

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		3,279	2,958	321	10.9%
All ED presentations		17,778	16,882	896	5.3%
Emergency presentations		17,500	16,527	973	5.9%
Triage category	T1: Resuscitation	64	58	6	10.3%
	T2: Emergency	1,569	1,381	188	13.6%
	T3: Urgent	3,840	3,666	174	4.7%
	T4: Semi-urgent	8,944	8,534	410	4.8%
	T5: Non-urgent	3,083	2,888	195	6.8%
Admissions to hospital from EDs		3,986	3,916	70	1.8%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		11,757	11,620	137	1.2%
All acute episodes		11,564	11,479	85	0.7%
Overnight episodes		7,145	7,072	73	1.0%
Same-day episodes		4,419	4,407	12	0.3%
Non-acute		193	141	52	36.9%
Average length of stay (days)	Acute	2.9	2.9	0.0	0.0%
	Acute overnight episodes	4.1	4.2	-0.1	-2.4%
	Non-acute	12.5	12.2	0.3	2.5%
Hospital bed days	All bed days	36,347	35,531	816	2.3%
	Acute	33,936	33,811	125	0.4%
	Non-acute	2,411	1,720	691	40.2%
Babies born in Ungrouped acute - tertiary referral public hospitals		1,029	1,041	-12	-1.2%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		2,207	2,310	-103	-4.5%
Urgency category	Urgent	534	547	-13	-2.4%
	Semi-urgent	667	683	-16	-2.3%
	Non-urgent	992	1,070	-78	-7.3%
Patients on waiting list ready for elective surgery at the end of quarter		3,256	2,995	261	8.7%
Urgency category	Urgent	72	70	2	2.9%
	Semi-urgent	458	390	68	17.4%
	Non-urgent	2,726	2,535	191	7.5%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	8m	-2m
		90th percentile time to treatment	18m	22m	-4m
		% started treatment on time	82.7%	69.9%	12.8 percentage points
	T3: Urgent	Median time to treatment	18m	20m	-2m
		90th percentile time to treatment	51m	50m	1m
		% started treatment on time	76.8%	76%	0.8 percentage points
	T4: Semi-urgent	Median time to treatment	25m	27m	-2m
		90th percentile time to treatment	1h 29m	1h 20m	9m
		% started treatment on time	81.7%	83.4%	-1.7 percentage points
	T5: Non-urgent	Median time to treatment	32m	28m	4m
		90th percentile time to treatment	1h 47m	1h 29m	18m
		% started treatment on time	92.4%	94.8%	-2.4 percentage points
Patients starting treatment on time %			82.5%	82.7%	-0.2 percentage points
Median time to leave the ED			2h 35m	2h 30m	5m
90th percentile time to leave the ED			6h 40m	5h 43m	57m
Patients leaving the ED within four hours of presentation			74.7%	79.2%	-4.5 percentage points
Transfer of care	Median transfer of care time (minutes)		7m	4m	3
	90th percentile transfer of care time (minutes)		44m	25m	19m
	Percent on target		80.6%	90.1%	-9.5 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	8 days	10 days	-2 days
		90th percentile	24 days	25 days	-1 days
	Semi-urgent	Median	42 days	48 days	-6 days
		90th percentile	82 days	81 days	1 days
	Non-urgent	Median	267 days	276 days	-9 days
		90th percentile	357 days	352 days	5 days
Elective surgery procedures performed on time	All procedures		99.9%	100%	-0.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		99.7%	100%	-0.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed