

| Emergency department activity | | Jul-Sep 2017 | Jul-Sep 2016 | Difference | % change |
|---|--------------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance | | 8,061 | 7,516 | 545 | 7.3% |
| All ED presentations | | 50,981 | 46,998 | 3,983 | 8.5% |
| Emergency presentations | | 48,650 | 44,792 | 3,858 | 8.6% |
| Triage category | T1: Resuscitation | 183 | 183 | 0 | 0.0% |
| | T2: Emergency | 5,355 | 4,751 | 604 | 12.7% |
| | T3: Urgent | 17,759 | 16,720 | 1,039 | 6.2% |
| | T4: Semi-urgent | 20,553 | 18,679 | 1,874 | 10.0% |
| | T5: Non-urgent | 4,800 | 4,459 | 341 | 7.6% |
| Admissions to hospital from EDs | | 12,061 | 12,091 | -30 | -0.2% |
| Admitted patient activity | | Jul-Sep 2017 | Jul-Sep 2016 | Difference | % change |
| All admitted patient episodes | | 27,532 | 27,281 | 251 | 0.9% |
| All acute episodes | | 26,330 | 26,512 | -182 | -0.7% |
| | Overnight episodes | 13,104 | 13,005 | 99 | 0.8% |
| | Same-day episodes | 13,226 | 13,507 | -281 | -2.1% |
| Non-acute | | 1,202 | 769 | 433 | 56.3% |
| Average length of stay (days) | Acute | 2.5 | 2.6 | -0.1 | -3.8% |
| | Acute overnight episodes | 4.0 | 4.4 | -0.4 | -9.1% |
| | Non-acute | 13.2 | 12.8 | 0.4 | 3.1% |
| Hospital bed days | All bed days | 82,163 | 80,065 | 2,098 | 2.6% |
| | Acute | 66,255 | 70,222 | -3,967 | -5.6% |
| | Non-acute | 15,908 | 9,843 | 6,065 | 61.6% |
| Babies born in Northern NSW public hospitals | | 724 | 768 | -44 | -5.7% |
| Elective surgery activity | | Jul-Sep 2017 | Jul-Sep 2016 | Difference | % change |
| Elective surgery procedures performed | | 3,688 | 3,657 | 31 | 0.8% |
| Urgency category | Urgent | 884 | 902 | -18 | -2.0% |
| | Semi-urgent | 1,249 | 1,228 | 21 | 1.7% |
| | Non-urgent | 1,328 | 1,318 | 10 | 0.8% |
| Patients on waiting list ready for elective surgery at the end of quarter | | 4,974 | 4,700 | 274 | 5.8% |
| Urgency category | Urgent | 117 | 98 | 19 | 19.4% |
| | Semi-urgent | 753 | 729 | 24 | 3.3% |
| | Non-urgent | 4,104 | 3,873 | 231 | 6.0% |

| Emergency department performance | | | Jul-Sep 2017 | Jul-Sep 2016 | Difference |
|--|---|-----------------------------------|--------------|--------------|------------------------|
| Time to treatment by triage category | T2: Emergency | Median time to treatment | 7m | 7m | 0m |
| | | 90th percentile time to treatment | 21m | 21m | 0m |
| | | % started treatment on time | 70.3% | 72.5% | -2.2 percentage points |
| | T3: Urgent | Median time to treatment | 20m | 18m | 2m |
| | | 90th percentile time to treatment | 1h 03m | 1h 01m | 2m |
| | | % started treatment on time | 69.6% | 72% | -2.4 percentage points |
| | T4: Semi-urgent | Median time to treatment | 29m | 24m | 5m |
| | | 90th percentile time to treatment | 1h 47m | 1h 38m | 9m |
| | | % started treatment on time | 73.7% | 78% | -4.3 percentage points |
| | T5: Non-urgent | Median time to treatment | 29m | 23m | 6m |
| | | 90th percentile time to treatment | 1h 59m | 1h 37m | 22m |
| | | % started treatment on time | 90.2% | 94.1% | -3.9 percentage points |
| Patients starting treatment on time % | | | 73.2% | 76.5% | -3.3 percentage points |
| Median time to leave the ED | | | 2h 17m | 2h 06m | 11m |
| 90th percentile time to leave the ED | | | 6h 50m | 6h 16m | 34m |
| Patients leaving the ED within four hours of presentation | | | 75.8% | 78.0% | -2.2 percentage points |
| Transfer of care | Median transfer of care time (minutes) | | 12m | 12m | 0 |
| | 90th percentile transfer of care time (minutes) | | 36m | 35m | 1m |
| | Percent on target | | 85.1% | 85.8% | -0.7 percentage points |
| Elective surgery performance | | | Jul-Sep 2017 | Jul-Sep 2016 | Difference |
| Waiting time (days) | Urgent | Median | 10 days | 11 days | -1 days |
| | | 90th percentile | 26 days | 27 days | -1 days |
| | Semi-urgent | Median | 46 days | 43 days | 3 days |
| | | 90th percentile | 81 days | 82 days | -1 days |
| | Non-urgent | Median | 288 days | 266 days | 22 days |
| | | 90th percentile | 356 days | 355 days | 1 days |
| Elective surgery procedures performed on time | All procedures | | 98.7% | 99% | -0.3 percentage points |
| | Urgent | | 99.5% | 100% | -0.5 percentage points |
| | Semi-urgent | | 99% | 99.5% | -0.5 percentage points |
| | Non-urgent | | 97.9% | 98% | -0.1 percentage points |

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed