

Appendix table 4: Emergency department measures by peer group

Appendix table 4a: Waiting times to treatment (minutes) for NSW emergency departments, by peer group, July to September 2014

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment
New South Wales								
Total New South Wales	8	41	22	114	28	149	24	140
A1 peer group: Principal referral								
Bankstown / Lidcombe Hospital	13	58	28	140	26	132	22	132
Concord Hospital	9	21	23	97	31	163	21	119
Gosford Hospital	6	32	24	120	42	172	32	179
John Hunter Hospital	7	31	22	109	33	163	40	168
Liverpool Hospital	12	73	27	135	33	139	27	109
Nepean Hospital	10	49	34	190	35	194	33	192
Prince of Wales Hospital	9	32	23	109	22	136	34	154
Royal North Shore Hospital	7	24	19	77	29	112	29	129
Royal Prince Alfred Hospital	13	48	32	136	42	159	40	164
St George Hospital	10	46	28	129	37	161	33	183
St Vincent's Hospital, Darlinghurst	4	24	14	91	17	125	9	107
Westmead Hospital	11	85	46	230	53	225	47	192
Wollongong Hospital	10	34	28	120	36	162	26	167
Total A1 peer group	9	51	26	135	33	160	31	157
A2 peer group: Paediatric specialist								
Sydney Children's Hospital	9	30	21	64	39	156	40	131
The Children's Hospital at Westmead	6	18	20	79	30	191	52	*
Total A2 peer group	7	26	20	73	34	177	40	153
A3 peer group: ungrouped acute - tertiary referral								
Calvary Mater Newcastle	9	41	22	93	28	119	26	119
Sydney Eye Hospital	*	*	10	33	18	48	21	63
Sydney Hospital	7	*	17	45	21	88	23	124
Total A3 peer group	9	41	20	80	23	100	22	101
B peer group: Major								
Auburn Hospital	9	29	22	88	33	167	19	131
Blacktown Hospital	7	28	25	148	33	151	29	145
Campbelltown Hospital	8	36	19	150	34	188	32	176
Canterbury Hospital	8	23	20	98	25	137	20	121
Coffs Harbour Base Hospital	7	12	15	56	23	118	22	121
Dubbo Base Hospital	9	29	22	86	27	123	25	133
Fairfield Hospital	9	36	27	126	36	183	32	173
Hornsby and Ku-Ring-Gai Hospital	5	10	16	80	18	103	14	109
Lismore Base Hospital	6	16	20	95	33	135	33	137
Maitland Hospital	8	33	23	114	41	176	46	167
Manly District Hospital	7	22	13	57	14	94	13	117
Manning Base Hospital	7	10	18	84	25	137	22	119
Mona Vale and District Hospital	6	19	17	73	24	134	22	133
Orange Health Service	6	17	16	64	19	113	14	121
Port Macquarie Base Hospital	10	36	21	79	24	129	24	179
Shoalhaven and District Memorial Hospital	12	53	31	200	45	236	40	216
Sutherland Hospital	13	41	30	97	34	117	31	121
Tamworth Base Hospital	8	39	22	119	37	196	40	163
The Tweed Hospital	6	21	16	61	17	95	12	103
Wagga Wagga Base Hospital	7	28	20	92	25	139	19	139
Wyong Hospital	7	39	20	85	29	122	31	129
Total B peer group	8	30	21	99	29	148	26	143
C1 peer group: District group 1								
Armidale and New England Hospital	7	38	21	74	32	129	18	109
Bathurst Base Hospital	7	39	13	53	15	111	11	123
Bega District Hospital	6	29	15	72	25	108	25	133
Belmont Hospital	6	21	16	55	22	111	19	119
Bowral and District Hospital	10	37	24	134	31	167	28	138
Broken Hill Base Hospital	12	43	25	94	37	167	41	171
Goulburn Base Hospital	9	33	24	117	35	174	23	163

