

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		3,192	2,958	234	7.9%
All ED presentations		9,654	9,068	586	6.5%
Emergency presentations		9,650	9,027	623	6.9%
Triage category	T1: Resuscitation	64	58	6	10.3%
	T2: Emergency	1,433	1,221	212	17.4%
	T3: Urgent	2,616	2,474	142	5.7%
	T4: Semi-urgent	4,500	4,267	233	5.5%
	T5: Non-urgent	1,037	1,007	30	3.0%
Admissions to hospital from EDs		3,303	3,285	18	0.5%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		4,666	4,584	82	1.8%
All acute episodes		4,524	4,464	60	1.3%
Overnight episodes		3,097	3,016	81	2.7%
Same-day episodes		1,427	1,448	-21	-1.5%
Non-acute		142	120	22	18.3%
Average length of stay (days)	Acute	3.4	3.4	0.0	0.0%
	Acute overnight episodes	4.5	4.6	-0.1	-2.2%
	Non-acute	11.3	10.4	0.9	8.7%
Hospital bed days	All bed days	16,962	16,512	450	2.7%
	Acute	15,353	15,261	92	0.6%
	Non-acute	1,609	1,251	358	28.6%
Babies born in Calvary Mater Newcastle		<5	<5		
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		270	267	3	1.1%
Urgency category	Urgent	113	124	-11	-8.9%
	Semi-urgent	113	112	1	0.9%
	Non-urgent	35	23	12	52.2%
Patients on waiting list ready for elective surgery at the end of quarter		131	125	6	4.8%
Urgency category	Urgent	21	21	0	0.0%
	Semi-urgent	66	58	8	13.8%
	Non-urgent	44	46	-2	-4.3%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	8m	-2m
		90th percentile time to treatment	18m	23m	-5m
		% started treatment on time	84%	70.1%	13.9 percentage points
	T3: Urgent	Median time to treatment	17m	19m	-2m
		90th percentile time to treatment	55m	49m	6m
		% started treatment on time	78.8%	78.8%	0.0 percentage points
	T4: Semi-urgent	Median time to treatment	22m	26m	-4m
		90th percentile time to treatment	1h 40m	1h 25m	15m
		% started treatment on time	80.5%	82.2%	-1.7 percentage points
	T5: Non-urgent	Median time to treatment	29m	24m	5m
		90th percentile time to treatment	2h 01m	1h 30m	31m
		% started treatment on time	89.7%	94.4%	-4.7 percentage points
Patients starting treatment on time %			81.4%	81.0%	0.4 percentage points
Median time to leave the ED			2h 56m	2h 46m	10m
90th percentile time to leave the ED			8h 42m	6h 58m	104m
Patients leaving the ED within four hours of presentation			66.1%	72.8%	-6.7 percentage points
Transfer of care	Median transfer of care time (minutes)		7m	4m	3
	90th percentile transfer of care time (minutes)		44m	25m	19m
	Percent on target		80.3%	90.1%	-9.8 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	13 days	14 days	-1 days
		90th percentile	24 days	26 days	-2 days
	Semi-urgent	Median	46 days	49 days	-3 days
		90th percentile	81 days	82 days	-1 days
	Non-urgent	Median	131 days	132 days	-1 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed