	178	30	163
Moree District Hospital	2	22	5	44	4	57	6	65
Muswellbrook District Hospital	5	54	15	90	26	128	12	83
Narrabri District Hospital	5	*	10	50	15	70	10	85
Singleton District Hospital	8	44	23	91	36	131	34	152
Tamworth Base Hospital	8	38	23	128	38	177	46	180
Other HNELHD	4	26	10	59	14	87	8	73
Total HNELHD	7	34	20	105	29	154	28	153
Illawarra Shoalhaven Local Health District (ISLHD)								
Bulli District Hospital	8	*	17	42	18	68	16	73
Milton and Ulladulla Hospital	5	30	19	70	26	117	25	117
Shellharbour Hospital	10	30	26	147	32	199	22	218
Shoalhaven and District Memorial Hospital	10	39	26	122	37	202	27	185
Wollongong Hospital	9	37	28	133	38	212	37	211
Total ISLHD	9	34	26	127	33	192	26	171

Triage 2		Triage 3		Triage 4		Triage 5	
Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment

Mid North Coast Local Health District (MNCLHD)								
Coffs Harbour Base Hospital	7	14	16	64	21	110	19	110
Kempsey Hospital	9	30	20	84	24	113	19	98
Port Macquarie Base Hospital	9	30	20	78	22	116	16	160
Total MNCLHD	8	27	18	76	22	113	19	109

Murrumbidgee Local Health District (MLHD)								
Griffith Base Hospital	4	28	16	88	25	150	29	157
Wagga Wagga Base Hospital	6	17	16	83	18	153	12	178
Total MLHD	5	20	16	85	20	151	14	172

Nepean Blue Mountains Local Health District (NBMLHD)								
Blue Mountains District Anzac Memorial Hospital	6	33	17	130	45	245	49	235
Hawkesbury District Health Service	16	55	24	93	29	130	32	143
Lithgow Health Service	5	31	14	73	13	93	11	113
Nepean Hospital	7	45	23	148	24	152	24	154
Total NBMLHD	7	44	21	132	25	166	25	172

Northern NSW Local Health District (NNSWLHD)								
Ballina District Hospital	7	42	21	95	31	172	29	155
Casino and District Memorial Hospital	5	32	19	80	35	156	26	146
Grafton Base Hospital	8	38	19	100	29	124	34	150
Lismore Base Hospital	7	26	24	114	44	183	53	200
Maclean District Hospital	8	30	21	86	30	136	32	132
Murwillumbah District Hospital	6	17	12	45	17	82	19	111
The Tweed Hospital	6	24	20	82	21	106	18	121
Other NNSWLHD	7	82	15	94	23	121	25	147
Total NNSWLHD	7	31	20	90	27	141	26	148

Northern Sydney Local Health District (NSLHD)								
Hornsby and Ku-Ring-Gai Hospital	6	10	18	87	25	125	22	136
Manly District Hospital	7	22	13	52	15	101	14	114
Mona Vale and District Hospital	7	23	18	98	28	154	16	148
Royal North Shore Hospital	8	23	20	77	28	112	29	127
Ryde Hospital	7	14	15	64	17	122	16	151
Total NSLHD	7	21	17	76	24	125	23	135

Triage 2		Triage 3		Triage 4		Triage 5	
Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment

South Eastern Sydney Local Health District (SESLHD)								
Prince of Wales Hospital	8	34	22	96	22	141	27	187
St George Hospital	11	43	28	120	39	156	34	184
Sutherland Hospital	14	45	32	99	35	120	32	114
Sydney Eye Hospital	*	*	9	22	19	50	23	67
Sydney Hospital	7	*	16	54	20	85	22	118
Total SESLHD	11	42	27	105	29	137	26	126

South Western Sydney Local Health District (SWSLHD)								
Bankstown / Lidcombe Hospital	10	32	25	159	29	170	24	165
Bowral and District Hospital	8	25	21	87	32	154	34	174
Camden Hospital	6	17	13	78	16	122	14	121
Campbelltown Hospital	7	32	18	143	32	205	31	160
Fairfield Hospital	9	27	27	65	33	177	27	139
Liverpool Hospital	9	53	21	142	34	174	28	152
Total SWSLHD	9	38	21	133	30	176	27	156