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Grafton Base Hospital	7	32	21	91	35	145	38	160
Griffith Base Hospital	6	22	15	74	24	133	25	148
Hawkesbury District Health Services (public hospital services only)	11	34	18	52	19	76	22	124
Mount Druitt Hospital	12	44	39	174	54	200	46	158
Murwillumbah District Hospital	6	12	13	39	16	76	18	102
Ryde Hospital	7	18	14	66	13	102	18	125
Shellharbour Hospital	10	27	23	103	29	166	33	172
Total C1 peer group	9	34	20	105	25	139	27	143
C2 peer group: District group 2								
Ballina District Hospital	8	38	21	88	26	155	22	103
Bateman's Bay District Hospital	7	25	20	105	32	176	38	201
Blue Mountains District Anzac Memorial Hospital	7	22	18	87	30	175	29	212
Bulli District Hospital	6	*	17	63	18	82	17	94
Camden Hospital	6	20	14	74	18	132	14	140
Casino and District Memorial Hospital	6	31	21	96	35	153	30	155
Cessnock District Hospital	5	30	21	68	35	124	40	121
Deniliquin Health Service	^^	^^	^^	^^	^^	^^	^^	^^
Gunnedah District Hospital	5	*	15	92	30	125	10	110
Inverell District Hospital	5	20	10	88	30	170	30	180
Kempsey Hospital	10	35	21	82	23	109	20	111
Kurri Kurri District Hospital	4	31	11	72	12	101	12	80
Lithgow Health Service	5	25	14	64	13	87	10	80
Macksville District Hospital	11	67	29	104	38	160	35	146
Macleay District Hospital	10	43	22	89	31	134	31	148
Milton and Ulladulla Hospital	7	46	21	75	31	108	25	129
Moree District Hospital	2	23	3	33	5	47	4	*
Moruya District Hospital	6	25	20	90	28	171	33	183
Muswellbrook District Hospital	4	29	17	73	28	117	20	135
Narrabri District Hospital	5	*	10	51	16	75	12	85
Queanbeyan Health Service	8	35	22	96	29	165	29	168
Singleton District Hospital	10	44	24	95	38	119	28	*
Tumut Health Service	0	*	3	30	2	31	5	*
Young Health Service	0	10	5	30	10	60	6	70
Total C2 peer group	7	33	18	83	25	135	22	142
Other								
Total Other	5	44	10	67	12	94	9	92

(*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from LHD totals.

(^^) Due to the implementation of a new electronic information system in this emergency department during the July to September 2014 quarter, the data for this hospital are not considered reliable enough to display.

Source: NSW Health, Health Information Exchange. Data extracted on 27 October 2014.

Appendix table 4: Emergency department measures by peer group

Appendix table 4b: Attendances, transfer of care and time to leaving the emergency department, by peer group, July to September 2014.