Southern NSW Local Health District (SNSWLHD)								
Bateman's Bay District Hospital	8	49	22	102	45	163	45	166
Bega District Hospital	6	31	20	110	33	155	47	170
Goulburn Base Hospital	10	40	26	115	34	171	19	142
Moruya District Hospital	8	41	22	109	34	168	38	217
Total SNSWLHD	8	40	23	111	37	164	36	170

St Vincent's Health Network (SVHN)								
St Vincent's Hospital Darlinghurst	4	21	13	78	15	114	8	140
Total SVHN	4	21	13	78	15	114	8	140

Sydney Children's Health Network (SCHN)								
Sydney Children's Hospital	8	30	23	68	45	181	43	184
The Children's Hospital at Westmead	6	25	27	114	46	270	78	257
Total SCHN	7	28	25	100	45	232	57	207

Sydney Local Health District (SYDLHD)								
Canterbury Hospital	8	28	22	120	28	162	23	140
Concord Hospital	8	19	21	87	28	135	23	120
Royal Prince Alfred Hospital	13	48	34	165	45	189	37	172
Total SYDLHD	10	40	27	140	33	165	28	146

Triage 2		Triage 3		Triage 4		Triage 5	
Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment

Western NSW Local Health District (WNSWLHD)								
Bathurst Base Hospital	7	28	13	59	17	121	7	106
Dubbo Base Hospital	9	35	22	107	20	146	16	144
Orange Health Service	5	30	19	96	27	157	23	158
Total WNSWLHD	7	32	18	88	21	139	18	152

Western Sydney Local Health District (WSLHD)								
Auburn Hospital	9	34	26	120	49	236	24	161
Blacktown Hospital	6	14	22	123	30	143	20	135
Mount Druitt Hospital	10	39	34	152	49	163	44	165
Westmead Hospital	10	98	50	252	59	253	46	218
Total WSLHD	8	65	31	191	47	211	37	181

(*) Values suppressed due to small numbers and to protect privacy.

Source: NSW Health, *Health Information Exchange*. Data extracted on 23 October 2013.

Appendix table 1b: Activity, ambulance arrivals and presentation to leaving the ED performance for NSW emergency departments, by local health district, July to September 2013

Attendances	Ambulance			Leaving the ED			
	Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours Target 71%	
New South Wales							
Total New South Wales	585,826	14	27	585,752	3h 8m	12h 9m	65%
Central Coast Local Health District (CCLHD)							
Gosford Hospital	14,582	16	33	14,582	4h 35m	12h 19m	42%
Wyong Hospital	14,712	12	29	14,712	3h 21m	13h 47m	59%
Total CCLHD	29,294	13	30	29,294	3h 58m	12h 56m	51%
Far West Local Health District (FWLHD)							
Broken Hill Base Hospital	5,542	14	19	5,542	2h 5m	6h 19m	82%
Total FWLHD	5,542	14	19	5,542	2h 5m	6h 19m	82%
Hunter New England Local Health District (HNELHD)							
Armidale and New England Hospital	3,909	9	11	3,908	1h 30m	4h 59m	90%
Belmont Hospital	6,533	11	29	6,532	2h 35m	10h 13m	70%
Calvary Mater Newcastle	8,242	7	30	8,241	2h 45m	13h 27m	67%
Cessnock District Hospital	4,127	10	26	4,127	1h 22m	6h 16m	89%
Gunnedah District Hospital	2,388	10	9	2,388	1h 9m	4h 19m	94%
Inverell District Hospital	3,421	4**	12**	3,421	0h 40m	4h 16m	94%
John Hunter Hospital	17,818	12	30	17,818	3h 45m	10h 49m	56%
Kurri Kurri District Hospital	1,725	*	*	1,725	1h 7m	6h 1m	89%
Maitland Hospital	11,221	13	31	11,221	3h 19m	16h 32m	62%
Manning Base Hospital	6,621	7	29	6,620	2h 40m	6h 45m	76%
Moree District Hospital	2,162	7	9	2,162	0h 48m	4h 19m	94%
Muswellbrook District Hospital	1,964	14**	20**	1,964	1h 16m	5h 37m	88%
Narrabri District Hospital	1,281	6**	11**	1,281	1h 20m	4h 13m	94%
Singleton District Hospital	2,939	8	16	2,939	1h 16m	3h 58m	95%
Tamworth Base Hospital	10,713	8	21	10,711	2h 51m	9h 43m	68%
Other HNELHD	13,298	6**	15**	13,296	0h 47m	4h 34m	94%
Total HNELHD	98,362	10	27	98,354	2h 10m	9h 18m	75%
Illawarra Shoalhaven Local Health District (ISLHD)							
Bulli District Hospital	1,735	n/a	n/a	1,735	0h 41m	2h 36m	98%
Milton and Ulladulla Hospital	3,418	15	22	3,418	1h 37m	6h 35m	85%
Shellharbour Hospital	6,742	12	26	6,742	3h 41m	14h 53m	55%
Shoalhaven and District Memorial Hospital	8,606	14	22	8,606	3h 16m	11h 38m	61%
Wollongong Hospital	14,928	13	23	14,928	3h 51m	15h 44m	55%
Total ISLHD	35,429	13	23	35,429	3h 18m	13h 37m	61%

Attendances	Ambulance		Leaving the ED			
	Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours Target 71%

Mid North Coast Local Health District (MNCLHD)							
Coffs Harbour Base Hospital	8,996	12	25	8,996	2h 51m	9h 51m	70%
Kempsey Hospital	5,277	15	28	5,277	2h 5m	8h 29m	78%
Port Macquarie Base Hospital	7,380	15	33	7,380	3h 12m	13h 47m	60%
Total MNCLHD	21,653	13	28	21,653	2h 45m	11h 11m	69%

Murrumbidgee Local Health District (MLHD)							
Griffith Base Hospital	5,062	12	19	5,062	2h 22m	6h 16m	80%
Wagga Wagga Base Hospital	9,226	15**	30**	9,226	3h 9m	15h 19m	62%
Total MLHD	14,288	14	25	14,288	2h 46m	12h 15m	68%

Nepean Blue Mountains Local Health District (NBMLHD)							
Blue Mountains District Anzac Memorial Hospital	4,112	13**	20**	4,112	3h 13m	9h 30m	64%
Hawkesbury District Health Service	5,455	*	*	5,454	3h 8m	8h 55m	69%
Lithgow Health Service	3,439	10	15	3,438	1h 35m	6h 36m	84%
Nepean Hospital	15,976	10	25	15,976	3h 52m	15h 30m	55%
Total NBMLHD	28,982	10	23	28,980	3h 25m	12h 22m	62%

Northern NSW Local Health District (NNSWLHD)							
Ballina District Hospital	3,978	13	22	3,978	2h 19m	8h 59m	75%
Casino and District Memorial Hospital	3,517	15	21	3,517	1h 19m	5h 19m	91%
Grafton Base Hospital	5,531	21**	16**	5,531	2h 59m	11h 25m	64%
Lismore Base Hospital	7,493	19	30	7,491	3h 36m	19h 33m	55%
Macleay District Hospital	2,747	14	16	2,747	2h 6m	7h 18m	79%
Murwillumbah District Hospital	4,332	12	16	4,330	1h 17m	4h 53m	93%
The Tweed Hospital	11,126	8	21	11,126	2h 27m	9h 45m	73%
Other NNSWLHD	4,219	n/a	n/a	4,217	1h 33m	7h 17m	85%
Total NNSWLHD	42,943	13	22	42,937	2h 14m	10h 49m	74%

Northern Sydney Local Health District (NSLHD)							
Hornsby and Ku-Ring-Gai Hospital	9,078	13	20	9,078	3h 27m	9h 27m	65%
Manly District Hospital	6,141	11	20	6,141	2h 39m	7h 10m	82%
Mona Vale and District Hospital	8,272	14	24	8,272	3h 0m	10h 46m	68%
Royal North Shore Hospital	17,666	19**	31**	17,665	3h 31m	10h 30m	60%
Ryde Hospital	6,633	11	23	6,633	3h 5m	9h 33m	68%
Total NSLHD	47,790	13	24	47,789	3h 14m	9h 50m	66%

Attendances	Ambulance		Leaving the ED			
	Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours Target 71%