		Attendances		Transfer of care		Leaving the ED			
				Median transfer of care time (minutes)	95th percentile transfer of care time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours
New South Wales									
Total New South Wales		611,200		14	88	609,162	2h 57m	11h 56m	69%
A1 peer group: Principal referral									
Bankstown / Lidcombe Hospital		12,343		24	184	12,343	3h 31m	17h 51m	63%
Concord Hospital		9,525		14	44	9,521	3h 37m	10h 39m	61%
Gosford Hospital		14,792		14	192	14,792	3h 49m	11h 8m	54%
John Hunter Hospital		18,695		12	42	18,695	3h 30m	9h 45m	61%
Liverpool Hospital		19,344		20	113	19,344	4h 7m	17h 43m	49%
Nepean Hospital		16,519		14	123	16,519	3h 57m	19h 3m	52%
Prince of Wales Hospital		13,383		17	121	13,383	3h 27m	11h 49m	63%
Royal North Shore Hospital		18,359		19	112	18,359	3h 28m	10h 56m	63%
Royal Prince Alfred Hospital		17,840		21	138	17,840	3h 35m	13h 45m	64%
St George Hospital		17,482		16	94	17,482	3h 43m	13h 52m	59%
St Vincent's Hospital, Darlinghurst		11,112		#	#	11,110	3h 26m	20h 10m	62%
Westmead Hospital		17,124		16	93	17,124	4h 30m	16h 45m	45%
Wollongong Hospital		15,102		12	36	15,102	3h 26m	17h 2m	66%
Total A1 peer group		201,620		16	114	201,614	3h 43m	14h 36m	58%
A2 peer group: Paediatric specialist									
Sydney Children's Hospital		9,723		9	22	9,723	2h 25m	8h 44m	77%
The Children's Hospital at Westmead		13,972		#	#	13,972	3h 2m	9h 48m	68%
Total A2 peer group		23,695		9	22	23,695	2h 47m	9h 28m	72%
A3 peer group: ungrouped acute - tertiary referral									
Calvary Mater Newcastle		8,577		7	85	8,577	2h 43m	12h 26m	69%
Sydney Eye Hospital		5,293		*	*	5,293	1h 59m	4h 23m	93%
Sydney Hospital		3,701		10	26	3,701	1h 54m	5h 12m	90%
Total A3 peer group		17,571		8	74	17,571	2h 13m	8h 17m	81%
B peer group: Major									
Auburn Hospital		6,494		14	36	6,494	3h 21m	10h 40m	82%
Blacktown Hospital		9,989		22	139	9,988	4h 10m	27h 22m	49%
Campbelltown Hospital		15,471		18	128	15,471	3h 51m	23h 13m	57%
Canterbury Hospital		10,179		12	51	10,178	3h 2m	7h 17m	75%
Coffs Harbour Base Hospital		9,172		11	40	9,171	2h 36m	12h 57m	74%
Dubbo Base Hospital		7,394		13**	59**	7,394	2h 55m	17h 29m	67%
Fairfield Hospital		8,766		16	113	8,766	2h 58m	13h 21m	74%
Hornsby and Ku-Ring-Gai Hospital		9,391		13	67	9,391	3h 8m	9h 20m	71%
Lismore Base Hospital		7,399		15**	78**	7,398	2h 43m	12h 19m	68%
Maitland Hospital		11,310		12	44	11,310	3h 3m	16h 38m	66%
Manly District Hospital		5,923		11	24	5,923	2h 48m	6h 43m	86%
Manning Base Hospital		6,416		6	46	6,416	2h 27m	6h 3m	84%
Mona Vale and District Hospital		8,512		11	32	8,512	2h 45m	7h 11m	82%
Orange Health Service		6,975		10	34	6,975	2h 28m	15h 18m	77%
Port Macquarie Base Hospital		7,358		13	75	7,357	3h 9m	12h 8m	63%
Shoalhaven and District Memorial Hospital		8,852		13	84	8,852	3h 29m	14h 27m	59%
Sutherland Hospital		12,430		16	73	12,430	3h 35m	11h 7m	64%
Tamworth Base Hospital		10,645		10	60	10,645	2h 49m	9h 4m	68%
The Tweed Hospital		11,887		8	36	11,887	2h 18m	8h 41m	76%
Wagga Wagga Base Hospital		9,128		14**	83**	9,127	3h 16m	13h 1m	61%
Wyong Hospital		14,255		10	67	14,254	3h 5m	11h 6m	65%
Total B peer group		197,946		13	72	197,939	3h 6m	13h 9m	69%
C1 peer group: District group 1									
Armidale and New England Hospital		4,235		10**	40**	4,235	1h 40m	5h 39m	87%
Bathurst Base Hospital		6,175		17**	63**	6,175	2h 24m	10h 1m	75%
Bega District Hospital		2,899		11	43	2,898	1h 57m	5h 53m	83%
Belmont Hospital		6,133		11	42	6,133	2h 31m	9h 44m	74%
Bowral and District Hospital		4,441		14	56	4,441	2h 41m	7h 39m	78%
Broken Hill Base Hospital		5,580		16	47	5,580	2h 2m	6h 57m	81%
Goulburn Base Hospital		4,086		12	45	4,086	2h 42m	7h 4m	76%
Grafton Base Hospital		5,902		17**	46**	5,902	2h 15m	9h 20m	75%
Griffith Base Hospital		4,569		12	32	4,569	2h 21m	6h 29m	82%
Hawkesbury District Health Services (public hospital services only)		5,432		#	#	5,432	2h 53m	8h 15m	80%
Mount Druitt Hospital		8,396		16	85	8,396	3h 55m	23h 39m	52%

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				Median transfer of care time (minutes)	95th percentile transfer of care time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours
Murwillumbah District Hospital		4,148		11**	37**	4,144	1h 18m	4h 45m	92%
Ryde Hospital		6,814		11	40	6,814	3h 2m	8h 38m	71%
Shellharbour Hospital		7,045		11	36	7,045	3h 22m	12h 24m	65%
Total C1 peer group		75,855		13	50	75,850	2h 35m	9h 22m	74%
C2 peer group: District group 2									
Ballina District Hospital		3,829		12**	38**	3,829	2h 10m	8h 1m	75%
Bateman's Bay District Hospital		3,073		9	31	3,073	2h 14m	7h 17m	77%
Blue Mountains District Anzac Memorial Hospital		4,144		13**	36**	4,144	2h 51m	8h 49m	79%
Bulli District Hospital		1,360		#	#	1,360	0h 48m	2h 57m	98%
Camden Hospital		3,028		#	#	3,027	2h 9m	6h 6m	84%
Casino and District Memorial Hospital		3,638		16	50	3,637	1h 14m	4h 55m	91%
Cessnock District Hospital		4,194		11	48	4,194	1h 23m	6h 50m	87%
Deniliquin Health Service		2,012		^^	^^	^^	^^	^^	^^
Gunnedah District Hospital		2,258		10**	37**	2,258	1h 15m	5h 15m	91%
Inverell District Hospital		2,613		6	26	2,613	1h 30m	5h 15m	89%
Kempsey Hospital		5,584		15	56.5	5,582	2h 7m	7h 49m	79%
Kurri Kurri District Hospital		1,643		*	*	1,643	0h 54m	4h 43m	93%
Lithgow Health Service		3,098		9	26	3,098	1h 27m	6h 34m	85%
Macksville District Hospital		3,086		14	46	3,085	1h 56m	7h 34m	81%
Maclean District Hospital		2,728		11	58	2,727	1h 57m	7h 33m	82%
Milton and Ulladulla Hospital		3,252		14	35.5	3,252	1h 36m	6h 53m	84%
Moree District Hospital		2,080		6	34	2,080	1h 0m	4h 45m	92%
Moruya District Hospital		2,395		13	52	2,394	2h 37m	8h 37m	69%
Muswellbrook District Hospital		2,055		17**	49**	2,055	1h 24m	5h 11m	91%
Narrabri District Hospital		1,501		7**	20**	1,501	1h 33m	5h 5m	90%
Queanbeyan Health Service		4,476		12	54	4,476	2h 13m	7h 58m	78%
Singleton District Hospital		2,812		7	19	2,812	1h 20m	4h 40m	93%
Tumut Health Service		1,193		#	#	1,193	0h 40m	2h 58m	98%
Young Health Service		2,256		#	#	2,256	1h 25m	4h 50m	91%
Total C2 peer group		68,308		12	44	66,289	1h 42m	6h 45m	84%
Other									
Total Other		26,205		8	46	26,204	1h 0m	4h 55m	92%

(*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from LHD totals.
(**) Use caution when interpreting these results - more than 30% of total records where transfer of care cannot be calculated.
(#) ED Transfer of care time is not currently available for this hospital.
(^^) Due to the implementation of a new electronic information system in this emergency department during the July to September 2014 quarter, the data for this hospital are not considered reliable enough to display.

Note: Emergency department activity includes 117 facilities for which electronic data are reported. These facilities account for approximately 92% of NSW emergency department activity

Source: Health Information Exchange, NSW Health. Data extracted on 27 October 2014.