South Eastern Sydney Local Health District (SESLHD)							
Prince of Wales Hospital	12,951	17	30	12,951	3h 31m	12h 5m	59%
St George Hospital	17,273	16	32	17,273	3h 40m	11h 32m	60%
Sutherland Hospital	12,267	19	32	12,267	3h 42m	12h 2m	58%
Sydney Eye Hospital	4,905	*	*	4,905	2h 30m	5h 8m	85%
Sydney Hospital	4,522	10	21	4,522	1h 54m	5h 39m	86%
Total SESLHD	51,918	16	31	51,918	3h 21m	10h 47m	64%

South Western Sydney Local Health District (SWSLHD)							
Bankstown / Lidcombe Hospital	12,116	20	34	12,116	4h 14m	14h 29m	47%
Bowral and District Hospital	4,396	13	19	4,396	2h 35m	7h 49m	75%
Camden Hospital	3,211	n/a	n/a	3,209	1h 45m	6h 7m	88%
Campbelltown Hospital	14,790	24	33	14,788	3h 54m	26h 1m	58%
Fairfield Hospital	8,852	16	30	8,852	3h 1m	12h 40m	71%
Liverpool Hospital	18,944	14	30	18,943	4h 2m	16h 7m	50%
Total SWSLHD	62,309	17	31	62,304	3h 46m	16h 52m	58%

Southern NSW Local Health District (SNSWLHD)							
Bateman's Bay District Hospital	3,837	11	13	3,837	1h 56m	6h 43m	81%
Bega District Hospital	2,908	13**	15**	2,908	2h 23m	7h 0m	77%
Goulburn Base Hospital	4,155	13	20	4,155	2h 24m	6h 45m	77%
Moruya District Hospital	2,574	14	12	2,574	2h 41m	9h 47m	68%
Total SNSWLHD	13,474	13	16	13,474	2h 17m	7h 21m	77%

St Vincent's Health Network (SVHN)							
St Vincent's Hospital Darlinghurst	11,117	n/a	n/a	11,117	3h 21m	19h 1m	60%
Total SVHN	11,117	n/a	n/a	11,117	3h 21m	19h 1m	60%

Sydney Children's Health Network (SCHN)							
Sydney Children's Hospital	10,019	11	18	10,019	2h 48m	9h 48m	70%
The Children's Hospital at Westmead	14,055	n/a	n/a	14,055	3h 37m	11h 45m	56%
Total SCHN	24,074	11	18	24,074	3h 14m	11h 3m	62%

Sydney Local Health District (SYDLHD)							
Canterbury Hospital	9,872	13	29	9,864	3h 15m	8h 1m	68%
Concord Hospital	9,221	13	30	9,219	3h 22m	8h 15m	67%
Royal Prince Alfred Hospital	18,222	17	33	18,222	3h 51m	9h 56m	54%
Total SYDLHD	37,315	15	31	37,305	3h 33m	9h 8m	61%

Western NSW Local Health District (WNSWLHD)							
Bathurst Base Hospital	6,068	16	20	6,068	2h 30m	12h 49m	70%
Dubbo Base Hospital	7,214	14**	24**	7,214	3h 36m	18h 18m	55%
Orange Health Service	6,674	11	24	6,674	2h 52m	15h 2m	71%
Total WNSWLHD	19,956	13	23	19,956	3h 0m	15h 55m	65%

Attendances	Ambulance		Leaving the ED			
	Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours Target 71%

Western Sydney Local Health District (WSLHD)							
Auburn Hospital	6,660	15	29	6,660	3h 34m	9h 53m	74%
Blacktown Hospital	9,739	22	34	9,739	4h 22m	27h 20m	46%
Mount Druitt Hospital	8,688	17	28	8,688	4h 18m	18h 14m	46%
Westmead Hospital	16,293	18	34	16,251	4h 37m	16h 36m	43%
Total WSLHD	41,380	18	32	41,338	4h 3m	19h 16m	50%

(*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from LHD totals.
(**) Use caution when interpreting these results - more than 30% of total records where transfer of care cannot be calculated.
(\$) Data not reportable for this hospital.
Note: Emergency department activity includes 96 facilities for which electronic data are reported. These facilities account for approximately 87% of NSW emergency department activity.
Source: NSW Health, *Health Information Exchange*. Data extracted on 23 October 2013. Ambulance data from Ambulance Service of NSW provided 26 April 2013.